



# **Community Health Needs Assessment Ellis County, KS**

On Behalf of Hays Medical Center



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**May 2024**

**VVV Consultants LLC  
Olathe, KS**

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# I. Executive Summary

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# I. Executive Summary

## Hays Medical Center (Primary Service Area) – Ellis County, KS - 2024 Community Health Needs Assessment (CHNA)

The previous Community Health Needs Assessment for Hays Med and their primary service area was completed in 2021. (Note: The Patient Protection and Affordable Care Act (ACA) requires non-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA). Round 5 Ellis County, KS CHNA began in December of 2023 and was facilitated / created by VVV Consultants, LLC (Olathe, KS) staff under the direction of Vince Vandehaar, MBA.

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders, providers, and other residents to research and prioritize county health needs while documenting community health delivery success. This health assessment will serve as the foundation for community health improvement efforts for the next three years.

**Important community CHNA Benefits** for both the local hospital and the health department, are as follows: 1.) Increases knowledge of community health needs and resources 2.) Creates a collective understanding of the priorities of the community's health needs 3.) Enhances relationships and mutual understanding between and among stakeholders 4.) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community 5.) Provides rationale for current and potential funders to support efforts to improve the health of the community 6.) Creates opportunities for collaboration in delivery of services to the community and 7.) Guides the hospital and local health department on how they can align their services and community benefit programs to best meet needs, and 8.) fulfills the Hospital's "Mission" to deliver.

## County Health Area of Future Focus on Unmet Needs

Area Stakeholder held a community conversation to review, discuss and prioritize health delivery. Below are two tables reflecting community views and findings:

2024 CHNA Priorities				
Unmet Health Needs - Ellis Co, KS				
on behalf Hays Medical Center				
Town Hall - 2/23/24 ( Attendees 32 / 108 Total Votes)				
#	Community Health Needs to Change and/or Improve	Votes	%	Accum
1	Mental Health (Diagnosis, Placement, Aftercare, Access to Providers)	20	18.5%	19%
2	Uninsured/Underinsured	15	13.9%	32%
3	Visiting Specialists (GER, NEURO, ENDO, RHE, POD, IFD - Lymes)	13	12.0%	44%
4	Access to Memory Care Services	13	12.0%	56%
5	Awareness of Healthcare Services	11	10.2%	67%
6	Domestic Violence & Abuse	11	10.2%	77%
7	Access to Dentists / Periodontists	6	5.6%	82%
Total Votes		108	100%	
Other needs receiving votes: Housing (Safe & Affordable), Senior Housing (Safe & Affordable), Childcare (Affordable & Available), Social/Community Engagement (Younger Gen.), Transportation.				

## Town Hall CHNA Findings: Areas of Strengths

Ellis County, KS PSA - Community Health Strengths			
#	Topic	#	Topic
1	Access to Recreational Opportunities	5	Educational Opportunities (Elementary-College)
2	Overall Access to Physicians	6	Access to Food
3	Community Collaboration	7	Emergency Services
4	Access to Long-Term Water Solutions	8	Options for Internet Providers

## Key CHNA Wave #4 Secondary Research Conclusions found:

**KANSAS HEALTH RANKINGS:** According to the 2023 Robert Woods Johnson County Health Rankings, Ellis Co, KS, on average was ranked 11<sup>th</sup> in Health Outcomes, 2<sup>nd</sup> in Health Factors, and 30<sup>th</sup> in Physical Environmental Quality out of the 105 Counties.

**TAB 1.** Ellis County's population is 28,941 (based on 2023 findings). About five percent (65.3%) of the population is under the age of 5, while the population that is over 65 years old is 16.5%. Children in single parent households make up a total of 18.9% compared to the rural norm of 15%, and 80% are living in the same house as one year ago.

**TAB 2.** In Ellis County, the average per capita income is \$35,309 while 12.3% of the population is in poverty. The severe housing problem was recorded at 7.6% compared to the rural norm of 8%. Those with food insecurity in Ellis County is 13.3%, and those having limited access to healthy foods (store) is 10.3%. Individuals recorded as having a long commute while driving alone is 24.8% compared to the norm of 17%.

**TAB 3.** Children eligible for a free or reduced-price lunch in Ellis County is 36.9%. Findings found that 94% of Ellis County ages 25 and above graduated from high school while 37.4% have a bachelor's degree or higher (2022).

**TAB 4.** The percentage of births where prenatal care began in the first trimester was recorded at 88.6% compared to the rural norm of 82.8%. Additionally, the percentage of births with low birth weight was 6.4%. Ellis County recorded 3% of births occurring to teens between ages 15-19. The percentage of births where mother smoked during pregnancy was 7.2% compared to the rural norm of 12.2%.

**TAB 5.** The Ellis County primary care service coverage ratio is 1 provider (county based offed physician who is a MD and/or DO) to 1,509 residents. There were 2,692 preventable hospital stays compared to the rural norm of 3,289. Patients who gave their hospital a rating of 9 or 10 (scale 0-10) was 71% while patients who reported they would definitely recommend the hospital was recorded at 68%.

**TAB 6.** In Ellis County, adults diagnosed with depression as of 2021 was 19.9%. The Mental Behavioral hospital admissions rate per 100k was 23.7 compared to the rural norm of 29.3.

## Secondary Research Continued

**TAB 7a – 7b.** Ellis County has an obesity percentage of 32.1% and a physical inactivity percentage is 20.6%. The percentage of adults who smoke is 16.4%, while the excessive drinking percentage is 21.3%. The percentage of adults who have taken medication for high blood pressure is 78.2%, while their heart failure admissions rate was recorded at 28. Those with kidney disease are 2.8% compared to the rural norm of 3.6%. The percentage of adult individuals who were recorded with cancer was 6.7% while adults recorded with diabetes (20+) is 7.6% compared to the rural norm of 8%.

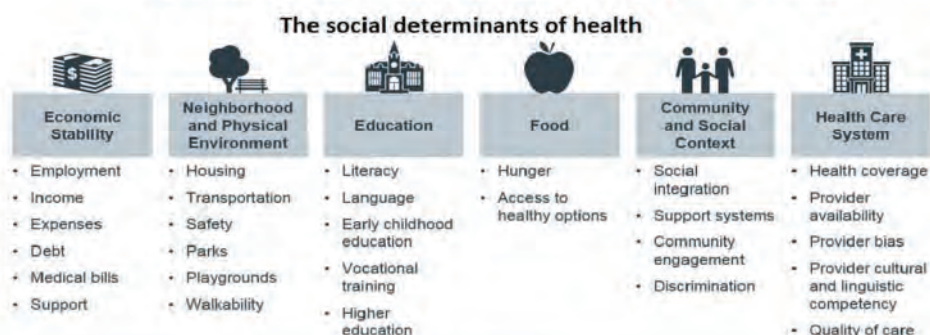
**TAB 8.** The adult uninsured rate for Ellis County is 9.6% compared to the rural norm of only 10.9%.

**TAB 9.** The life expectancy rate in Ellis County for males and females is 80 years of age (79.9). Alcohol-impaired driving deaths for Ellis County is 14.3% while age-adjusted Cancer Mortality rate per 100,000 is 137.8. The age-adjusted heart disease mortality rate per 100,000 is at 134.

**TAB 10.** A recorded 89.8% of Ellis County has access to exercise opportunities. Continually, 52% of women have done a mammography screening compared to the rural norm of 43.8%. Adults recorded in Ellis County who have had a regular routine check-up is 74.5%.

**Social Determinants Driving Community Health:** From Town Hall conversations the Economy followed by Provider Access and Neighborhood / Physical Environment are impacting community health, see Sec V for detailed analysis.

## Social Determinants Online Community Feedback – Ellis County (N=336)



KEY "Social Determinant Takeaways" to Improve Our Community Health	
Need access to Specialists, especially pediatric specialists	Affordable housing options.
Education for the community on what is offered in the Community, and education on health and wellness related topics.	The expansion of Medicaid could help individuals get access to healthcare and help the different health care providers as well.
Inflation has caused cost of housing, groceries, and child care to be unaffordable. Need more good and affordable options.	Options for Transportation, especially for Seniors.

## Key CHNA Wave #4 Primary Research Conclusions found:

**Community Feedback from residents, community leaders and providers (N=336) provided the following community insights via an online perception survey:**

- Using a Likert scale, the average between Ellis County stakeholders and residents that would rate the overall quality of healthcare delivery in their community as either Very Good or Good; is 61.0%.
- Ellis County stakeholders are satisfied with some of the following services: Ambulance Services, Chiropractors, Dentists, Emergency Room, Optometry, Pharmacy and Primary Care.
- When considering past CHNA needs, the following topics came up as the most pressing: Mental Health Services, Drugs / Alcohol Abuse, Nursing Home / Senior Care, Poverty / Employment, Nutrition, Awareness / Education of Health Services, Home Health / Hospice, Water Quality, Pediatric Care, and Women's Health.

Ellis County, KS - CHNA YR 2024 N=336					
Past CHNA Unmet Needs Identified		Ongoing Problem			Pressing
Rank	Ongoing Problem	Votes	%	Trend	Rank
1	Mental Health Services (Access, Provider, Treatment, Aftercare)	155	19.5%		1
2	Drugs / Alcohol Abuse	126	15.8%		2
3	Nursing Home / Senior Care	108	13.6%		3
4	Poverty / Employment	74	9.3%		4
5	Nutrition - Health Food Options	65	8.2%		5
6	Awareness / Education of Health Services	53	6.7%		6
7	Home Health / Hospice	40	5.0%		7
8	Water Quality	39	4.9%		8
9	Womens Health	36	4.5%		10
10	Pediatric Care	35	4.4%		9
11	Exercise / Fitness Services	30	3.8%		12
12	Cancer Treatment	23	2.9%		11
13	Air Quality	12	1.5%		13
Totals		796	100.0%		

## II. Methodology

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## II. Methodology

### a) CHNA Scope and Purpose

The federal Patient Protection and Affordable Care Act (ACA) requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital that has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

#### **JOB #1: Meet/Report IRS 990 Required Documentation**

1. A description of the community served by the facility and how the community was determined;
2. A description of the process and methods used to conduct the CHNA;
3. The identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA;
4. A description of how the organization considered the input of persons representing the community (e.g., *through meetings, focus groups, interviews, etc.*), who those persons are, and their qualifications;
5. A prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
6. A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community who are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

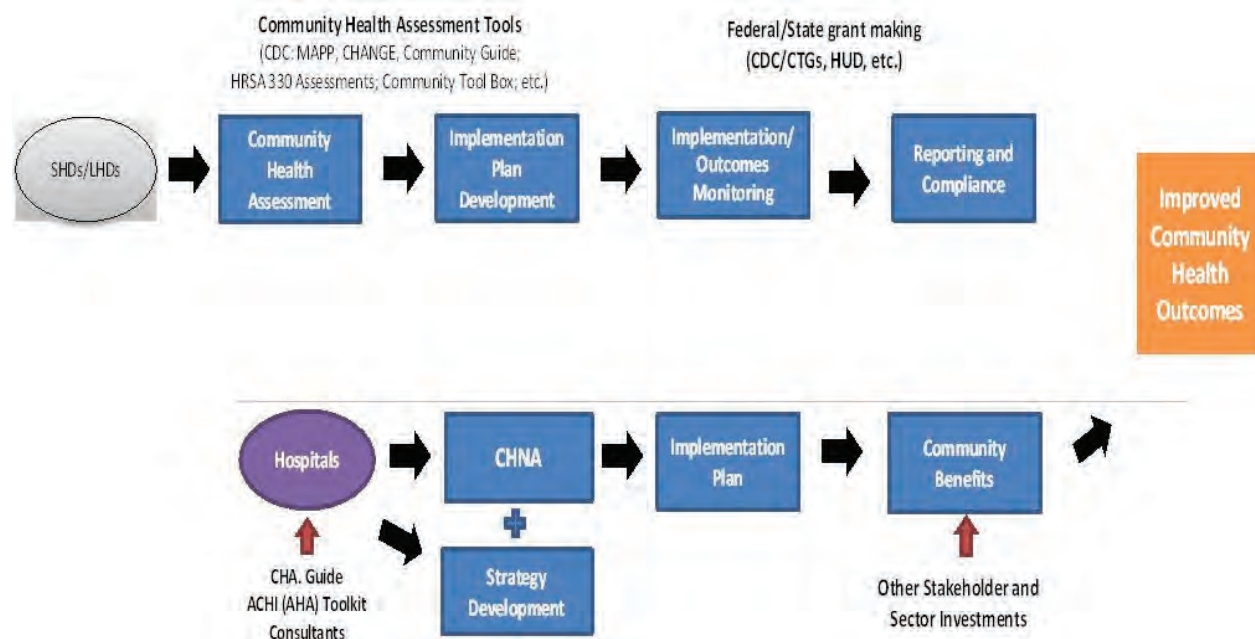
#### **JOB #2: Making a CHNA Widely Available to the Public**

The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA "widely available to the public"** after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format or (2) a link to another organization's website, along with instructions for accessing the report on that website. *The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

### **JOB #3: Adopt an Implementation Strategy by Hospital**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from hospitals, the state health department and the local health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



## IRS Requirements Overview (Notice 2011-52)

### Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals

#### Applicability of CHNA Requirements to “Hospital Organizations”

The CHNA requirements apply to “hospital organizations,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

#### How and When to Conduct a CHNA

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.*** As a result, a hospital organization with a June 30 fiscal year end must complete a CHNA full report every 3 years for each of its hospital facilities by fiscal June 30th.

#### Determining the Community Served

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility’s principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

#### Persons Representing the Community Served

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility’s defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

#### Required Documentation

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized

description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

## **Making a CHNA Widely Available to the Public**

The Notice provides that a CHNA will be considered to be “**conducted**” in the taxable year that the written report of the CHNA findings is made **widely available to the public**. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. *Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

## **How and When to Adopt an Implementation Strategy**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. **The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it.** A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “**adopted**” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. *This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.*

## **IRS Community Health Needs Assessment for Charitable Hospital Organizations - Section 501(c)(3) Last Reviewed or Updated: 21-Aug-2020**

In addition to the general requirements for tax exemption under Section 501(c)(3) and Revenue Ruling 69-545, hospital organizations must meet the requirements imposed by Section 501(r) on a facility-by-facility basis in order to be treated as an organization described in Section 501(c)(3). These additional requirements are:

1. Community Health Needs Assessment (CHNA) - Section 501(r)(3),
2. Financial Assistance Policy and Emergency Medical Care Policy - Section 501(r)(4),
3. Limitation on Charges - Section 501(r)(5), and
4. Billing and Collections - Section 501(r)(6).

Medically underserved populations include populations experiencing health disparities or that are at risk of not receiving adequate medical care because of being uninsured or underinsured, or due to geographic, language, financial, or other barriers. Populations with language barriers include those with limited English proficiency. Medically underserved populations also include those living within a hospital facility’s service area but not receiving adequate medical care from the facility because of cost, transportation difficulties, stigma, or other barriers.

Additionally, in determining its patient populations for purposes of defining its community, a hospital facility must take into account all patients without regard to whether (or how much) they or their insurers pay for the care received or whether they are eligible for assistance under the hospital facility's financial assistance policy. If a hospital facility consists of multiple buildings that operate under a single state license and serve different geographic areas or populations, the community served by the hospital facility is the aggregate of these areas or populations.

### **Additional Sources of Input**

In addition to soliciting input from the three required sources, a hospital facility may solicit and take into account input received from a broad range of persons located in or serving its community. This includes, but is not limited to:

- Health care consumers and consumer advocates
- Nonprofit and community-based organizations
- Academic experts
- Local government officials
- Local school districts
- Health care providers and community health centers
- Health insurance and managed care organizations,
- Private businesses, and
- Labor and workforce representatives.

Although a hospital facility is not required to solicit input from additional persons, it must take into account input received from any person in the form of written comments on the most recently conducted CHNA or most recently adopted implementation strategy.

### **Collaboration on CHNA Reports**

A hospital facility is permitted to conduct its CHNA in collaboration with other organizations and facilities. This includes related and unrelated hospital organizations and facilities, for-profit and government hospitals, governmental departments, and nonprofit organizations.

In general, every hospital facility must document its CHNA in a separate CHNA report unless it adopts a joint CHNA report. However, if a hospital facility is collaborating with other facilities and organizations in conducting its CHNA, or if another organization has conducted a CHNA for all or part of the hospital facility's community, portions of a hospital facility's CHNA report may be substantively identical to portions of the CHNA reports of a collaborating hospital facility or other organization conducting a CHNA, if appropriate under the facts and circumstances.

If two hospital facilities with overlapping, but not identical, communities collaborate in conducting a CHNA, the portions of each hospital facility's CHNA report relevant to the shared areas of their communities might be identical. So, hospital facilities with different communities, including general and specialized hospitals, may collaborate and adopt substantively identical CHNA reports to the extent appropriate. However, the CHNA reports of collaborating hospital facilities should differ to reflect any material differences in the communities served by those hospital facilities. Additionally, if a governmental public health department has conducted a CHNA for all or part of a hospital facility's community, portions of the hospital facility's CHNA report may be substantively identical to those portions of the health department's CHNA report that address the hospital facility's community.

Collaborating hospital facilities may produce a joint CHNA report as long as all of the collaborating hospital facilities define their community to be the same and the joint CHNA report contains all of the same basic information that separate CHNA reports must contain. Additionally, the joint CHNA report must be clearly identified as applying to the hospital facility.

### **Joint Implementation Strategies**

As with the CHNA report, a hospital facility may develop an implementation strategy in collaboration with other hospital facilities or other organizations. This includes but is not limited to related and unrelated hospital organizations and facilities, for-profit and government hospitals, governmental departments, and nonprofit organizations. In general, a hospital facility that collaborates with other facilities or organizations



in developing its implementation strategy must still document its implementation strategy in a separate written plan that is tailored to the particular hospital facility, taking into account its specific resources. However, a hospital facility that adopts a joint CHNA report may also adopt a joint implementation strategy. With respect to each significant health need identified through the joint CHNA, the joint implementation strategy must either describes how one or more of the collaborating facilities or organizations plan to address the health need or identify the health need as one the collaborating facilities or organizations do not intend to address. It must also explain why they do not intend to address the health need.

A joint implementation strategy adopted for the hospital facility must also: Be clearly identified as applying to the hospital facility, Clearly identify the hospital facility's role and responsibilities in taking the actions described in the implementation strategy as well as the resources the hospital facility plans to commit to such actions, and Include a summary or other tool that helps the reader easily locate those portions of the joint implementation strategy that relate to the hospital facility.

### **Adoption of Implementation Strategy**

An authorized body of the hospital facility must adopt the implementation strategy. See the discussion of the Financial Assistance Policy below for the definition of an authorized body.· This must be done on or before the 15th day of the fifth month after the end of the taxable year in which the hospital facility finishes conducting the CHNA. This is the same due date (without extensions) of the Form 990.

**Acquired Facilities** A hospital organization that acquires a hospital facility (through merger or acquisition) must meet the requirements of Section 501(r)(3) with respect to the acquired hospital facility by the last day of the organization's second taxable year beginning after the date on which the hospital facility was acquired. In the case of a merger that results in the liquidation of one organization and survival of another, the hospital facilities formerly operated by the liquidated organization will be considered "acquired," meaning they will have until the last day of the second taxable year beginning after the date of the merger to meet the CHNA requirements. Thus, the final regulations treat mergers equivalently to acquisitions.

### **New Hospital Organizations**

An organization that becomes newly subject to the requirements of Section 501(r) because it is recognized as described in Section 501(c)(3) and is operating a hospital facility must meet the requirements of Section 501(r)(3) with respect to any hospital facility by the last day of the second taxable year beginning after the latter of: The effective date of the determination letter recognizing the organization as described in Section 501(c)(3), or · The first date that a facility operated by the organization was licensed, registered, or similarly recognized by a state as a hospital.

### **New Hospital Facilities**

A hospital organization must meet the requirements of Section 501(r)(3), with respect to a new hospital facility it operates by the last day of the second taxable year beginning after the date the facility was licensed, registered, or similarly recognized by its state as a hospital.

### **Transferred/Terminated Facilities**

A hospital organization is not required to meet the requirements of Section 501(r)(3) with respect to a hospital facility in a taxable year if the hospital organization transfers all ownership of the hospital facility to another organization or otherwise ceases its operation of the hospital facility before the end of the taxable year. The same rule applies if the hospital facility ceases to be licensed, registered, or similarly recognized as a hospital by a state during the taxable year. By extension, a government hospital organization that voluntarily terminates its Section 501(c)(3) recognition as described in Rev. Proc. 2018-5 (updated annually) is no longer considered a hospital organization for purposes of Section 501(r) and therefore is not required to meet the CHNA requirements during the taxable year of its termination.

## **Public Health Criteria:**

### **Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.**

Domain 1 focuses on the assessment of the health of the population in the jurisdiction served by the health department. The domain includes systematic monitoring of health status; collection, analysis, and dissemination of data; use of data to inform public health policies, processes, and interventions; and participation in a process for the development of a shared, comprehensive health assessment of the community.

#### **DOMAIN 1 includes 4 STANDARDS:**

- **Standard 1.1** - Participate in or Conduct a Collaborative Process Resulting in a Comprehensive Community Health Assessment
- **Standard 1.2** - Collect and Maintain Reliable, Comparable, and Valid Data That Provide Information on Conditions of Public Health Importance and on the Health Status of the Population
- **Standard 1.3** - Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards, and Social and Economic Factors That Affect the Public's Health
- **Standard 1.4** - Provide and Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions

#### **Required CHNA Planning Process Requirements:**

- a. Participation by a wide range of community partners.
- b. Data / information provided to participants in CHNA planning process.
- c. Evidence of community / stakeholder discussions to identify issues & themes. Community definition of a "healthy community" included along with list of issues.
- d. Community assets & resources identified.
- e. A description of CHNA process used to set priority health issues.

#### **Seven Steps of Public Health Department Accreditation (PHAB):**

1. Pre-Application
2. Application
3. Document Selection and Submission
4. Site Visit
5. Accreditation Decision
6. Reports
7. Reaccreditation

## MAPP Process Overview

**Mobilizing for Action through Planning and Partnerships (MAPP)** is a flexible strategic planning tool for improving the health and quality of life for the community. Like most strategic planning, MAPP involves organizing partners, creating a vision and shared values, collecting data, identifying areas for improvement, and developing goals and strategies to address them. Through collaboration with partners and the community, MAPP allows us to focus our efforts and work on issues to strengthen the local public health system.

**The MAPP process includes the following six phases.** It's important to note that MAPP has no set end point and will continue throughout the life cycle of the Community Health Improvement Plan (CHIP).

1. In this first phase, **Organize for Success/Partnership Development**, various sectors of the community with established relationships are reviewed, leading to the identification of areas for partnership development and creation of new relationships to enhance the MAPP process.
2. In the second phase, **Visioning**, a shared community vision and common values for the MAPP process are created.
3. In the third phase, **Four MAPP Assessments**, data is collected from existing and new sources about the health of our community, which results in a Community Health Assessment (CHA).
4. In the fourth phase, **Identify Strategic Issues**, community partners and health professionals select issues based on data collected from the third phase that are critical to the local public health system and align with the vision from the second phase.
5. In the fifth phase, **Formulate Goals and Strategies**, potential ways to address the strategic issues are identified by the community along with the setting of achievable goals. The final result is a Community Health Improvement Plan (CHIP).
6. The sixth and final phase of the MAPP process is the **Action Cycle**, which is where the work happens for meeting the objectives set in the previous phase. Through these collaborative efforts, the health of the community is improved.





# Social Determinants of Health

What Are Social Determinants of Health?



[Social determinants of health \(SDOH\)external icon](#) are defined as the conditions in which people are born, grow, live, work, and age. SDOH are shaped by the distribution of money, power, and resources throughout local communities, nations, and the world. Differences in these conditions lead to health inequities or the unfair and avoidable differences in health status seen within and between countries.

[Healthy People 2030external icon](#) includes SDOH among its leading health indicators. One of Healthy People 2030's five overarching goals is specifically related to SDOH: Create social, physical, and economic environments that promote attaining the full potential for health and well-being for all.

Through broader awareness of how to better incorporate SDOH throughout the multiple aspects of public health work and the [10 Essential Public Health Services](#), public health practitioners can transform and strengthen their capacity to advance health equity. Health equity means that everyone has a fair and just opportunity to be as healthy as possible. This requires removing obstacles to health, such as poverty, discrimination, and their consequences, including powerlessness and lack of access to good jobs with fair pay, quality education and housing, safe environments, and health care.

## **Round #5 CHNA focuses on Social Determinants & Health Equity.**

### **Centers for Medicare & Medicaid Services Health Equity Domains**

CMS' Hospital Commitment to Health Equity has introduced two equity-focused process measures in 2023: screening for Social Drivers of Health (SDOH-01) and Screen Positive Rate for Social Drivers of Health (SDOH-02). (Although these measures will not be required until 2024, it is highly recommended that hospitals begin tracking them in 2023.)

#### **Domain 1: Equity as a Strategic Priority**

The hospital has a strategic plan for advancing health care equity that accomplishes the following:

- Identifies priority populations who currently experience health disparities.
- Establishes health care equity goals and discrete action steps to achieve them.
- Outlines specific resources that are dedicated to achieving equity goals.
- Describes an approach for engaging key stakeholders, such as community partners.

#### **Domain 2: Data Collection**

The hospital is engaging in the following three key data collection activities.

- Collecting demographic information, including self-reported race and ethnicity, and SDOH information, on a majority of patients
- Training staff in the culturally sensitive collection of demographics and SDOH information
- Inputting patient demographic and/ or SDOH information into structured interoperable data elements using a certified electronic health record technology.

#### **Domain 3: Data Analysis**

The hospital stratifies key performance indicators by demographic and/ or SDOH variables to identify equity gaps and includes this information on hospital performance dashboards.

#### **Domain 4: Quality Improvement**

The hospital participates in local, regional and or national quality improvement activities that are focused on reducing health disparities.

#### **Domain 5: Leadership Engagement**

The hospital's senior leadership, including the chief executives and the entire hospital board of trustees, demonstrates a commitment to equity through the following two activities.

- Annual reviews of the hospital's strategic plan for achieving health equity
- Annual reviews of key performance indicators stratified by demographic and/ or social factors.

#### **Sources:**

The Joint Commission. (2022, June 20). R3 Report: New Requirements to Reduce Health Care Disparities. Retrieved from [https://www.jointcommission.org/-/media/tje/documents/standards/r3-reports/r3\\_disparities\\_july2022-6-20-2022.pdf](https://www.jointcommission.org/-/media/tje/documents/standards/r3-reports/r3_disparities_july2022-6-20-2022.pdf)

Health Equity Innovation Network. (2022, August 29). Quick Start Guide: Hospital Commitment to Health Equity Measure. Retrieved from <https://hqin.org/wp-content/uploads/2022/08/Quick-Start-Guide-Hospital-Commitment-to-Health-Equity-Measure.pdf>

## The Joint Commission (TJC) Elements of Performance - Regulatory and Accreditation Requirements Related to Health Equity and Social Determinants of Health

New and revised TJC requirements to reduce health care disparities went into effect Jan. 1, 2023. Below are the six elements of performance.

### Element of Performance 1:

The organization designates an individual to lead activities aimed at reducing healthcare disparities. **(Hospital Responsibility)**

### Element of Performance 2:

The organization assesses the patient's health-related social needs and provides information about community resources and support services. **(CHNA full report- Section I and III)**

Examples of health-related social needs may include the following:

- Access to transportation
- Difficulty paying for prescriptions or medical bills.
- Education and literacy
- Food insecurity
- Housing insecurity

### Element of Performance 3:

The organization identifies healthcare disparities in its patient population by stratifying quality and safety data. **(CHNA Town Hall)** Examples of sociodemographic characteristics may include but are not limited to the following: , Age, Gender, Preferred Language, Race, and ethnicity.

### Element of Performance 4:

The organization develops a written action plan that describes how it will address at least one of the healthcare disparities identified. **(CHNA IMPL Development Plan)**

### Element of Performance 5:

The organization acts when it does not achieve or sustain goal(s) in its action plan to reduce health care disparities.

### Element of Performance 6:

At least annually, the organization informs key stakeholders, identifying leaders, licensed practitioners, and staff, about its progress in reducing identified healthcare disparities. **(Hospital Responsibility)**

## **II. Methodology**

### **b) Collaborating CHNA Parties**

Working together to improve community health takes collaboration. Listed below is an in-depth profile of the local hospital and Health Department CHNA partners:

#### **Hays Medical Center Profile**

**2220 Canterbury Dr, Hays, KS 67601**

**CEO: Edward Herrman**

**About HaysMed:** Hays Medical Center is a private, not-for-profit hospital formed by the 1991 merger of two religiously affiliated facilities and provides the only tertiary level services in the region. The organization's Vision Statement, developed collaboratively with local and regional physicians, hospital administrators and community board representatives, was refined to a single core purpose: "To Help People Be Healthy," and an overriding goal: "To Be the Best Tertiary Care Center in Rural America."

HaysMed's DeBakey Heart Institute provides heart surgery for the western half of the state. Additionally, the 206-bed facility provides medical, surgical, and pediatric care along with cardiac, neonatal, and intensive care units; cancer, joint and spine care, diagnostic imaging and eye surgery center; emergency department, rehabilitation, and hospice. HaysMed also maintains a Wound Care and Hyperbaric Center, Sleep and Neurodiagnostic services and Robotic Surgery Program.

A total of 4,585 admissions and 163,988 outpatient procedures were documented last year, while the medical group's specialty and clinics accounted for more than 147,795 office visits. In addition, the DeBakey Heart Institute had 2,779 admissions while the Dreiling/Schmidt Cancer Institute provided services to 1,486. Last year 560 births were also recorded at the hospital while 12,798 patients were seen in the Emergency Department.

The Center for Health Improvement, located in the Bickle/Eagle Health Complex at HaysMed, is an MFA accredited fitness center that incorporates hospital-based fitness and rehabilitation programs with occupational medicine and independent physician clinics, and has a membership in the fitness area of 1,850.

Hays Medical Center maintains a local market share of nearly 77.6%; with total primary/secondary/tertiary service at 28.9%. Patient utilization figures demonstrate approximately one-half of all hospitalizations in the region and are maintained in the small rural hospitals surrounded by Hays Medical Center. Administering perhaps the largest Critical Access Hospital network in the country, HMC earned the 1997 National Rural Health Association Outstanding Program Award for its EACH/RPCH and Telemedicine programs. It is NIAHO accredited by DNV Healthcare and ISO Certified, a Level 3 Trauma Center, an accredited Chest Pain Center with PCI, a Primary Stroke Center and a Certified Hip and Knee Replacement Center for Excellence by DNV GL Healthcare. It was recognized as a Top 20 Rural & Community Hospital for 2022.

Approximately 1,500 associates staff the medical center and physician clinics, accredited by DNV Healthcare.

**Mission Statement:** Patient, physicians and employers will first think of Hays Medical Center and our regional partners to meet their health care needs. We will provide the best in compassionate care and will help communities understand and improve their health. We support health care as a component of rural life by combining tertiary services in a rural delivery system using primary care physicians, local hospitals, and other health care providers.

**Vision:** To help people be healthy.

**Hays Medical Center offers** the following services to its community:

- Bariatrics
- Billing/Financial
- Bone, Joint and Spine Center
- Breast Care Center
- Cancer
- Convenient Care Walk-In Clinic
- Cosmetic Surgery
- Diabetes Solutions
- Dietary
- Dodge City Specialty Clinic
- Ear, Nose, Throat
- Education
- Emergency Department
- Eye
- Family Medicine
- Fitness Center
- Great Bend Specialty Clinic
- HaysMed Partners
- Heart
- Hospice
- Hospitalists
- Imaging
- Internal Medicine
- Nephrology
- Nursing
- OB/GYN
- Occupational Therapy
- Orthopedics
- Out Patient Rehab
- Palliative Care
- Pastoral Care
- Pediatrics
- Pharmacy
- Poison Control Center
- Pulmonology
- Rehabilitation
- Robotic Surgery
- Inpatient Acute Rehabilitation
- Sleep and Neurodiagnostic
- Special Nursing Services
- Sports Medicine
- Surgery
- Urology
- Volunteer Services
- Weight Loss Surgery
- WorkSMART
- Woman/Infant Services
- Wound Healing Hyperbaric Center

## **Ellis County Health Department Profile**

**2507 Canterbury Dr., Hays, KS, 67601**

**Director: Kim Reel**

**Medical Consultant:** Tonya Knoll, MD

**Phone:** 785-628-9440

**Regional District Office:** NW    **Trauma Region:** NW

The Ellis County Health Department is open Monday through Thursday from 7:00 am to 5:30 pm, closed on Friday's.

Currently, the Ellis County Health Department provides the WIC program, vaccinations, screenings, information on breastfeeding, nutrition, and classes as well as health care and assistance. We are the main point of contact for the preparedness program in Kansas. Via the State Formula and Immunization Action Plan, we can provide even more assistance to the community. We take great pride in providing the community with several educational opportunities, first-hand care, planning and preparation services.

**Offerings:** Screenings (Blood Pressure (free), Cholesterol, Glucose, Prostate (PSA), and Tuberculosis), metabolic panels, CBC blood count, hemoglobin A1C, protime, TSH (thyroid stimulating hormone), wellness/sports physicals, lead testing, women's health (including pap), STI/STD testing, pregnancy testing, lice checks, ear wax removal, and education on children's health matters. We also accept used and unused needles/sharps from individuals and businesses, as long as they are in the proper type of containers such as: designated hazard bins, plastic milk bottles with screw top lid, plastic laundry detergent bottles with screw top lid, coffee containers if lid is on and taped down, and any other hard plastic bottle as long as the lid is taped down or screwed on. We also offer vaccinations at businesses/nursing homes in the fall. Our new foot clinic is up and running at \$25 cash/check/card. We currently partner with HPMH for behavioral health services.

**Immunizations:** Hepatitis A/B, HPV, Meningococcal, Diphtheria, Tetanus, Pertussis, HIB, Pneumonia, Influenza, Shingrix, MMR, Polio, Rabies, Rotavirus, RSV, COVID (adult only), TDap and Varicella. We are also offering travel vaccines, please call us to discuss 785-628-9440.

**Mission:** "It is the philosophy of the Ellis County Health Department that every citizen of Ellis County should have access to basic public health services at an affordable cost. This agency will promote, provide, and maintain these services while encouraging personal responsibility for individual health care. However, individuals will not be denied supported services due to inability to pay."

**Accreditation:** Ellis County Health Department is not currently considering working towards CHNA accreditation.



## II. Methodology

### b) Collaborating CHNA Parties Continued

#### Consultant Qualifications:

VVV Consultants LLC 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

VVV Consultants LLC is an Olathe, KS based “boutique” healthcare consulting firm specializing in Strategy, Research and Business Development services. To date we have completed 83 unique community CHNA’s in KS, MO, IA, NE and WI (references found on our website [VandehaarMarketing.com](http://VandehaarMarketing.com))

### Introduction: Who We Are

Background and Experience





**Vince Vandehaar, MBA – Principal**  
VVV Consultants LLC – start 1/1/09 \*

- Adjunct Full Professor @ Avila & Webster Universities
- 35+ year veteran marketer, strategist and researcher
- Saint Luke's Health System, BCBS of KC,
- Tillinghast Towers Perrin, and Lutheran Mutual Life
- Central College Pella BA and University of Northern IA MBA
- Hometown: Bondurant IA



**Cassandra Kahl, BHS – Director, Project Management**  
VVV Consultants LLC – Nov 2020

- University of Kansas – Health Sciences
- Park University - MHA
- Hometown: Maple, WI

VVV Consultants LLC (EIN 27-0253774) began as “VVV Research & Development INC” in early 2009 and converted to an LLC on 12/24/12. Web: [VandehaarMarketing.com](http://VandehaarMarketing.com)

**Our Mission:** to research, facilitate, train, create processes to improve market performance, champion a turnaround, and uncover strategic “critical success” initiatives.

**Our Vision:** meeting today’s challenges with the voice of the market.

#### Our Values:

**Engaged** – we are actively involved in community relations & boards.

**Reliable** – we do what we say we are going to do.

**Skilled** – we understand business because we’ve been there.

**Innovative** – we are process-driven & think “out of the box”.

**Accountable** – we provide clients with a return on investment.

## II. Methodology

### c) CHNA and Town Hall Research Process

Round #5 Community Health Needs Assessment (CHNA) process began in December of 2023 for Hays Medical Center in Ellis County, KS to meet Federal IRS CHNA requirements.

In early December 2023, a meeting was called amongst the Hays Medical Center leaders to review CHNA collaborative options. <Note: VVV Consultants LLC from Olathe, KS was asked to facilitate this discussion with the following agenda: VVV CHNA experience, review CHNA requirements (regulations) and discuss CHNA steps/options to meet IRS requirements and to discuss next steps.> Outcomes from discussion led to the Hays Medical Center to request VVV Consultants LLC to complete a CHNA IRS aligned comprehensive report.

#### VVV CHNA Deliverables:

- Document Hospital Primary Service Area - meets the 75% Patient Origin Rule.
- Uncover / document basic secondary research county health data, organized by 10 tabs.
- Conduct / report CHNA Community Check-in Feedback Findings (primary research).
- Conduct a Town Hall meeting to discuss with community secondary & primary data findings leading to determining (prioritizing) county health needs.
- Prepare & publish CHNA report which meets ACA requirements.

To ensure proper PSA Town Hall representation (that meets the 75% Patient Origin Rule), a patient origin three-year summary was generated documenting patient draw by zips as seen below:

HaysMed -Defined Primary Serv Area				Overall (IP/ER/OP) FFY21-23		
#	ZIPCity		County	Total 3YR	%	ACCUM
1	67601	Hays, KS	Ellis	135,073	53.8%	53.8%
2	67637	Ellis, KS	Ellis	12,533	5.0%	58.8%
3	67671	Victoria, KS	Ellis	9,700	3.9%	62.7%
4	67667	Schoenchen, KS	Ellis	1,145	0.5%	63.1%
5	67627	Catharine, KS	Ellis	765	0.3%	63.4%
6	67674	Walker	Ellis	422	0.2%	63.6%
7	67660	Pfeifer	Ellis	299	0.1%	63.7%
8	67665	Russell, KS	Russell	8,154	3.2%	67.0%
9	67548	La Crosse, KS	Rush	4,801	1.9%	68.9%
10	67663	Plainville, KS	Rooks	4,753	1.9%	70.8%
11	67530	Great Bend, KS	Barton	4,268	1.7%	72.5%
12	67672	Wakeeney, KS	Trego	3,926	1.6%	74.0%
13	67550	Larned, KS	Pawnee	3,481	1.4%	75.4%



**To meet IRS aligned CHNA requirements and meet Public Health accreditation criteria stated earlier, a four-phase methodology was followed:**

**Phase I—Discovery:**

Conduct a 30-minute conference call with the CHNA county health department and hospital clients. Review / confirm the CHNA calendar of events, explain / coach clients to complete the required participant database, and schedule / organize all Phase II activities.

**Phase II—Qualify Community Need:**

A) Conduct secondary research to uncover the following historical community health status for the primary service area. Use Kansas Hospital Association (KHA), Vital Statistics, Robert Wood Johnson County Health Rankings, etc. to document current state of county health organized as follows:

<b>Health Indicators - Secondary Research</b>
<b>TAB 1. Demographic Profile</b>
<b>TAB 2. Economic Profile</b>
<b>TAB 3. Educational Profile</b>
<b>TAB 4. Maternal and Infant Health Profile</b>
<b>TAB 5. Hospital / Provider Profile</b>
<b>TAB 6. Behavioral / Mental Health Profile</b>
<b>TAB 7. High-Risk Indicators &amp; Factors</b>
<b>TAB 8. Uninsured Profile</b>
<b>TAB 9. Mortality Profile</b>
<b>TAB 10. Preventative Quality Measures</b>

**Phase III—Quantify Community Need:**

Conduct a 90-minute Town Hall meeting with required community primary service area residents. At each Town Hall meeting, CHNA secondary data will be reviewed, facilitated group discussion will occur and a group ranking activity to determine the most important community unmet health needs was administered.

**Phase IV—Complete Data Analysis and Create Comprehensive Community Health Needs Assessment:**


Complete full documentation to create each CHNA section documented in the Table of Contents. Publish hard copy reports (2) for client usage plus create a full CHNA report pdf to be posted on the hospital website to meet government CHNA regulation criteria.

Specific Project CHNA roles, responsibilities and timelines are documented below:

Hays Medical Center			
VVV CHNA Wave #5 Work Plan - Year 2024			
Project Timeline & Roles as of 12/5/24			
Step	Timeframe	Lead	Task
1	9/1/2023	VVV / Hosp	Sent Leadership information regarding CHNA Wave #4 for review
2	9/20/2024	Hosp	Select CHNA Wave #4 Option B. Approve (sign) VVV CHNA quote
3	12/1/2024	VVV	Send out <b>REQCommInvite Excel</b> file. HOSP & HLTH Dept to fill in PSA Stakeholders Names /Address /Email
4	12/5/2024	VVV	Hold Kick-off Meeting & Request Hospital Client to send KHA PO reports for FFY 18, 19 and 20. In addition, request hospital to complete 3 year historical PSA IP/OP/ER/Clinic patient origin file (Use <b>ZipPSA_3yrPOrigin.xls</b> )
5	On or Before 12/05/2024	VVV	Prepare CHNA Wave#4 Stakeholder Feedback "online link". Send link for hospital review.
6	Dec-Jan 2024	VVV	Assemble & complete Secondary Research - Find / populate 10 TABS. Create Town Hall ppt for presentation.
7	12/11/2024	VVV / Hosp	Prepare/send out PR story / E Mail Request announcing upcoming CHNA work to CEO to review/approve.
8	By 12/11/2024	VVV / Hosp	Place PR story to local media CHNA survey announcing "online CHNA Wave #4 feedback". Request public to participate. Send E Mail request to local stakeholders
9	12/15/2024	VVV	Launch / conduct online survey to stakeholders: Hospital will e-mail invite to participate to all stakeholders. <b>Cut-off 1/19/2024 for Online Survey</b>
10	1/22/2024	Hosp	Prepare/send out Community TOWN HALL invite letter and place local AD.
11	1/22/2024	VVV / Hosp	Prepare/send out PR story to local media announcing upcoming Town Hall. VVV will mock-up PR release to media sources.
12	2/17/2024	ALL	Conduct conference call (time TBD) with Hospital / Public HLTH to review Town Hall data / flow
13	<b>Friday 2/23/2024</b>	VVV	Conduct CHNA Town Hall. <b>Lunch 11:30-1pm</b> (location TBD) Review & Discuss Basic health data plus RANK Health Needs.
14	On or Before 04/02/2024	VVV	Complete Analysis - Release Draft 1- seek feedback from Leaders (Hospital & Health Dept.)
15	On or Before 4/9/2024	VVV	Produce & Release final CHNA report. Hospital will post CHNA online (website).
16	May 16, 2024	Hosp	Conduct Client Implementation Plan PSA Leadership meeting
17	On or Before 6/30/2024	Hosp	Hold Board Meetings discuss CHNA needs, create & adopt an implementation plan. Communicate CHNA plan to community.

## 2024 Community Health Needs Assessment Ellis County (KS) on behalf of HaysMed

### Town Hall Meeting- 2/23/24



**VVV Consultants LLC**  
Olathe, Kansas 66061

VandehaarMarketing.com  
913-302-7264

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### CHNA Town Hall Team Tables

**RSVP's Ellis County, KS CHNA Town Hall Friday, Feb 23 11:30-1pm**

#	Table	Lead	Last	First	Organization	#	Table	Lead	Last	First	Organization
1	A	xx	Dreiling	Sarah	HaysMed	26	F	xx	Meltner	Sarah	Heartland Comm Foundation
2	A		Jacobs	Sandra	City Commission	27	F		Gannon	Drew	FHSU
3	A		Herrman	Edward	Hays Medical Center	28	F		Reel	Kim	Ellis co health department
4	A		Schmidtberger	Jerry	A different mindset	29	F		Winkel	Karrisa	A different mindset
5	A		White	Asher	Ellis County Sheriff's Office	30	F		Solinger	Kathy	
6	B	xx	Flax	Eric	First Care Clinic, Inc.	31	G	xx	Schroeder	Danila	Ellis County EMS
7	B		Koerner	Monique	K-State Research and Extension	32	G		Kraus	Deb	
8	B		Orozco	Armando	Dept for Children & Families	33	G		Leikam	Constance	
9	B		Petty	Reid	U.S. Senator Jerry Moran's Office	34	G		Swart	Leanna	Hays Medical Center
10	B		Wickham	Gail	Hays Recreation Commission	35	G		Zier	J	
11	C	xx	Hudson-Hamilton	Donna	USD 489 Early Childhood	36	H	xx	Gerber	Brett	FHSU
12	C		Borthwick	Regina	HaysMed	37	H		Brady	Bryan	Hays Medical Center
13	C		Butler	Sheryl	Dream, Inc.	38	H		Campbell	Bev	
14	C		Quillin	David	Hays Recreation Commission	39	H		Hazelhorst	Jobeth	Smoky Hill Foundation
15	C		Zolnierz	Kathy		40	H				
16	D	xx	Veach	Shae	HaysMed	41	I	xx	Slick	Terry	Hays Medical Center
17	D		Copeland	Janett		42	I		Bob	Campbell	
18	D		Gayle	Clark	Via Christi Hays	43	I		Leuenberger	Sharon	Via Christi Village Hays
19	D		Horsfall	Jana		44	I				
20	D		Janney	Cristina	Eagle Radio	45	I				
21	E	xx	Simpson	Arielle	Early Childhood Connections						
22	E		Armstrong	Nicki	A Different Mindset						
23	E		Howie	Stephanie	HaysMed - Center For Health						
24	E		Ralph	Brian							
25	E		Younger	Neal	Ellis County						

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### Community Health Needs Assessment (CHNA) Onsite Town Hall Discussion Agenda

- **Opening Welcome / Introductions / Review CHNA Purpose and Process (5 mins)**
- **Discuss New Focus: Social Determinants of Health (5 mins)**
- **Review Current Service Area "Health Status"**
  - Review Secondary Health Indicator Data (10 TABs)*
  - Review Community Online Feedback (30 mins)*
- **Collect Community Health Perspectives**
  - Share Table Reflections to verify key takeaways*
  - Conduct an Open Community Conversation / Stakeholder Vote to determine the Most Important Unmet Needs (45 mins)*
- **Close / Next Steps (5 mins)**


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### Introduction: Who We Are


#### Background and Experience



**Vince V Vandehaar, MBA – Principal**  
**VVV Consultants LLC – start 1/1/09 \***  
Adjunct Full Professor @ Avila, MNU & Webster Universities  
40+ year veteran marketer, strategist and researcher  
Saint Luke's Health System, BCBS of KC, and Towers Perrin  
Hometown: Bondurant IA



**Cassandra Kahl Parker, MHA – Dir, Project Management**  
University of KS / Park University  
Hometown: Maple, WI



VVV Consultants LLC  
801 N Mahaffie  
Olathe, KS 66061

A "boutique" healthcare consulting firm assisting providers with strategic alignment and business development initiatives to GROW. We listen, uncover, research, build processes, strategize, plan tactics, and market.

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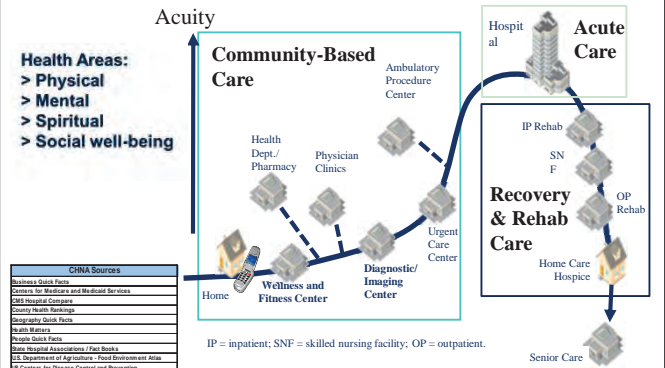
## Town Hall Participation, Purpose & Parking Lot



- ALL attendees practice "Safe Engagement", working together in table teams.
- ALL attendees are welcome to share. Engaging conversation (No right or wrong answer)
- Request ALL to Take Notes of important health indicators
- Please give truthful responses – Serious community conversation.
- Discuss (Speak up) to uncover unmet health needs
- Have a little fun along the way

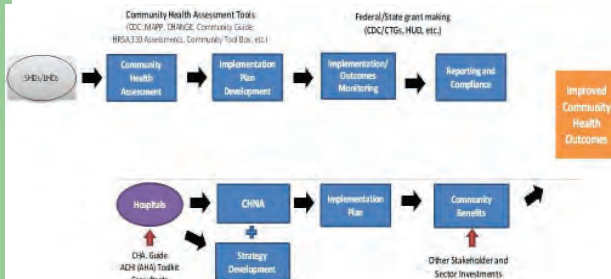
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## System of Care Delivery Birth to Grave (SG2)



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## Community Health Needs Assessment Joint Process: Hospital & Local Health Providers



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## A Conversation with the Community & Stakeholders

### Community Stakeholder – An Inclusive Conversation

**Consumers:** Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

**Community leaders and groups:** The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs – Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses – owners/CEO's of large businesses (local or large corporations with local branches), Business people & merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials, Foundations, United Way organizations. And other "community leaders."

**Public and other organizations:** Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience, Welfare and social service agency staff, Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing, Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging, Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or other issues.

**Other providers:** Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

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## II. Review of a CHNA

- What is a Community Health Needs Assessment (CHNA)..?
  - Systematic collection, assembly, analysis, and dissemination of information about the health of the community.
- A CHNA's role is to....
  - Identify factors that affect the health of a population and determine the availability of resources to adequately address those factors.
- Purpose of a CHNA – Why Conduct One?
  - Determine health-related trends and issues of the community
  - Understand / evaluate health delivery programs in place.
  - Meet Federal requirements – both local hospital and health department
  - Develop Implementation Plan strategies to address unmet health needs (4-6 weeks after Town Hall)

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## CHNA Written Report Documentation to meet IRS 990 CHNA Requirements: Table of Contents

- A description of the community served
- A description of the CHNA process
- The identity of any and all organizations and third parties which collaborated to assist with the CHNA
- A description of how the organization considered the input of persons representing the community (e.g., *through meetings, focus groups, interviews, etc.*), who those persons are, and their qualifications
- A prioritized description of all of the community needs identified by the CHNA.
- A description of the existing healthcare facilities and other resources within the community available to meet the needs identified through the CHNA

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## Social Determinants of Health



**Social determinants of health** are the conditions in the places where people live, learn, work, play, and worship that affect a wide range of health risks and outcomes.

**Health equity** is when everyone has the opportunity to attain their full health potential, and no one is disadvantaged from achieving this potential because of their social position or other socially determined circumstances.

**TASK: Your Initial Thoughts on SDoH? (Small White Card)**

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## IV. Review Current County Health Status:

Secondary Data by 10 Tab Categories with a focus on Social Determinants with a Local Norm & State Rankings

Trends: Good Same Poor

### Health Indicators - Secondary Research

TAB 1. Demographic Profile
TAB 2. Economic Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospital / Provider Profile
TAB 6. Behavioral / Mental Health Profile
TAB 7. High-Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

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1 Focus Area			2b Social and Economic Environment (40%)		
Focus Area	Measure	Description	Focus Area	Measure	Description
Air and water quality (5%)	Air pollution - particulate matter	The average daily measure of the fine particulate matter in micrograms per cubic meter (PM2.5) in a county	Community safety (5%)	Violent crime	Violent crime rate per 100,000 population
	Drinking water violations	Percent of population potentially exposed to water exceeding a violation limit during the past year		Injury deaths	Injury mortality per 100,000
Housing & transit (5%)	Severe housing problems	Percent of households with, at least 1 of a housing problem: overcrowding, high heating costs, or lack of kitchen or plumbing facilities	Health Disparities (10%)	<b>Health Disparities (10%)</b>	
	Driving while not wearing a seat belt	Percent of the workforce that drives alone to work		<b>Health Disparities (10%)</b>	
<b>2a Focus Area</b>			<b>3a Focus Area</b>		
Focus Area	Measure	Description	Focus Area	Measure	Description
Access to care (10%)	Uninsured	Percent of population under age 65 without health insurance	Diet and exercise (10%)	Tobacco use	Adult smoking: that report smoking $\geq 100$
	Primary care physicians	Ratio of population to primary care physicians		Adult obesity	Percent of adults that report a BMI $\geq 30$
Quality of care (10%)	Geriatric	Ratio of population to geriatricians	Food environment index	Index of factors that contribute to a healthy food environment	
	Mental health providers	Ratio of population to mental health providers		<b>Physical inactivity</b>	
Preventable hospital admissions	Preventable hospital admissions	Hospitalization rate for ambulatory care sensitive conditions per 1,000 Medicare enrollees	Alcohol and drug use (5%)	Access to exercise opportunities	
	Diabetic screening	Percent of diabetic Medicare enrollees that receive HbA1c screening		Excessive drinking	
Maternal/mortality screening	Maternal/mortality screening	Percent of female Medicare enrollees that receive mammography screening	Sexual activity (5%)	Alcohol-impaired driving deaths	
	Maternal/mortality screening	Percent of female Medicare enrollees that receive mammography screening		Sexually transmitted infections	
<b>2b Social and Economic Environment (40%)</b>			<b>3b Focus Area</b>		
Focus Area	Measure	Description	Focus Area	Measure	Description
Education (10%)	High school graduation	Percent of ninth grade cohort that graduates in 4 years	Quality of life (50%)	Poor or fair health	Percent of adults reporting fair or poor health (age-adjusted)
	Home college	Percent of adults aged 25-44 years with post-secondary education			Average number of physically unhealthy days reported in past 30 days (age-adjusted)
Employment (10%)	Unemployment	Percent of population age 16+ unemployed but seeking work	Poor mental health days	Poor mental health days	Average number of mentally unhealthy days reported in past 30 days (age-adjusted)
	Children in poverty	Percent of children under age 18 in poverty			Average number of physically unhealthy days reported in past 30 days with overweight ( $\geq 35$ BMI)
Family and social support (5%)	Inadequate social support	Percent of adults without social/emotional support	Length of life (50%)	Premature death	Percent of potential life lost before age 75 per 100,000 population (age-adjusted)
	Children in single-parent households	Percent of children that live in household headed by single parent			

#### IV. Community Health Conversation: Your Perspectives / Suggestions !

Tomorrow:

Today:

- 1) What are the **Healthcare Strengths** of our community that contribute to health? (*BIG White Card*)
- 2) Are there healthcare services in your community/neighborhood that you feel **need to be improved and/or changed**? (*Small Color Card*)
- 3) *What other Ideas do you have to address Social determinants?* (*Small White Card - A*)

## Community Health Needs Assessment Round #5 Year 2024



## Data & Benchmarks Review

Community health assessments typically use both primary and secondary data to characterize the health of the community:

- **Primary data** are collected first-hand through surveys, listening sessions, interviews, and observations.
- **Secondary data** are collected by another entity or for another purpose.
- **Indicators** are secondary data that have been analyzed and can be used to compare rates or trends of priority community health outcomes and determinants.

Data and indicator analyses provide descriptive information on demographic and socioeconomic characteristics; they can be used to monitor progress and determine whether actions have the desired effect. They also characterize important parts of health status and health determinants, such as behavior, social and physical environments, and healthcare use.

Community health assessment indicators should be.

- Methodologically sound (valid, reliable, and collected over time)
- Feasible (available or collectable)
- Meaningful (relevant, actionable, and ideally, linked to evidence-based interventions)
- Important (linked to significant disease burden or disparity in the target community)

Jurisdictions should consider using data and indicators for the smallest geographic locations possible (e.g., county-, census block-, or zip code-level data), to enhance the identification of local assets and gaps.

Local reporting (County specific) sources of community-health level indicators:

CHNA Detail Sources
Quick Facts - Business
Centers for Medicare and Medicaid Services
CMS Hospital Compare
County Health Rankings
Quick Facts - Geography
Kansas Health Matters
Kansas Hospital Association (KHA)
Quick Facts - People
U.S. Department of Agriculture - Food Environment Atlas
U.S. Center for Disease Control and Prevention

## Sources of community-health level indicators:

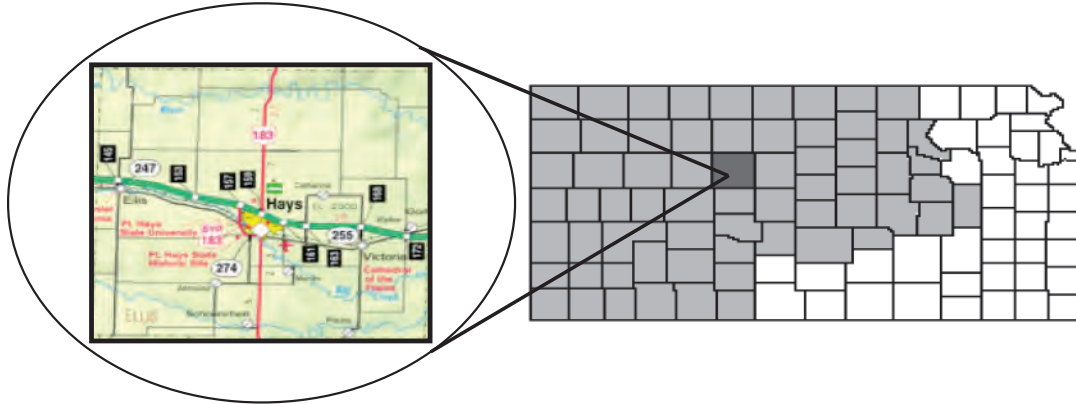
- [County Health Rankings and Roadmaps](#)  
The annual Rankings measure vital health factors, including high school graduation rates, obesity, smoking, unemployment, access to healthy foods, the quality of air and water, income inequality, and teen births in nearly every county in America. They provide a snapshot of how health is influenced by where we live, learn, work and play.
- [Prevention Status Reports \(PSRs\)](#)  
The PSRs highlight—for all 50 states and the District of Columbia—the status of public health policies and practices designed to prevent or reduce important public health problems.
- [Behavioral Risk Factor Surveillance System](#)  
The world's largest, ongoing telephone health survey system, tracking health conditions and risk behaviors in the United States yearly since 1984. Data are collected monthly in all 50 states, the District of Columbia, Puerto Rico, the US Virgin Islands, and Guam.
- The [Selected Metropolitan/ Micropolitan Area Risk Trends](#) project was an outgrowth of BRFSS from the increasing number of respondents who made it possible to produce prevalence estimates for smaller statistical areas.
- [CDC Wonder](#) Databases using a rich ad-hoc query system for the analysis of public health data. Reports and other query systems are also available.
- [Center for Applied Research and Engagement Systems external icon](#)  
Create customized interactive maps from a wide range of economic, demographic, physical and cultural data. Access a suite of analysis tools and maps for specialized topics.
- [Community Commons external icon](#)  
Interactive mapping, networking, and learning utility for the broad-based healthy, sustainable, and livable communities' movement.
- [Dartmouth Atlas of Health Care external icon](#)  
Documented variations in how medical resources are distributed and used in the United States. Medicare data used to provide information and analysis about national, regional, and local markets, as well as hospitals and their affiliated physicians.
- [Disability and Health Data System](#)  
Interactive system that quickly helps translate state-level, disability-specific data into valuable public health information.
- [Heart Disease and Stroke Prevention's Data Trends & Maps](#)  
View health indicators related to heart disease and stroke prevention by location or health indicator.
- [National Health Indicators Warehouse external icon](#)  
Indicators categorized by topic, geography, and initiative.
- [US Census Bureau external icon](#)  
Key source for population, housing, economic, and geographic information.
- [US Food Environment Atlas external icon](#)  
Assembled statistics on food environment indicators to stimulate research on the determinants of food choices and diet quality, and to provide a spatial overview of a community's ability to access healthy food and its success in doing so.
- [Centers for Medicare & Medicaid Services Research and Data Clearinghouse external icon](#)  
Research, statistics, data, and systems.
- [Environmental Public Health Tracking Network](#)  
System of integrated health, exposure, and hazard information and data from a variety of national, state, and city sources.
- [Health Research and Services Administration Data Warehouse external icon](#)  
Research, statistics, data, and systems.
- [Healthy People 2030 Leading Health Indicators external icon](#)  
Twenty-six leading health indicators organized under 12 topics.
- [Kids Count external icon](#)  
Profiles the status of children on a national and state-by-state basis and ranks states on 10 measures of well-being; includes a [mobile site external icon](#).
- [National Center for Health Statistics](#)  
Statistical information to guide actions and policies.
- [Pregnancy Risk Assessment and Monitoring System](#)  
State-specific, population-based data on maternal attitudes and experiences before, during, and shortly after pregnancy.
- [Web-based Injury Statistics Query and Reporting System \(WISQARS\)](#)  
Interactive database system with customized reports of injury-related data.
  - [Youth Risk Behavior Surveillance System](#)  
Monitors six types of health-risk behaviors that contribute to the leading causes of death and disability among youth and adults.



## II. Methodology

### d) Community Profile (A Description of Community Served)

#### Ellis County KS Community Profile



#### Demographics

**The population of Ellis County was estimated to be 28,784 citizens** in July 2023 with a population density of 32 people per square mile. The county covers 900 square miles is one of the top pheasant hunting states in the nation. It also has the Cedar Bluff Reservoir and Lake Wilson for recreation and is home to the Cathedral of the Plains<sup>1</sup>. The county is located in Central Western Kansas and the most common industries are education, health and social services and retail trade<sup>2</sup>. The county was founded in 1867 and the county seat is Hays<sup>3</sup>.

**The major highway transportation** access to Ellis County is U.S. Interstate 70, which runs through the center of the county. Kansas Highway 183 is the major North–South road. Also, Old Highway 40 runs parallel to I-70 throughout the county.

#### **Ellis County KS Airports<sup>4</sup>**

Name	USGS Topo Map
Hays Medical Center Heliport	Hays North
Hays Regional Airport	Hays South
Philip Ranch Airport	Victoria
Rans Airport	Hays North
Saint Anthony Hospital Airport	Hays North

<sup>1</sup> <http://kansas.hometownlocator.com/ks/ellis/>

<sup>2</sup> [http://www.city-data.com/county/Ellis\\_County-KS.html](http://www.city-data.com/county/Ellis_County-KS.html)

<sup>3</sup> <http://www.elliscountynet.net/index.aspx?NID=144>

<sup>4</sup> <http://kansas.hometownlocator.com/features/cultural,class,airport,scfips,20051.cfm>

## Schools in Ellis County:

### *Public Schools*<sup>5</sup>

Name	Level
Ellis High	High
Hays Middle	Middle
Hays High	High
Kathryn O'Loughlin McCarthy Elem	Primary
Lincoln Elem	Primary
Roosevelt Elem	Primary
Victoria Elem	Primary
Victoria High	High
Washington Elem	Primary
Washington Elem	Primary
Woodrow Wilson Elem	Primary

### *Private Schools*<sup>6</sup>

Name	Level
High Plains Christian School	Elementary
Holy Family Elementary	Elementary
Maranatha Christian School	Elementary
St. Mary's School	Elementary
Thomas More Prep Marian High Sch	Secondary

### City of Hays and Ellis County governments

Dillons - Grocery

Eagle Communications

EnerSys - Manufacturing

HaysMed, The University of Kansas Health System

Hays School District

Hess Services - Metal fabrication / oil field supplies

Midwest Energy - Utilities

Fort Hays State University

Nex-Tech - Communications

Wheelchairs of Kansas - Manufacturing

Wal-Ma

<sup>5</sup> <http://kansas.hometownlocator.com/schools/sorted-by-county,n,ellis.cfm>

<sup>6</sup> <http://kansas.hometownlocator.com/schools/sorted-by-county,n,ellis.cfm>

## Ellis Co (KS) -Detail Demographic Profile

ZIP	NAME	ST	County	Population			Households		HH Avg Size23	Per Capita23
				Year 2023	Year 2028	5yr CHG	Year 2023	Year 2028		
67601	Hays	KS	ELLIS	24,338	24,211	-0.5%	9,938	9,941	2.3	\$31,107
67627	Catharine	KS	ELLIS	102	96	-5.9%	52	49	2.0	\$62,104
67637	Ellis	KS	ELLIS	2,522	2,493	-1.1%	1,074	1,067	2.4	\$37,659
67660	Pfeifer	KS	ELLIS	60	60	0.0%	28	28	2.1	\$47,192
67667	Schoenchen	KS	ELLIS	149	145	-2.7%	77	76	1.9	\$50,854
67671	Victoria	KS	ELLIS	1,561	1,527	-2.2%	653	643	2.3	\$36,939
67674	Walker	KS	ELLIS	22	22	0.0%	10	10	2.2	\$64,089
<b>Totals</b>				<b>28,754</b>	<b>28,554</b>	<b>-1.8%</b>	<b>11,832</b>	<b>11,814</b>	<b>2.2</b>	<b>\$47,135</b>

ZIP	NAME	ST	County	Population				Year 2020		Females
				Pop 21+	Pop. 65+	Kids<18	Gen Y	Males	Females	Age 20-35
67601	Hays	KS	ELLIS	17571	4040	5964	4582	12,180	12158	4792
67627	Catharine	KS	ELLIS	82	20	19	30	61	41	13
67637	Ellis	KS	ELLIS	1871	488	627	625	1,263	1259	428
67660	Pfeifer	KS	ELLIS	52	20	8	11	26	34	12
67667	Schoenchen	KS	ELLIS	125	39	24	37	78	71	18
67671	Victoria	KS	ELLIS	1172	305	375	418	803	758	229
67674	Walker	KS	ELLIS	19	2	3	11	8	14	5
<b>Totals</b>				<b>20,892</b>	<b>4,914</b>	<b>7,020</b>	<b>5,714</b>	<b>14,419</b>	<b>14,335</b>	<b>5,497</b>

ZIP	NAME	ST	County	Population 2020				Year 2023		
				White%	Black%	Asian%	Hispan%	Housing Units	% Rentals	Soc Econ Index
67601	Hays	KS	ELLIS	86.8%	1.4%	1.0%	8.2%	11,128	35%	53
67627	Catharine	KS	ELLIS	95.1%	0.0%	0.0%	2.0%	57	7%	54
67637	Ellis	KS	ELLIS	92.2%	0.2%	0.8%	3.8%	1,230	17%	54
67660	Pfeifer	KS	ELLIS	91.7%	0.0%	0.0%	5.0%	32	6%	53
67667	Schoenchen	KS	ELLIS	94.6%	0.0%	0.0%	0.7%	80	11%	69
67671	Victoria	KS	ELLIS	95.4%	0.4%	0.0%	2.4%	762	19%	58
67674	Walker	KS	ELLIS	100.0%	0.0%	0.0%	0.0%	11	18%	55
<b>Totals</b>				<b>93.7%</b>	<b>0.3%</b>	<b>0.3%</b>	<b>3.2%</b>	<b>13,300</b>	<b>16.2%</b>	<b>56</b>

Source: ERSA Demographics 2023

## III. Community Health Status

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[VVV Consultants LLC]

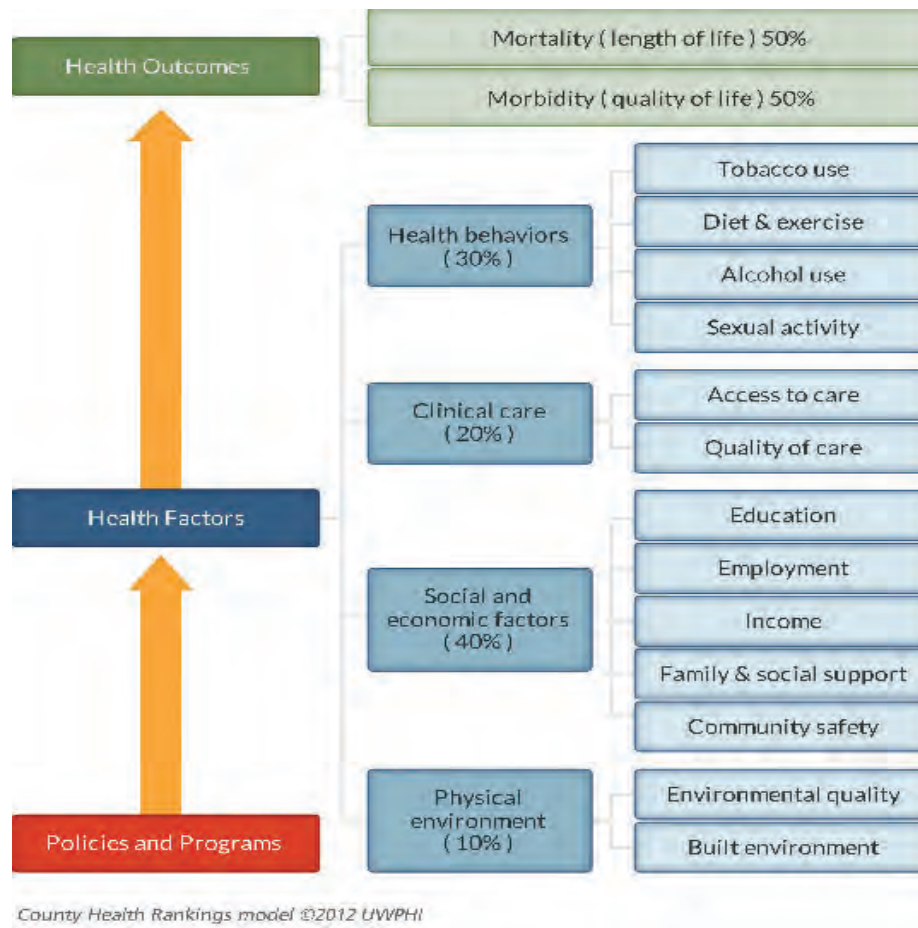
### III. Community Health Status

#### a) Historical Health Statistics- Secondary Research

##### Health Status Profile

This section of the CHNA reviews published quantitative community health indicators from public health sources and results of community primary research. To produce this profile, VVV Consultants LLC staff analyzed & trended data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 TABS), results from the 2020 RWJ County Health Rankings, and conversations from Town Hall participants. Each table published reflects a Trend column, with GREEN denoting growing/high-performance indicators, YELLOW denoting minimal change/average performance indicators and RED denoting declining/low-performance indicators.

Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below, RWJ's model uses a number of health factors to rank each county.



## National Research – Year 2023 RWJ Health Rankings:

#	2023 KS Rankings - 105 Counties	Definitions	Ellis Co (KS) 2023	Ellis Co (KS) 2020	Trend	NWKS Rural Norm (18)
1	Health Outcomes		11	17		44
	Mortality	Length of Life	7	21		47
	Morbidity	Quality of Life	17	21		39
2	Health Factors		2	21		33
	Health Behaviors	Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activity	5	51	+	50
	Clinical Care	Access to care / Quality of Care	7	7		43
	Social & Economic Factors	Education, Employment, Income, Family/Social Support, Community Safety	15	19		35
3	Physical Environment	Environmental quality	30	74	+	22
NWKS Counties: Decatur, Ellis, Gove, Graham, Logan, Ness, Norton, Pawnee, Phillips, Rawlins, Rooks, Rush, Russell, Sheridan, Osborne, Smith, Thomas, and Trego.						

<http://www.countyhealthrankings.org>, released 2023

## PSA Secondary Research:

When studying community health, it is important to document health data by topical areas for primary service area (PSA). Below is a summary of key findings organized by subject area.

*Note: Each Tab has been trended to reflect County trends to NORM.*

Health Indicators - Secondary Research
TAB 1. Demographic Profile
TAB 2. Economic Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospital / Provider Profile
TAB 6. Behavioral / Mental Health Profile
TAB 7. High-Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

**Tab 1: Demographic Profile**

Understanding population and household make-up is vital to start CHNA evaluation.

1	Population Health Indicators	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Population estimates, 2020-2022	28,941	28,553		2,913,314	5,300	People Quick Facts
b	Persons under 5 years, percent, 2020-2022	5.3%	5.6%		6.4%	5.7%	People Quick Facts
c	Persons 65 years and over, percent, 2020-2022	16.5%	16.0%		16.3%	24.5%	People Quick Facts
d	Female persons, percent, 2020-2022	49.4%	49.6%		50.2%	48.9%	People Quick Facts
e	White alone, percent, 2020-2022	93.9%	94.5%		86.3%	92.0%	People Quick Facts
f	Black or African American alone, percent, 2020-2022	2.1%	1.4%		6.1%	1.6%	People Quick Facts
g	Hispanic or Latino, percent, 2020-2022	7.0%	5.9%		12.2%	5.6%	People Quick Facts
h	Language other than English spoken at home, percent of persons age 5 years+, 2017-2021	6.9%	6.5%	+	11.9%	3.8%	People Quick Facts
i	Living in same house 1 year ago, percent of persons age 1 year+, 2017-2021	80.0%	76.9%		83.8%	87.1%	People Quick Facts
j	Children in single-parent households, percent, 2017-2021	18.9%	33.3%		21.0%	15.0%	County Health Rankings
k	Veterans, 2017-2021	1,195	163		176,444	306	People Quick Facts

**Tab 2: Economic Profile**

Monetary resources will (at times) drive health “access” and self-care.

2	Economic - Health Indicators	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Per capita income in past 12 months (in 2021 dollars), 2017-2021	\$35,309	\$28,135	+	\$31,814	\$32,780	People Quick Facts
b	Persons in poverty, percent, 2020-2022	12.3%	13.1%	+	11.4%	11.7%	People Quick Facts
c	Total Housing units, 2022	1,636	1,445		1,288,401	2,701	People Quick Facts
d	Severe housing problems, percent, 2015-2019	7.6%	13.7%	+	12.5%	8.0%	County Health Rankings
e	Total employer establishments, 2021	93	NA		239,118	201	Business Quick Facts
f	Unemployment, percent, 2021	2.6%	2.4%		3.2%	2.1%	County Health Rankings
g	Food insecurity, percent, 2020	13.3%	14.0%		9.7%	9.9%	County Health Rankings
h	Limited access to healthy foods, percent, 2019	10.3%	6.5%	-	8.4%	10.4%	County Health Rankings
i	Long commute - driving alone, percent, 2017-2021	24.8%	6.6%	-	21.7%	17.0%	County Health Rankings
j	Community Spending on Food, 2023	13.4%	NA		12.7%	13.3%	Kansas Health Matters
k	Community Spending on Transportation, 2023	20.6%	NA		18.1%	20.0%	Kansas Health Matters
l	Households With Internet an Subscription (2017-2021)	84.0%	NA		86.7%	85.2%	Kansas Health Matters
m	Student Loan Spending-to-Income Ration, 2023	6.5%	NA		4.6%	5.3%	Kansas Health Matters

**Tab 3: Educational Profile**

Currently, school districts are providing on-site primary health screenings and basic care.

3	Education - Health Indicators	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Children eligible for free or reduced price lunch, percent, 2020-2021	36.9%	38.3%	+	45.3%	44.8%	County Health Rankings
b	High school graduate or higher, percent of persons age 25 years+, 2017-2021	94.0%	91.0%		91.8%	93.1%	People Quick Facts
c	Bachelor's degree or higher, percent of persons age 25 years+, 2017-2021	37.4%	16.6%		34.7%	23.3%	People Quick Facts

**Tab 4: Maternal / Infant Profile**

Tracking maternal / infant care patterns are vital in understanding the foundation of family health.

4	Maternal/Infant - Health Indicators (Access/Quality)	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Percent of Births Where Prenatal Care began in First Trimester, 2019-2021	88.6%	86.1%	+	81.0%	82.8%	Kansas Health Matters
b	Percentage of Premature Births, 2019-2021	8.2%	8.5%	+	9.1%	10.0%	Kansas Health Matters
c	Percent of Infants up to 24 months that received full Immunizations, 2017-2018	85.1%	85.4%		69.2%	81.5%	Kansas Health Matters
d	Percent of Births with Low Birth Weight, 2019-2021	6.4%	7.7%		7.3%	7.6%	Kansas Health Matters
e	Percent of all Births Occurring to Teens (15-19), 2019-2021	3.0%	3.9%		5.5%	3.8%	Kansas Health Matters
f	Percent of births Where Mother Smoked During Pregnancy, 2019-2021	7.2%	9.9%	+	10.0%	12.2%	Kansas Health Matters
g	Child Care Centers per 1,000 Children, 2010-2022	5.2	NA		7.0	8.3	County Health Rankings

#	Vital Statistics (Rate per 1,000)	Ellis Co. (KS)	Kansas	NWKS RURAL NORM (18)
a	Total Live Births, 2017	10.4	12.5	10.9
b	Total Live Births, 2018	10.9	12.5	11.4
c	Total Live Births, 2019	9.9	12.1	10.4
d	Total Live Births, 2020	11.7	11.8	10.6
e	Total Live Births, 2021	9.4	11.8	11.0
f	Total Live Births, 2017- 2021 - 5YR (%)	10.5	12.1	10.9



**Tab 5: Hospitalization and Provider Profile**

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

5	Hospital/Provider - Health Indicators (Access/Quality)	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Primary care physicians (Pop Coverage per) (No extenders) , 2020	1509:1	1510:1		1260:1	1308:1	County Health Rankings
b	Preventable hospital rate per 100,000, 2020 (lower the better)	2692	3913		2708	3,289	County Health Rankings
c	Patients Who Gave Their Hospital a Rating of 9 or 10 on a Scale from 0 (Lowest) to 10 (Highest)	71%	70%		78.0%	80.8%	CMS Hospital Compare, Latest Release
d	Patients Who Reported Yes, They Would Definitely Recommend the Hospital	68%	68%		78.0%	76.6%	CMS Hospital Compare, Latest Release
e	Average (Median) time patients spent in the emergency department, before leaving from the visit (mins)	106	105		112	115	CMS Hospital Compare, Latest Release

**Tab 6: Behavioral / Mental Profile**

Behavioral healthcare provides another important indicator of community health status.

6	Mental - Health Indicators	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Adults Ever Diagnosed with Depression, 2021	19.9%	NA		NA	19.1%	Kansas Health Matters
b	Age-adjusted Suicide Mortality Rate per 100,000 population, 2018-2020	16.4	NA		18.7	21.6	Kansas Health Matters
c	Mental Behavioral Hospital Admission Rates per 100,000, 2018-2020	23.7	22.7		70.6	29.3	Kansas Health Matters
d	Average Number of mentally unhealthy days, 2020	4.1	3.4		4.4	4.3	County Health Rankings

**Tab 7a: Risk Indicators & Factors Profile**

Knowing community health risk factors and disease patterns can aid in the understanding next steps to improve health.

7a	High-Risk - Health Indicators	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Adult obesity, percent, 2020	32.1%	30.0%	-	35.8%	36.6%	County Health Rankings
b	Adult smoking, percent, 2020	16.4%	15.9%	-	17.2%	19.0%	County Health Rankings
c	Excessive drinking, percent, 2020	21.3%	20.2%	-	19.7%	19.8%	County Health Rankings
d	Physical inactivity, percent, 2020	20.6%	26.5%	-	21.4%	23.3%	County Health Rankings
e	Sexually transmitted infections (chlamydia), rate per 100,000 - 2020	493.8	644.8		501.8	233.0	County Health Rankings

**Tab 7b: Chronic Risk Profile**

7b	Chronic - Health Indicators	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Adults who Have Taken Medication for High Blood Pressure, 2021, percent	78.2%	NA		NA	82.8%	Kansas Health Matters
b	Congestive Heart Failure Hospital Admission Rate, Percent 2018-2020	28.0	NA		24.1	23.8	Kansas Health Matters
c	Adults with Kidney Disease, percent, 2021	2.8%	NA		21.8%	3.6%	Kansas Health Matters
d	Adults with COPD, percent, 2021	6.4%	NA		NA	8.3%	Kansas Health Matters
e	Adults 20+ with Diabetes, percent, 2021	7.6%	NA		8.8%	8.0%	Kansas Health Matters
f	Adults with Cancer, percent, 2021	6.7%	NA		NA	9.1%	Kansas Health Matters
g	Adults with Current Asthma, percent, 2021	10.1%	NA		4.3%	9.8%	Kansas Health Matters
h	Adults who Experienced a Stroke, percent, 2021	2.8%	NA		3.1%	3.8%	Kansas Health Matters

**Tab 8: Uninsured Profile and Community Benefit**

Based on state estimations, the number of insured is documented below. Also, the amount of charity care (last three years of free care) from area providers is trended below.

8	Ins Coverage - Health Indicators	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Uninsured, percent, 2020	9.6%	8.8%	-	10.3%	10.9%	County Health Rankings
b	Persons With Health Insurance, 2021	89.9%	NA		89.1%	88.7%	Kansas Health Matters
c	Kansas Medical Assistance Programs - Adults per 1,000 (ages 20-64), 2022	68.9	NA	+	99.4	97.4	Kansas Health Matters

Source: Internal Hospital Records				
	HaysMed	YR 2021	YR 2022	YR 2023
1	Charity Care	\$5,637,037	\$11,431,337	\$5,844,350
2	Bad Debt Writeoffs	\$4,783,651	\$1,113,575	\$2,665,237

Source: Internal Records - Ellis County KS				
	Community Tax Dollars- Local Health Dept Operations	Yr 2021	YR 2022	YR 2023
1	Core Community Public Health	\$199,428	\$149,835	\$101,111
2	Immunizations/Vaccine	\$37,631	\$9,400	\$10,628
3	Primary Care, lab, minor procedures	\$7,177	\$3,510	\$15,886
4	Screenings: Blood pressure / STD	NA	NA	NA
5	WIC Administration	\$199,427	\$79,556	\$70,851

**Tab 9: Mortality Profile**

The leading causes of county deaths from Vital Statistics are listed below.

9	Mortality - Health Indicators	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Life Expectancy, 2018 - 2020	79.9	79.3		78.5	77.7	Kansas Health Matters
b	Age-adjusted Cancer Mortality Rate per 100,000 population, 2018-2020 (lower is better)	137.8	140.4	+	151.4	146.4	Kansas Health Matters
c	Age-adjusted Heart Disease Mortality Rate per 100,000 population, 2018-2020 (lower is better)	134.0	140.4	+	162.0	157.4	Kansas Health Matters
d	Age-adjusted Chronic Lower Respiratory Disease Mortality Rate per 100,000, 2018-2020 (Lower is better)	31.2	45.7	+	47.1	46.4	Kansas Health Matters
e	Alcohol-impaired driving deaths, percent, 2011-2015	14.3%	33.3%	+	19.4%	25.1%	County Health Rankings

#	Vital Statistics (Rate per 1,000)	Ellis Co. (KS)	Kansas	NWKS RURAL NORM (18)
a	Total Live Births, 2017	10.4	12.5	10.9
b	Total Live Births, 2018	10.9	12.5	11.4
c	Total Live Births, 2019	9.9	12.1	10.4
d	Total Live Births, 2020	11.7	11.8	10.6
e	Total Live Births, 2021	9.4	11.8	11.0
f	Total Live Births, 2017- 2021 - 5YR (%)	10.5	12.1	10.9

**Tab 10: Preventive Quality Measures Profile**

The following table reflects future health of the county. This information also is an indicator of community awareness of preventative measures.

10	Preventative - Health Indicators	Ellis County 2024	Ellis County 2021	Trend	State of KS	NWKS Norm (N=18)	Source
a	Access to exercise opportunities, percent, 2020 & 2022	89.8%	89.9%		79.7%	49.9%	County Health Rankings
b	Mammography annual screening, percent, 2017	52.0%	53.0%		42.0%	43.8%	County Health Rankings
c	Adults who have had a Routine Checkup, percent, 2021	74.5%	NA		NA	75.5%	Kansas Health Matters
e	Percent Annual Check-Up Visit with Dentist	67.0%	NA		63.0%	64.1%	Kansas Health Matters
f	Percent Annual Check-Up Visit with Eye Doctor	NA	NA		TBD	NA	TBD

## PSA Primary Research:

For each CHNA Round #5 evaluation, a community stakeholder survey has been created and administered to collect current healthcare information for Ellis County, Kansas.

**Chart #1 – Ellis County, KS PSA Online Feedback Response (N=336)**

Ellis County - CHNA YR 2024			
For reporting purposes, are you involved in or are you a ...? (Check all that apply)	Ellis Co, KS N= 336	Trend	Round #5 Norms N=1699
Business/Merchant	5.8%		9.6%
Community Board Member	7.9%		8.1%
Case Manager/Discharge Planner	0.3%		0.7%
Clergy	0.7%		0.8%
College/University	5.2%		2.3%
Consumer Advocate	1.4%		1.5%
Dentist/Eye Doctor/Chiropractor	0.7%		0.3%
Elected Official - City/County	1.0%		1.5%
EMS/Emergency	1.0%		1.3%
Farmer/Rancher	4.1%		8.7%
Hospital	25.4%		18.0%
Health Department	1.7%		0.9%
Housing/Builder	0.7%		0.8%
Insurance	0.3%		1.1%
Labor	2.4%		3.5%
Law Enforcement	0.3%		0.8%
Mental Health	4.5%		2.1%
Other Health Professional	14.8%		9.9%
Parent/Caregiver	11.7%		14.2%
Pharmacy/Clinic	2.7%		1.9%
Media (Paper/TV/Radio)	0.3%		0.2%
Senior Care	2.7%		4.2%
Teacher/School Admin	2.7%		5.4%
Veteran	1.4%		2.1%
<b>TOTAL</b>	<b>291</b>		<b>1491</b>
*Norms: KS Counties: , Ellis, Pawnee, Russell, Sheridan, Smith, Thomas, Trego.			

Typical Sample Sizes Research Studies		
Number of Subgroup Analyses	Households	Firms
	Regional	Regional
None / Few (1-2)	200-500	50-200
Average (3-4).	500-1,000	200-1,000
Many (5+)	1,000+	1,000+
Sudman. <i>Applied Sampling</i> . (Academic Press, 1976), 97. Ibid, 30.		

### Quality of Healthcare Delivery Community Perceptions Rating

Ellis County, KS - CHNA YR 2024 N=336			
How would you rate the "Overall Quality" of healthcare delivery in our community?	Ellis Co, KS YR24 (N= 336)	Trend	*Round #5 Norms N=1699
<b>Top Box %</b>	<b>17.6%</b>		<b>25.6%</b>
<b>Top 2 Boxes %</b>	<b>61.0%</b>		<b>71.9%</b>
Very Good	17.6%		25.6%
Good	43.5%		46.4%
Average	30.1%		23.4%
Poor	8.0%		3.9%
Very Poor	0.9%		0.8%
Valid N	336		1,693
*Norms: KS Counties: , Ellis, Pawnee, Russell, Sheridan, Smith, Thomas, Trego.			

### Re-evaluate Past Community Health Needs Assessment Needs

Ellis County, KS - CHNA YR 2024 N=336					
Past CHNA Unmet Needs Identified			Ongoing Problem		Pressing
Rank	Ongoing Problem	Votes	%	Trend	Rank
1	Mental Health Services (Access, Provider, Treatment, Aftercare)	155	19.5%		1
2	Drugs / Alcohol Abuse	126	15.8%		2
3	Nursing Home / Senior Care	108	13.6%		3
4	Poverty / Employment	74	9.3%		4
5	Nutrition - Health Food Options	65	8.2%		5
6	Awareness / Education of Health Services	53	6.7%		6
7	Home Health / Hospice	40	5.0%		7
8	Water Quality	39	4.9%		8
9	Womens Health	36	4.5%		10
10	Pediatric Care	35	4.4%		9
11	Exercise / Fitness Services	30	3.8%		12
12	Cancer Treatment	23	2.9%		11
13	Air Quality	12	1.5%		13
Totals		796	100.0%		

### Community Health Needs Assessment "Causes of Poor Health"

Ellis County - CHNA YR 2024 N=336			
In your opinion, what are the root causes of "poor health" in our community? Please select top three.	Ellis Co, KS N= 336	Trend	Round #5 Norms N=1699
Chronic Disease Management	9.7%		8.7%
Lack of Health & Wellness	8.5%		10.9%
Lack of Nutrition / Access to Healthy Foods	10.7%		10.2%
Lack of Exercise	10.1%		14.4%
Limited Access to Primary Care	5.5%		4.1%
Limited Access to Specialty Care	8.7%		6.7%
Limited Access to Mental Health	16.2%		14.0%
Family Assistance Programs	5.2%		5.7%
Lack of Health Insurance	12.3%		11.7%
Neglect	7.2%		9.4%
Lack of Transportation	6.1%		4.1%
Total Votes	693		3,166
Norms: KS Counties: Ellis, Pawnee, Russell, Sheridan, Smith, Thomas, Trego.			

### Community Rating of HC Delivery Services (Perceptions)

Ellis County KS - CHNA YR 2024 N=336	Ellis Co, KS N=336			Round #5 Norms N=1699	
How would our community rate each of the following?	Top 2 boxes	Bottom 2 boxes	Trend	Top 2 boxes	Bottom 2 boxes
Ambulance Services	89.4%	1.5%		82.5%	2.6%
Child Care	49.8%	12.6%		42.0%	19.4%
Chiropractors	82.1%	2.0%		79.6%	2.7%
Dentists	81.4%	3.7%		47.6%	28.0%
Emergency Room	74.8%	4.1%		77.0%	4.7%
Eye Doctor/Optometrist	89.3%	1.9%		74.7%	7.0%
Family Planning Services	56.5%	11.4%		49.0%	13.9%
Home Health	53.4%	10.8%		53.5%	9.8%
Hospice/Palliative	78.0%	5.6%		65.9%	6.8%
Telehealth	57.4%	8.7%		52.1%	11.0%
Inpatient Hospital Services	67.6%	9.0%		77.0%	4.6%
Mental Health Services	38.4%	26.4%		39.4%	24.6%
Nursing Home/Senior Living	42.1%	16.6%		59.6%	10.3%
Outpatient Hospital Services	68.0%	6.4%		75.8%	3.5%
Pharmacy	79.1%	2.0%		85.8%	2.0%
Primary Care	71.9%	4.3%		80.0%	3.5%
Public Health	58.6%	7.5%		61.3%	9.7%
School Health	62.2%	6.9%		58.3%	7.1%
Visiting Specialists	51.7%	11.2%		68.2%	7.0%
*Norms: KS Counties: , Ellis, Pawnee, Russell, Sheridan, Smith, Thomas, Trego.					

### Community Health Readiness

Ellis County - CHNA YR 2024 N=336		Bottom 2 boxes	
Community Health Readiness is vital. How would you rate each of the following? (% Poor / Very Poor)	Ellis Co, KS N=336	Trend	Round #5 Norms N=1699
Behavioral/Mental Health	28.2%		28.2%
Emergency Preparedness	7.0%		6.0%
Food and Nutrition Services/Education	12.6%		14.4%
Health Wellness Screenings/Education	7.9%		8.1%
Prenatal/Child Health Programs	7.8%		11.0%
Substance Use/Prevention	30.4%		33.1%
Suicide Prevention	28.7%		36.4%
Violence/Abuse Prevention	29.0%		31.2%
Women's Wellness Programs	5.8%		13.9%
Exercise Facilities / Walking Trails etc.	5.5%		11.6%
Norms: KS Counties: , Ellis, Pawnee, Russell, Sheridan, Smith, Thomas, Trego.			

### Healthcare Access Review

Ellis County - CHNA YR 2024 N=336			
Access to care is vital. Are there enough providers / staff available at the right times to care for you and our community?	Ellis Co, KS N= 336	Trend	Round #5 Norms N=1699
Yes	46.2%		60.6%
No	53.8%		39.4%

### Healthcare Delivery "Outside our community"

Ellis County - CHNA YR 2024 N=336			
In the past 2 years, did you or someone you know receive HC outside of our community?	Ellis Co, KS N= 336	Trend	Round #5 Norms N=1699
Yes	55.3%		74.4%
No	44.7%		25.6%
Norms: KS Counties: , Ellis, Pawnee, Russell, Sheridan, Smith, Thomas, Trego.			

### Specialties:

SPEC	CTS
ORTH	13
PEDS	11
CARD	10
GAS	10
TRAV	10
RHE	8
FEM	7
CANC	6
OPTH	6



***What healthcare topics need to be discussed @ Town Hall Meeting.***

<b>Ellis County - CHNA YR 2024 N=336</b>			
What needs to be discussed further at our CHNA Town Hall meeting? Top 3	Ellis Co, KS N=336	Trend	Round #5 Norms N=1699
Abuse/Violence	5.8%		4.2%
Access to Health Education	2.4%		3.0%
Alcohol	4.8%		4.2%
Alternative Medicine	2.7%		3.5%
Behavioral/Mental Health	8.5%		7.9%
Breastfeeding Friendly Workplace	1.2%		0.9%
Cancer	1.6%		2.7%
Care Coordination	3.3%		2.6%
Diabetes	2.8%		2.6%
Drugs/Substance Abuse	7.1%		6.8%
Family Planning	1.8%		1.6%
Health Literacy	2.6%		2.6%
Heart Disease	1.3%		1.6%
Housing	5.0%		5.9%
Lack of Providers/Qualified Staff	5.7%		4.5%
Lead Exposure	1.0%		0.5%
Neglect	1.6%		1.7%
Nutrition	3.3%		3.8%
Obesity	5.9%		5.3%
Occupational Medicine	0.8%		0.7%
Ozone (Air)	0.4%		0.5%
Physical Exercise	3.2%		4.3%
Poverty	4.6%		4.1%
Preventative Health/Wellness	3.4%		4.4%
Sexually Transmitted Diseases	1.6%		1.2%
Suicide	5.9%		6.3%
Teen Pregnancy	1.5%		1.8%
Telehealth	1.8%		2.0%
Tobacco Use	1.9%		2.1%
Transportation	2.8%		2.5%
Vaccinations	2.3%		2.0%
Water Quality	1.6%		2.3%
<b>TOTAL Votes</b>	<b>1041</b>		<b>4,811</b>
Norms: KS Counties: , Ellis, Pawnee, Russell, Sheridan, Smith, Thomas, Trego.			

# **IV. Inventory of Community Health Resources**

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[VVV Consultants LLC]

YR 2024 Inventory of Health Services - Ellis County, KS				
Cat	HC Services Offered in County: Yes / No	Hospital	Hlth Dept	Other
Clinic	Primary Care	y	n	y
Hosp	Alzheimer Center	n	n	n
Hosp	Ambulatory Surgery Centers	y	n	n
Hosp	Arthritis Treatment Center	n	n	n
Hosp	Bariatric/Weight Control Services	y	n	n
Hosp	Birthing/LDR/LDRP Room	y	n	n
Hosp	Breast Cancer	y	n	n
Hosp	Burn Care	n	n	n
Hosp	Cardiac Rehabilitation	y	n	n
Hosp	Cardiac Surgery	y	n	n
Hosp	Cardiology Services	y	n	n
Hosp	Case Management	y	n	n
Hosp	Chaplaincy/Pastoral Care Services	y	n	n
Hosp	Chemotherapy	y	n	n
Hosp	Colonoscopy	y	n	n
Hosp	Crisis Prevention	y	n	y
Hosp	CT Scanner	y	n	n
Hosp	Diagnostic Radioisotope Facility	y	n	n
Hosp	Diagnostic/Invasive Catheterization	y	n	n
Hosp	Electron Beam Computed Tomography (EBCT)	y	n	n
Hosp	Enrollment Assistance Services	y	y	n
Hosp	Extracorporeal Shock Wave Lithotripter (ESWL)	y	n	n
Hosp	Fertility Clinic	n	n	n
Hosp	Full Field Digital Mammography (FFDM)	y	n	n
Hosp	Genetic Testing/Counseling	y	n	n
Hosp	Geriatric Services	y	n	n
Hosp	Heart	y	n	n
Hosp	Hemodialysis	y	n	n
Hosp	HIV/AIDS Services	y	n	n
Hosp	Image-Guided Radiation Therapy (IGRT)	y	n	n
Hosp	Inpatient Acute Care - Hospital Services	y	n	n
Hosp	Intensity-Modulated Radiation Therapy (IMRT) 161	y	n	n
Hosp	Intensive Care Unit	y	n	n
Hosp	Intermediate Care Unit	y	n	n
Hosp	Interventional Cardiac Catheterization	y	n	n
Hosp	Isolation Room	y	n	n
Hosp	Kidney	y	n	y
Hosp	Liver	y	n	n
Hosp	Lung	y	n	n
Hosp	Magnetic Resonance Imaging (MRI)	y	n	n
Hosp	Mammograms	y	n	n
Hosp	Mobile Health Services	y	n	n
Hosp	Multislice Spiral Computed Tomography (<64 slice CT)	y	n	n
Hosp	Multislice Spiral Computed Tomography (<64+ slice CT)	y	n	n
Hosp	Neonatal	n	n	n
Hosp	Neurological Services	y	n	n
Hosp	Obstetrics	y	n	n
Hosp	Occupational Health Services	y	n	n
Hosp	Oncology Services	y	n	n
Hosp	Orthopedic services	y	n	n
Hosp	Outpatient Surgery	y	n	n
Hosp	Pain Management	y	n	n
Hosp	Palliative Care Program	y	n	n
Hosp	Pediatric	y	n	y
Hosp	Physical Rehabilitation	y	n	y
Hosp	Positron Emission Tomography (PET)	y	n	n
Hosp	Positron Emission Tomography/CT (PET/CT)	y	n	n

YR 2024 Inventory of Health Services - Ellis County, KS				
Cat	HC Services Offered in County: Yes / No	Hospital	Hlth Dept	Other
Hosp	Psychiatric Services	y	n	y
Hosp	Radiology, Diagnostic	y	n	n
Hosp	Radiology, Therapeutic	y	n	n
Hosp	Reproductive Health	y	n	n
Hosp	Robotic Surgery	y	n	n
Hosp	Shaped Beam Radiation System 161	y	n	n
Hosp	Single Photon Emission Computerized Tomography (SPECT)	y	n	n
Hosp	Sleep Center	y	n	n
Hosp	Social Work Services	y	n	y
Hosp	Sports Medicine	y	n	y
Hosp	Stereotactic Radiosurgery	n	n	n
Hosp	Swing Bed Services	n	n	y
Hosp	Transplant Services	n	n	n
Hosp	Trauma Center	y	n	n
Hosp	Ultrasound	y	n	n
Hosp	Women's Health Services	y	n	y
Hosp	Wound Care	y	n	n
SR	Adult Day Care Program	n	n	n
SR	Assisted Living	n	n	y
SR	Home Health Services	n	n	y
SR	Hospice	y	n	n
SR	Long Term Care	n	n	y
SR	Nursing Home Services	n	n	y
SR	Retirement Housing	n	n	y
SR	Skilled Nursing Care	n	n	y
ER	Emergency Services	y	n	n
ER	Urgent Care Center	n	n	y
ER	Ambulance Services	n	n	y
SERV	Alcoholism-Drug Abuse	n	n	y
SERV	Blood Donor Center	n	n	y
SERV	Chiropractic Services	n	n	y
SERV	Complementary Medicine Services	n	n	y
SERV	Dental Services	n	n	y
SERV	Fitness Center	y	n	y
SERV	Health Education Classes	y	n	y
SERV	Health Fair (Annual)	n	y	y
SERV	Health Information Center	y	y	y
SERV	Health Screenings	y	y	y
SERV	Meals on Wheels	y	n	y
SERV	Nutrition Programs	y	y	n
SERV	Patient Education Center	y	y	y
SERV	Support Groups	y	n	y
SERV	Teen Outreach Services	n	n	n
SERV	Tobacco Treatment/Cessation Program	n	n	y
SERV	Transportation to Health Facilities	n	n	y
SERV	Wellness Program	y	n	y

Year 2024 Physician Manpower - Ellis County, KS		
# of FTE Providers	Supply Working in Ellis County	
	# of FTE MD / DO officing/practicing in County	# of FTE PA's / NP's practicing in County
Primary Care:		
Family Practice	8.5	17.0
Internal Medicine	2.0	2.0
Obstetrics/Gynecology	4.0	
Pediatrics	4.0	2.0
Medicine Specialists:		
Allergy/Immunology	0.0	
Cardiology	8.0	6.0
Pediatric Cardiology	0.0	
Dermatology	4.0	8.0
Endocrinology	0.0	
Gastroenterology	0.0	
Oncology/RADO	3.0	3.0
Infectious Diseases	0.0	
Nephrology	2.0	
Neurology	0.0	
Psychiatry	1.0	1.0
Pulmonary	1.5	2.0
Rheumatology	0.0	
Pathology	0.0	
Child Neurology	0.0	
Surgery Specialists:		
General Surgery	5.0	1.0
Neurosurgery	0.0	
Ophthalmology	2.0	
Orthopedics	4.0	3.0
Otolaryngology (ENT)	0.30	1.0
Plastic/Reconstructive	1.0	
Thoracic/Cardiovascular/Vasc	1.0	1.0
Urology	2.3	2.0
Oral Surgery	1.0	
Spine Surgery	1.0	1.0
Hospital Based:		
Anesthesia/Pain	6.0	8.5
Emergency	5.0	
Radiology	4.0	
Pathology	2.0	
Hospitalist *	10.0	2.0
Neonatal/Perinatal	0.0	
Physical Medicine/Rehab	0.0	
Dentistry	17.0	
<b>TOTALS</b>	<b>99.6</b>	<b>60.5</b>

Hays Med Visiting Specialist On Call; Dr. William Kossow (Electrodiagnostic) Kossow Clinic. Salina KS.

# Ellis County KS Area Health Services Directory Year 2024

## Emergency Numbers

**Police/Sheriff      911**

**Fire      911**

**Ambulance      911**

## Non-Emergency Numbers

Ellis County Sheriff      625-1040

Ellis County Ambulance      628-9461

## **Municipal Non-Emergency Numbers**

	<u>Police/Sheriff</u>	<u>Fire</u>
Hays	625-1030	628-7330
Catharine	625-1040	625-4558
Ellis	726-4462	726-3232
Pfeifer	628-7330	625-4558
Schoenchen	625-1040	625-4558
Victoria	735-9354	625-4558
Walker	625-1040	625-4558

To provide updated information or to add new health and medical services to this directory, please contact:

Ellis County Extension  
601 Main Street, Suite A (Hays) 785-628-943

# Ellis County Community Resource Directory, Hays KS

<https://elliscountykshelp.com/resources-and-services/>

## Childcare Services

Hays Area Children's Center  
94 Lewis Dr, Hays  
785-625-3257

Provides services for infants and toddlers with special needs, free developmental screenings from birth to school age, Healthy Start home visit program from birth to school age, as well as licensed year-round preschool/childcare.

[hacc.info](http://hacc.info)

Early Childhood Connection - Early Head Start  
2501 E. 13th St., Hays  
785-623-2430

A free comprehensive child development program for children and their families. The Early Head Start (EHS) Program serves pregnant mothers as well as children through age four. Parents have the option of center-based, family childcare or home-based services. EHS is open to families who meet income-eligibility in Ellis, Rush, Russell, and Rooks County.

[www.usd489.com](http://www.usd489.com)

Tiger Tots Nurtury Center  
FHSU Rarick Hall 109, Hays  
785-628-4101

Provides a combination preschool and childcare facility for children of FHSU and NCKTC students and children of FHSU faculty and staff.

[fhsu.edu/tigertots](http://fhsu.edu/tigertots)

Childcare Aware of Kansas  
877-678-2548

Looking for childcare? Your search begins here. Childcare Aware of Kansas can provide you with a customized list of childcare providers in your area. [ks.childcareaware.org](http://ks.childcareaware.org)

## Preschools

USD 489 Early Childhood Connections - 2501 E. 13th St., Hays - 785-623-2430

Hays Area Children's Center - 94 Lewis Dr., Hays - 785-625-3257

Holy Family - 1800 Milner, Hays - 785-625-3131

Little Sprouts - 2818 Grant Ave., Hays - 785-625-2518

St. Mary's Childcare - Ellis, KS - 785-726-3592

Tiger Tots - 600 Park St., Hays - 785-628-4101

## Communication Specialists

Herndon Speech, Language & Hearing (FHSU)  
600 Park St., Hays  
785-628-5366

Provides high-quality, comprehensive evaluation and treatment programs in speech, language, and hearing.

[fhsu.edu/herndon-clinic](http://fhsu.edu/herndon-clinic)

Hays Area Children's Center  
94 Lewis Dr., Hays  
785-625-3257

Offers free-in depth evaluations of many important childhood skills, including speech, language, vision, hearing, thinking, self-help, personal/social behavior, and motor development.

[hacc.info](http://hacc.info)

Hays West Central KS Special ED Cooperative  
323 W. 12th., Hays  
785-623-2400

Provides special education services to all students who are eligible for special education and gifted services between the ages of 3 to 21.

[usd489.com](http://usd489.com)

LINK, Inc. (Living Independently in NW Kansas)  
2401 13th St., Hays  
785-25-6942

Provides services to individuals of all ages with any type of disability. Services include but are not limited to : Information & Referral, Independent Living Skills Training, Peer Support, Advocacy, Transition Services, Financial Management Services, Housing Referrals and Durable Medical Equipment Loan Pool. [linkinc.org](http://linkinc.org)



**The Hearing Center**  
2705 Vine St. Ste 3, Hays  
785-628-2514

Provides services in identifying, diagnosing, and treating hearing disorders. Also provides hearing aids and assistive devices as well as Hearing Aids parts and repairs.

**Community Programs**  
**ACCESS Van Transportation**  
1205 E 22nd St., Hays  
785-628-1052

Provides door to door transportation for a nominal fee. [dsnwk.org](http://dsnwk.org)

**American Red Cross-Western KS**  
208 E. 8th St., Hays  
800-733-2767

Provides assistance to individuals following disaster, 24-hour military assistance and offers CPR/first aid training, and water safety instruction. Their administrative office is located at 120 W. Prescott Ave., Salina, KS.

[redcross.org](http://redcross.org)

**ARC of the Central Plains**  
600 Main St., Hays  
785-628-8831

Special Olympics Chapter. donations to the Thrift Store are used to fund special programs for people with disabilities and/or the intellectually challenged.

[arcofcentralplains.org](http://arcofcentralplains.org)

**ARC Thrift Shop**  
600 Main St., Hays  
785-628-8831

Accepts donations of household items and is a 501(3)c. Funds are used in the local community for people with disabilities.

[arcofcentralplains.org](http://arcofcentralplains.org)

**Angels Care Home Health**  
785-743-2270  
[angelscarehealth.com](http://angelscarehealth.com)

**Big Brothers Big Sisters**

1200 Main St. Ste. 102., Hays  
785-625-6672  
[kansasbig.org](http://kansasbig.org)

**BMB Enterprises LLC/BMB Shuttle/Taxi**  
205 E 7th St. Ste. 129, Hays  
785-623-0528

Offers reduced fare taxi rides to Hays Medical Center in emergency cases. They also deliver medical supplies if need be.

**Boy Scouts of America**  
205 E 7th St., Hays  
785-301-2724

Promotes through cooperation with other agencies, the ability of youth to do things for themselves and others, to teach youth patriotism, courage, self-reliance, and kindred virtues.  
[coronadoscout.org](http://coronadoscout.org)

**Center for Life Experience, Inc.**  
103C E 27th St., Hays  
785-259-6859

A community-based non-profit offering grief and loss support groups, completely free of charge. Groups address a wide range of loss and are open and welcoming of all.

[cflehope.org](http://cflehope.org)

**Community Assistance Center**  
208 E 12th St., Hays  
785-625-9110

Assists Ellis County residents with food, clothing, and some household goods.

**Dept. For Children and Families (DCF)**  
2250 E 22nd St., Hays  
785-628-1066

Provides a number of programs including Food Assistance, Childcare and child Support Services, LIEAP Program, Rehabilitation Services and protection and prevention Services.

[dcf.ks.gov](http://dcf.ks.gov)

**Early Childhood Connection-Parents as Teachers**  
2501 E. 13th St., Hays  
785-623-2430  
[usd489.com](http://usd489.com)

**Early Childhood Connections - Preschool**

2501 E. 13th St., Hays  
785-623-2430

A free comprehensive child development program for children 3 to 5, concerned with the health, education, and welfare of its participants. The program serves income eligible families or over income families who meet certain criteria. Children must be three years of age before August 31. Center and home-based services are provided in Ellis, Rooks, Rush, and Russell counties.

[usd489.com](http://usd489.com)

**Early Childhood Connections-Early Head Start**

2501 E. 13th St., Hays  
785-623-2430

A free comprehensive child development program for children and their families. The Early Head Start (EHS) Program serves pregnant mothers as well as children through age four. Parents have the option of center-based, family childcare or home-based services. EHS is open to families who meet income-eligibility in Ellis, Rush, Russell, and Rooks County.

[usd489.com](http://usd489.com)

**Ellis County Dolly Parton Imagination Library**

2501 E. 13th St., Hays  
785-623-2430

Through the Dolly Parton Imagination Library, registered Ellis County children will receive a free, age-appropriate book in the mail each month.

[haysparents.com/dolly-parton-imagination-library](http://haysparents.com/dolly-parton-imagination-library)

**Ellis County Ministerial Alliance**

Contact First Call for Help  
607 E. 13th St., Hays  
785-623-2800.

Provides assistance to Ellis County individuals during times of financial difficulty and assists individuals traveling through Ellis County who have expressed a need for help in unforeseen circumstances.

[ourecma.com](http://ourecma.com)

**First Call for Help**

607 E. 13th St., Hays  
785-623-2800

[firstcallelliscounty.com](http://firstcallelliscounty.com)

**Foster Grandparent Program (FHSU)**

600 Park St., Hays  
785-628-5809

Connects volunteers aged 55 and over with opportunities to provide one-on-one mentoring, nurturing and support with children with special or exceptional needs, or who are at an academic, social, or financial disadvantage.

[fhsu.edu/  
fostergrandparents](http://fhsu.edu/fostergrandparents)

**Girl Scouts of Kansas Heartland**

2707 Vine St. Ste. 8, Hays  
785-625-5671

Builds girls of courage, confidence, and character, who make the world a better place. Helps girls discover their strengths, passions, and talents.

[kansasgirlscouts.org](http://kansasgirlscouts.org)

**Harvest America**

205 E 7th St. Ste. 120, Hays  
785-746-4321

Provides services for Housing, Food and Nutrition, Employment, Education and Emergency Services.

[harvestamerica.org](http://harvestamerica.org)

**Jana's Campaign, Inc.**

205 E 7th St. Ste. 204, Hays  
785-656-0324

National education and violence prevention organization with the single mission of reducing gender and relationship violence. Delivers educational programs that prevent domestic and dating violence, sexual violence, and stalking.

[janascampaign.org](http://janascampaign.org)

**Kansas Legal Services**

2017 Vine St., Hays  
785-625-4514

Non-Profit law firm that focuses its efforts on individuals such as victims of domestic violence, homeless, elderly, individuals with disabilities and individuals that need basic assistance in consumer and housing and family law issues.

[kansaslegalservices.org](http://kansaslegalservices.org)

**LINK, Inc. (Living Independently in NW Kansas)**  
2401 13th St., Hays  
785-625-6942

**Provides services to individuals of all ages with any type of disability, Information & Referral, Independent Living Skills Training, Peer Support, Advocacy, Transition Services, Financial Management Services, Housing Referrals and Durable Medical Equipment Loan Pool.**

[linkinc.org](http://linkinc.org)

**Parents and Children Together (PACT)**  
2501 E. 13th St., Hays  
785-623-2430

**Provides educational opportunities to improve the lives of children and reduce the occurrence of child abuse and neglect in Ellis County. PACT sponsors the "Ten Steps to Positive Discipline" parent education class four times a year.**

[haysparents.com](http://haysparents.com)

**Salvation Army-Service Extension**  
205 E 7th St. Ste. A, Hays  
785-621-2794

**Provides short term financial services not limited to rent, utilities, vision, prescriptions, food, fuel, and medical needs. [salvationarmyusa.org](http://salvationarmyusa.org)**

#### **Counseling**

**AIC (Assessment, Information & Counseling)**  
205 E. 7th St. Ste. 126, Hays  
785-639-1081

**Substance Abuse Counseling, DUI Services available 7 days a week. State licensed facility. BSRB Licensed counselor. Covers Hays and surrounding areas.**

[aicounseling.org](http://aicounseling.org)

**Catholic Charities**  
122 E 12th St., Hays  
785-625-2644

**Family, individual, couple, and marriage counseling, pregnancy counseling, adoption, and immigrant services.**

[ccnks.org](http://ccnks.org)

**Center For Life Experience, Inc**  
103C E 27th St., Hays  
785-259-6859  
[clfehope.org](http://clfehope.org)

**Clinical Associate P.A.**  
208 E. 8th St., Suite D, Hays  
207-776-5445

**Provides individual, family, and group mental health therapies as well as psychological assessment. We work with both children and adults.**

[clinical-assoc.com](http://clinical-assoc.com)

**High Plains Mental Health**  
208 E 7th St., Hays  
1-800-432-0333

**A licensed community mental health center that provides counseling to people in emotional distress.**

[hpmhc.com](http://hpmhc.com)

**Health and Wellness Services - FHSU**  
Fischli-Wills Center for Student Success  
Third Floor, Room 301  
FHSU Campus, Hays  
785-628-4401

**Provides a range of counseling services for FHSU students, faculty, and staff.**

[fhsu.edu/health-and-wellness](http://fhsu.edu/health-and-wellness)

**KVC Wheatland**  
205 E 7th St., Hays  
785-624-6000

**Provides psychiatric inpatient and residential treatment services for children and adolescents.**

[kvc.org](http://kvc.org)

**Options: Domestic and Sexual Violence Services, Inc.**  
2716 Plaza Ave., Hays  
785-625-4202

**Provides emergency shelter, transportation, crisis counseling, legal and social advocacy, support groups, community education, and information and referral for victims of domestic violence, sexual abuse, and stalking violence.**

[help4abuse.org](http://help4abuse.org)

**Psychiatric Associate-Hays Med**  
2214 Canterbury Dr., Ste 300, Hays  
785-623-5160  
[haysmed.com/psychiatry](http://haysmed.com/psychiatry)

**Smoky Hill Foundation for Chemical Dependency, Inc.**  
2714 Plaza Ave., Hays  
785-625-5521

Prevention and treatment for individuals dealing with alcohol and drug abuse.  
[smokyhillfoundation.net](http://smokyhillfoundation.net)

#### **Disability/Developmental Services**

**ARC of the Central Plains**  
600 Main St., Hays  
785-628-8831

Special Olympics Chapter. Donations to the Thrift store are used to fund special programs for people with disabilities and/or the intellectually challenged.

[arcofcentralplains.org](http://arcofcentralplains.org)

**Dept. for Children and Families (DCF)**  
2250 E. 22nd St., Hays  
785-628-1066

Offers programs and services for people with disabilities including advocacy, independent living, skills training, peer support, information/referral, and deinstitutionalization support.

[dcf.ks.gov](http://dcf.ks.gov)

**Hays-West Central Kansas Special Education Cooperative**  
785-623-2400

Provides special education services to all students who are eligible for special education and gifted services between the ages of 3-21

[usd489.com](http://usd489.com)

**Families Together, Inc.**  
1518 Taylor Plaza, Garden City  
620-276-6364  
1-888-820-6364

Serves and assists families of children, youth, and young adults with disabilities and/or special health care needs from birth through 26 years old. Offers Parent Training and Learning Workshops.

[famielstogetherinc.org](http://famielstogetherinc.org)

**Early Childhood Connections - Preschool**  
2501 E. 13th St., Hays  
785-623-2430 [usd489.com](http://usd489.com)

**Developmental Services of NW Kansas, Inc. (DSNWK)**  
2703 Hall St. Ste. 10, Hays  
785-625-678

Provides programs and services for people with intellectual and developmental disabilities in the 18 counties of Northwest Kansas. Services include College for Living, Employment Connections, Creative Living, Kid-link, Service Coordination, Transportation and more.

[dsnwk.org](http://dsnwk.org)

**Kansas Legal Services**  
2017 Vine St., Hays  
785-625-4514

Non-Profit law firm that focuses its efforts on individuals such as victims of domestic violence, homeless, elderly, individuals with disabilities and individuals that need basic assistance in consumer, housing, and family law issues.

[kansaslegalservices.org](http://kansaslegalservices.org)

**Health and Wellness Services - FHSU**  
Fischli-Wills Center for Student Success  
Third Floor, Room 301  
FHSU Campus, Hays  
785-628-4401

Provides a range of counseling, medical, and accessibility services for FHSU students, faculty, and staff.

[fhsu.edu/health-and-wellness](http://fhsu.edu/health-and-wellness)

**LINK, Inc. (Living Independently in NW Kansas)**  
2401 13th St., Hays  
785-625-942

Provides services to individuals of all ages with any type of disability, Information & Referral, Independent Living Skills Training, Peer Support, Advocacy, Transition Services, Financial Management Services, Housing Referrals and Durable Medical Equipment Loan Pool.

[linkinc.org](http://linkinc.org)

**Northwest Kansas Down Syndrome Society**  
P.O. Box 382, Hays  
[nwkdss.org](http://nwkdss.org)

**SKIL Resource Center**  
P.O. Box 366, Hays  
785-628-8019

Provides advocacy, education, and support with customer-controlled services to people with disabilities to ensure and preserve equality and independence.

[skilonline.com](http://skilonline.com)

**Social Security Administration**  
1212 E. 27th St., Hays  
888-552-7176

Social Security pays disability benefits to people who can't work because they have a medical condition that's expected to last at least one year.

[ssa.gov](http://ssa.gov)

**Cerebral Palsy Research Foundation**  
P.O. Box 8217, Wichita, KS 67208  
316-688-1888

Provides independent living opportunities and orthopedic and adaptive equipment.

[ucpks.org](http://ucpks.org)

**Western Kansas Association on the Concerns of the Disabled (WKACD)**  
105 E. 27th St., Suite A, Hays  
785-621-2315

Provides outreach services to individuals in the Ellis County area. They provide Social Security services, Representative Payee services, job services through Vocational Rehabilitation services and medical assistance.

[wkacd.org](http://wkacd.org)

#### **Drug & Alcohol Services**

**AIC (Assessment, Information & Counseling)**  
205 E. 7th St. Ste. 126, Hays  
785-639-1081

[www.aicounseling.org](http://www.aicounseling.org)

**Alcoholics Anonymous (AA)**  
410 Oak St., Hays  
785-625-9860

Provides assistance for individuals suffering from alcoholism.

[www.aa.org](http://www.aa.org)

**DREAM, Inc.**  
2818 Vine St., Hays  
785-628-6655

Provides assessment, intervention, treatment, counseling, and educational services for children dealing with alcohol/dug abuse, addiction, or related family problems.

[www.dreamhays.com](http://www.dreamhays.com)

**Ellis County Health Department**  
2507 Canterbury Dr., Hays  
785-628-9440

Provides child/adult immunizations, travel shots, blood pressures, doctor ordered lab/blood draws, child lead and hemoglobin test and administer allergy shots. Assists individuals with the WIC program.

[www.ellisco.net](http://www.ellisco.net)

**Health and Wellness Services-FHSU**  
Fischli-Wills Center for Student Success  
Third Floor, Room 301  
FHSU Campus, Hays  
785-628-4401

Provides a wide range of counseling services, medical accessibility services for FHSU students, faculty, and staff.

[fhsu.edu/health-and-wellness](http://fhsu.edu/health-and-wellness)

**Smoky Hill Foundation for Chemical Dependency, Inc.**  
2714 Plaza Ave., Hays  
785-625-5521

Prevention and treatment for individuals dealing with alcohol and drug abuse.

[smokyhillfoundation.net](http://smokyhillfoundation.net)

**Valley Hope**  
709 W. Holme St., Norton, KS  
785-877-5101

Offers a continuum of care based on individual need. Services include Detoxification, Residential Treatment, Outpatient Treatment, and Family Care.

[www.valleyhope.org](http://www.valleyhope.org)

## **Elderly Resources**

**Angels Care Home Health**  
785-743-2270

Provides skilled nursing care, restorative therapy, and medical social services to patients in their home or wherever they may reside, including assisted living facilities and retirement communities. Services are covered 100% by Medicare.

[elliscounty.net](http://elliscounty.net)

**Ellis County Health Department**  
2507 Canterbury Dr., Hays  
785-628-9440

Provides child/adult immunizations, travel shots, blood pressures, Doctor ordered lab/blood draws, child lead and hemoglobin test and administer allergy shots. Assists individuals with the WIC Program.

[elliscounty.net](http://elliscounty.net)

**Foster Grandparent Program (FHSU)**  
600 Park St., Hays  
785-628-5809

Connects volunteers aged 55 and over with opportunities to provide one-on-one mentoring, nurturing and support with children with special or exceptional needs, or who are at an academic, social, or financial disadvantage.

[fhsu.edu/fostergrandparents](http://fhsu.edu/fostergrandparents)

**Hays Senior Center**  
2450 E. 8th St., Hays  
785-628-6644

Provides a gathering place for Ellis County residents over the age of 60. Organizes varied activities and health checks as well as a noon meal on weekdays for a minimal charge.

**Kansas Legal Services**  
2017 Vine St., Hays  
785-625-4514

Non-Profit law firm that focuses its efforts on individuals such as victims of domestic violence, homeless, elderly, individuals with disabilities and individuals that need basic assistance in consumer and housing and family law.

[kansaslegalservices.org](http://kansaslegalservices.org)

**LINK, Inc. (Living Independently in NW Kansas)**  
2401 13th St., Hays  
785-625-6942

Provides services to individuals of all ages with any type of disability. Services include but are not limited to: Information & Referral, Independent Living Skills Training, Peer Support, Advocacy, Transition Services, Financial Management Services, Housing Referrals and Durable Medical Equipment Loan Pool.

[linkinc.org](http://linkinc.org)

**Northwest KS Area Agency on Aging**  
301 W. 13th., Hays  
785-628-8204

Administers the Older Kansans Information Service, HOMESTEAD Nutrition Project and provides case managers and pharmacy assistance for elderly citizens.

[nwkaaa.com](http://nwkaaa.com)

**SER-SCSEP/ Jobs for Progress National**  
205 E. 7th St. Ste. 103, Hays  
785-623-4006

**Senior Community Service Employment Program.** Serves Seniors who are 55 and older.

[ser-national.org](http://ser-national.org)

**Senior Companion Program (FHSU)**  
600 Park St., Hays  
785-628-5809

Connects volunteers aged 55 and older with adults needing support to remain independent. Companions help aging Americans maintain their dignity and quality of life while enriching their own lives through service.

[fhsu.edu/seniorcompanions](http://fhsu.edu/seniorcompanions)

**Western Kansas Association on the Concerns of the Disabled (WKACD)**  
105 E. 27th St., Suite A, Hays  
785-621-2315

Provides outreach services to individuals in the Ellis County area. Provides Social Security services, Representative Payee services, job services through Vocational Rehabilitation, and medical assistance. Referrals for Elderly Services, Bob Hope Food Box, and Senior Commodities.

[wkacd.org](http://wkacd.org)



## **Education Resources & Institutions**

**Early Childhood Connections-Early Head Start**  
2501 E. 13th St., Hays  
785-623-2430

A free comprehensive child development program for children and their families. The Early Head Start (EHS) Program serves pregnant mothers as well as children through age four. Parents have the option of center-based, family childcare or home-based services. EHS is open to families who meet income-eligibility in Ellis, Rush, Russell, and Rooks County.

[usd489.com](http://usd489.com)

**Early Childhood Connections-Preschool**  
2501 E.13th St., Hays  
785-623-2430

A free comprehensive child development program for children 3 to 5, concerned with the health, education, and welfare of its participants. The program serves income eligible families or over income families who meet certain criteria. Children must be three years of age before August 31. Center and home-based services are provided in Ellis, Rooks, Rush, and Russell counties.

[usd489.com](http://usd489.com)

**Early Childhood Connections-Parents as Teachers**  
2501 E. 13th St., Hays  
785-623-2430

Parents as Teachers (PAT) is a child development/parenting/family services program for pregnant women and families with a child between birth through age three. Parent Educators meet with parents once to twice a month in their home. The primary focus is development and parenting and is open to eligible families that live in the Hays School District.

[usd489.com](http://usd489.com)

**Ellis County Dolly Parton Imagination Library**  
2501 E. 13th St., Hays  
785-623-2430

Through the Dolly Parton Imagination Library, registered Ellis County children will receive a free, age-appropriate book in the mail each month.

[haysparents.com/dolly-parton-imagination-library](http://haysparents.com/dolly-parton-imagination-library)

**Families Together, Inc**  
1518 Taylor Plaza, Garden City, KS  
620-276-6364  
1-888-820-6364

Serves and Assists families of children, youth, and young adults with disabilities and/or special health care needs from birth through 256 years old. Offers Parent Training and Learning Workshops.

[famielstogethrinc.org](http://famielstogethrinc.org)

**Hays Area Children's Center**  
94 Lewis Dr., Hays  
785-625-3257

NAEYC accredited program provides and promotes quality childcare and educational experience for all children birth to eight years of age.

[hacc.info](http://hacc.info)

**Hays Public Library**  
1205 Main St., Hays  
785-625-9014

Offers a variety of educational and entertaining resources and programs for all ages.

[www.hayslibrary.org](http://www.hayslibrary.org)

**Jana's Campaign, Inc.**  
205 E 7th St. Ste. 204, Hays  
785-656-0324

National education and violence prevention organization with the single mission of reducing gender and relationship violence. Delivers educational programs that prevent domestic and dating violence, sexual violence, and stalking.

[janascampaign.org](http://janascampaign.org)

**K-State Research and Extension-Cottonwood Extension**  
601 Main St., Hays  
785-628-9430

Statewide network of county-based educators sharing unbiased, research-based information on issues important to Kansas Families. Local agents focus on family consumer sciences, 4-H youth development, agriculture, and horticulture.

[cottonwood.ksu.edu](http://cottonwood.ksu.edu)



**Learning Center of Ellis County**  
323 W. 12th St., Hays  
785-623-2426

Provides standardized courses through a computer-based curriculum allowing anyone who has dropped out of high school the opportunity to earn a high school diploma.

[hayslc.com](http://hayslc.com)

**SER Corporation**  
1008 E 17th St. Ste. 7, Hays  
785-623-4016

SER stands for Service, Education, and Re-Training. Offers Kansans job readiness skills, relevant job training, education, housing and more.

[sercorp.com](http://sercorp.com)

#### **Employment Resources**

**Employment Connections (DSNWK)**  
600 Commerce Parkway, Hays  
785-625-2018

Works with individuals with disabilities to find employment which matches their skill and preferences with employer needs.

[dsnwk.org](http://dsnwk.org)

**Work Hays**

Provides a hub for Hays area employment information.

[workhays.com](http://workhays.com)

**Hays Workforce Center (KANSASWORKS)**  
332 E. 8th St., Hays  
785-625-5654

Provides employment services for individuals and employers. Other services include workshops, assessment services, proficiency tests, veteran services, and information on how to file for unemployment insurance. All services are free.

[kansasworks.com](http://kansasworks.com)

**LINK, Inc. (Living Independently in NW Kansas)**  
2401 13th St., Hays  
785-625-6942

Provides services to individuals of all ages with any type of disability, Information & Referral, Independent Living Skills Training, peer Support, Advocacy, Transition Services, Financial Management Services, Housing Referrals and Durable Medical Equipment Loan Pool.

[linkinc.org](http://linkinc.org)

**Options: Domestic and Sexual Violence Services, Inc.**  
2716 Plaza Ave., Hays  
785-625-4202

Provides emergency shelter, transportation, crisis counseling, legal and social advocacy, support groups, community education and information and referral for victims of domestic violence, sexual abuse, and stalking.

[help4abuse.org](http://help4abuse.org)

**SER-SCSEP/Jobs for Progress Nation., Inc.**  
205 E. 7th St. Ste. 103, Hays  
785-623-4006

**Senior Community Service Employment Program.** They serve seniors who are 55 and older.

[ser-national.org](http://ser-national.org)

**SER Corporation**  
1008 E. 17th Ste. 7, Hays  
785-623-4016

SER stands for Service, Education, and Re-Training. Offers Kansans job readiness skills, relevant job training, education, housing and more.

[sercorp.com](http://sercorp.com)

**Western Kansas Association on the Concerns of the Disabled (WKACD)**  
105 E. 27th St., Suite A, Hays  
785-621-2315  
[wkacd.org](http://wkacd.org)

## **Family Planning and Support**

**Catholic Charities**  
112 E. 12th St., Hays  
785-625-2644

Provides treatment to help the family move toward more balanced and functional interaction. Also provides adoption services and offers The Pregnancy Maintenance Initiative (PMI) program, which is focused on helping you deliver a healthy, full-term baby.

[ccnks.org](http://ccnks.org)

**Dept. for Children and Families (DCF)**  
2250 E. 22nd St., Hays  
785-628-1066

Provides a number of programs including Food Assistance, Childcare and Child Support Services, LIEAO Program, Rehabilitation Services and Protection and Prevention Services.

[dcf.ks.gov](http://dcf.ks.gov)

**Ellis County Extension Office**  
601 Main St., Hays  
785-628-9430

Provides non-formal education to family members or those people who teach and support families.

[ellis.k-state.edu](http://ellis.k-state.edu)

**Healing Hearts/Grief Support**  
103 E. 27th St., Hays  
785-625-2847

Provides an opportunity to connect with other parents and family members who have lost a child. Meets every 2nd Thursday of each month at 7:00pm.

[facebook.com/healingheartshays](https://facebook.com/healingheartshays)

**High Plains Mental Health**  
208 E. 7th St., Hays  
1-800-432-0333

Offers parental support and training designed to provide education, assistance, and other support to parents and families.

[highplainsmentalhealth.com](http://highplainsmentalhealth.com)

**LaLeche League of the Western Plains**  
785-639-5102

Provides mother-to-mother support, encouragement, information, education, and better understanding of breastfeeding. Meet on the 2nd Wednesday of the month at 10 am. Please call for the location.

[www.illi.org](http://www.illi.org)

**MOMS Club of Hays**  
785-639-5094

Provides support for mothers who choose to stay home and raise their children.

[momsclubofhaysks.weebly.com](http://momsclubofhaysks.weebly.com)

**MOPS (Mothers of Preschoolers)**  
2000 Main St., Hays  
785-625-2057

For all mothers who are pregnant or have any children kindergarten age or younger. Meets on the 2nd Saturday of the month, September through May from 9:30-11:30

[mops.org/groups/haysareamops](http://mops.org/groups/haysareamops)

**Natural Family Planning**  
1805 Vine St., Hays  
785-625-7339

Provides classes in Natural Family Planning Ovulation Method and the Creighton Model, helping couples know their fertility to plan their family, to avoid or achieve pregnancy. This method also helps with the woman's gynecologic health.

**Post Partum Resource Center of Kansas**  
1-866-363-1300

Offers services to improve the emotional well-being of families before and after the birth of a child.

[kansasppd.org](http://kansasppd.org)

**Parents and Children Together (PACT)**  
2501 E. 13th St., Hays  
785-623-2460

Provides educational opportunities to improve the lives of children and reduce the occurrence of child abuse and neglect in Ellis County. PACT sponsors the "Ten Steps to Positive Discipline" parent education class four times a year.

**Turning Point**  
1301 Oak St., Hays  
785-628-3575

Offers counseling services for families and children as well as Parenting Skills Classes.

[turningpointpcs.net](http://turningpointpcs.net)

**St. Francis Community Services**  
3000 Broadway, Hays  
785-625-6651

Helps families through the adoption and foster parenting process.

[st-francis.org](http://st-francis.org)

**Youthville**  
205 E 13th St. Ste. B, Hays  
785-623-424

Provides infrastructure and support to inspire hope in at-risk youth and families.

[emberhope.org](http://emberhope.org)

Food Programs

**Community Assistance Center**  
208 E. 12th St., Hays  
785-625-9110

Assists Ellis County residents with food, clothing and some household goods and furniture.

[facebook.com/Community-Assistance-Center](https://facebook.com/Community-Assistance-Center)

**Dept. for Children and Families (DCF)**  
2250 E. 22nd St., Hays  
785-628-1066

Provides a number of programs including Food Assistance, Childcare and Child Support Services, LIEAP Program, Rehabilitation Services and Protection and Prevention Services.

[dcf.ks.gov](http://dcf.ks.gov)

**First Call for Help-Meals on Wheels**  
607 E. 13th St., Hays  
785-623-2800

Provides a healthy meal to elderly or home-bound individuals on a daily basis. The meals are delivered directly to your door at minimal cost.

[firstcallelliscounty.com](http://firstcallelliscounty.com)

**Ellis County Health Department**  
2507 Canterbury Dr., Hays  
785-628-9440

Helps administer the WIC Program along with other health services.

[ellisco.net](http://ellisco.net)

**Hays Senior Center**  
2450 E. 8th St., Hays  
785-628-6644

Provides a gathering place for Ellis County residents over the age of 60. Organizes varied activities and health checks as well as a noon meal on weekdays for a minimal charge.

**Prairie Land Food**  
1-800-998-9436

Provides the opportunity for individuals and families to be able to have quality food at affordable prices. They offer a wide assortment of frozen meats, and a variety of seasonal fresh fruit and vegetables.

[prairielandfood.com](http://prairielandfood.com)

**St. Joseph's Food Pantry**  
Former Kennedy School Building, Hays  
785-625-7356

Open the 1st and 3rd Saturday of each month from 9:00 a.m. until noon for anyone in need of food.

[stj-church.com](http://stj-church.com)

**Western Kansas Association on the Concerns of the Disabled (WKACD)**  
105 E. 27th St., Suite A, Hays  
785-621-2315

Provides outreach services to individuals in the Ellis County area. Referrals for food sources such as Bob Hope Food Box and Senior Commodities.

[wkacd.org](http://wkacd.org)

## Financial Resources

**Cancer Council of Ellis County**  
701 Riley., Hays  
785-625-6653

Provides financial assistance and nutritional supplements to people with cancer in Ellis County.

[cancercouncilofelliscounty.com](http://cancercouncilofelliscounty.com)

**Catholic Charities**  
112 E. 12th St., Hays  
785-625-2644

Provides emergency assistance with eviction notices and utility disconnect notices as well as help with prescriptions and bus vouchers.

[ccnks.org](http://ccnks.org)

**Children's Miracle Network**  
785-623-5416

Provides assistance for travel to appointments or medical equipment not covered by health insurance for children.

[childrensmiraclenetworkhospitals.org](http://childrensmiraclenetworkhospitals.org)

**Consumer Credit Counseling Service, Inc.**  
1201 Walnut, Salina, KS 67401  
785-627-6731

Provides education and counseling on personal budgeting and the wise use of credit to families and individuals.

[kscccs.org](http://kscccs.org)

**First Call for Help**  
607 E. 13th St., Hays  
785-623-2800

Provides individuals/families who are in crisis situation with vouchers for financial assistance for such needs as food, rent and utilities.

[firstcallelliscounty.com](http://firstcallelliscounty.com)

**Hays Lions Club**  
785-650-7338  
[facebook.com/HaysLionsClub](https://facebook.com/HaysLionsClub)

**Harvest America**  
205 E 7th St. Ste. 120, Hays  
785-746-4321

Provides services for Housing, Food and Nutrition, Employment, Education and Emergency Services.

[harvestamerica.org](http://harvestamerica.org)

**Kansas Legal Services**  
2017 Vine St., Hays  
785-625-4514

Non-Profit law firm that focuses its efforts on individuals such as victims of domestic violence, homeless, elderly, individuals with disabilities and individuals that need basic assistance in consumer and housing and family law issues.

[kansaslegalservices.org](http://kansaslegalservices.org)

**LINK, Inc. (Living Independently in NW Kansas)**  
2401 13th St., Hays  
785-625-6942

Provides services to individuals of all ages with any type of disability, Information and Referral, Independent Living Skills Training, Peer Support, Advocacy, Transition Services, Financial Management, Housing Referrals and Durable Medical Equipment Loan Pool.

[linkinc.org](http://linkinc.org)

**Options: Domestic & Sexual Violence Services, Inc.**  
2716 Plaza Ave., Hays  
785-625-4202

Provides emergency shelter, transportation, crisis counseling, legal community education, and information and referral for victims of domestic violence, sexual abuse, and stalking violence.

[help4abuse.org](http://help4abuse.org)

**Salvation Army-Service Extension**  
205 E. 7th St. Ste. A, Hays  
785-621-2794

Provides short term financial services not limited to rent, utilities, vision, prescriptions, food, fuel, and medical needs.

[salvationarmyusa.org](http://salvationarmyusa.org)

**USDA Service Center-Rural Development**  
2715 Canterbury Dr., Hays  
785-628-3081

Provides loans to people to purchase homes in rural areas.

[rd.usda.gov](http://rd.usda.gov)

**Western Kansas Association on the Concerns of the Disabled (WKACD)**  
105 E. 27th St., Suite A, Hays  
785-621-2315

Provides outreach services to individuals in the Ellis County area. They provide Social Security services, Representative Payee services, job services through Vocational Rehabilitation Services, and medical assistance.

[wkacd.org](http://wkacd.org)

#### Health Services

**Cancer Council of Ellis County**  
701 Riley, Hays  
785-625-6653

Provides financial assistance and nutritional supplements to people with cancer in Ellis County.

[cancercouncilofelliscounty.com](http://cancercouncilofelliscounty.com)

**Early Childhood Connections-3-5**  
2501 E. 13th., Hays  
785-623-2430

Provides preschool children and their families a head start on educational opportunities that may not be afforded to them otherwise.

[usd489.com](http://usd489.com)

**Ellis County Health Department**  
2507 Canterbury Dr., Hays  
785-628-9440

Provides child/adult immunizations, travel shots, blood pressures, Dr. ordered lab/blood draws, child lead and hemoglobin test and administer allergy shots. Helps administer the WIC program.

[ellisco.net](http://ellisco.net)

**Good Samaritan Home Health**  
2703 Hall St., Ste 6, Hays  
785-621-2499

Provides care in your home whether you are recuperating from a recent hospitalization or have a chronic health condition.

[good-sam.com](http://good-sam.com)

**Hays Lions Club**  
785-650-7338

Offers free vision screening for Daycare and Preschools, recycling of old glasses and financial help to purchase glasses.

[facebook.com/HaysLionsClub](https://facebook.com/HaysLionsClub)

**Health and Wellness Services-FHSU**  
Fischli-Wills Center for Student Success  
Third Floor, Room 301  
FHSU Campus, Hays  
785-628-4401

Provides a range of counseling, medical, and accessibility services for FHSU students, faculty, and staff.

[fhsu.edu/health-and-wellness](http://fhsu.edu/health-and-wellness)

**Hospice at Hays Med**  
2220 Canterbury Dr., Hays  
785-623-6200

Provides physical, psycho-social, and spiritual support for the terminally ill and their families.

[haysmed.com/hospice](http://haysmed.com/hospice)

**Salvation Army-Service Extension**  
205 E. 7th St. Ste. A, Hays  
785-621-2794

Provides short term financial services not limited to rent, utilities, vision, prescriptions, food, fuel, and medical needs.

[salvationarmyusa.org](http://salvationarmyusa.org)

**Hays Med-Convenient Care Walk-in Clinic**  
3216 Vine St., Suite 20, Hays  
785-261-7065

For minor injuries and illnesses. They treat conditions that require immediate attention but are not considered life-threatening. Not for Emergency situations.

[haysmed.com](http://haysmed.com)

**Doctors Without Delay (Rooks County Health Center)**

1210 N. Washington, Plainville  
785-688-3627

**Provides timely access to quality medical care in a state-of-the-art environment. Open Monday through Saturday, 8:00 am to 6:00 pm.**

[doctorswithoutdelay.com](http://doctorswithoutdelay.com)

**First Care Clinic**  
105 W 13th St., Hays  
785-621-4990

**Provides healthcare services for people of all ages, regardless of the patient's ability to pay. Offers medical care, mental health services and general dentistry.**

[firstcareclinic.com](http://firstcareclinic.com)

**Victoria Clinic (First Care Clinic)**  
208 Marc Wagner, Victoria  
785-735-3710

**Ellis Family Care Center**  
1204 Washington, Ellis  
785-726-4956

**LINK, Inc. (Living Independently in NW Kansas)**  
2401 13th St., Hays  
785-625-6942

**Provides services to individuals of all ages with any type of disability. Services include but not limited to: Information \* Referral, Independent Living Skills Training, Peer Support, and Durable Medical Equipment Loan Pool.**

[linkinc.org](http://linkinc.org)

**Western Kansas Association on the concerns of the Disabled (WKACD)**  
105 E. 27th St., Suite A, Hays  
785-621-2315

**Provides outreach services to individuals in the Ellis County area. They provide Social Security services, Representative Payee services, job services through Vocational Rehabilitation Services, and medical assistance.**

[wkacd.org](http://wkacd.org)

**Riordan Clinic**  
1010 E. 17th St., Hays  
785-628-3215  
[riordanclinic.org](http://riordanclinic.org)

**Assisted Living Centers**

**Senior living communities who offer assisted living services. Assisted living is for those who can no longer live on their own but do not require 24 hour care.**

Brookdale - 1801 E. 27th St., Hays - 785-628-1111  
Homestead of Hays - 2929 Sternberg Dr., Hays - 785-628-3200  
Via Chiristi Village - 2225 Canterbury Dr., Hays - 785-628-3241  
Good Samaritan Society - 2710 Canal Blvd, Hays - 785-625-7331

**Housing Resources**

**Housing Authorities**

**Provides housing assistance to low income residents through the management of the areas Housing Choice Voucher Program-Section 8.**

**Ellis**  
1201 Spruce St., Ellis  
785-726-4746

**Hays**  
1709 Sunset Dr., Hays  
785-625-1188

**Victoria**  
612 Grant St. Terrace, Victoria  
785-435-2620

**Habitat for Humanity of Ellis County, Inc.**  
P.O. Box 444, Hays  
785-623-4200

**Offers safe, decent, affordable housing and homeowner repair services to low-income individuals and families. Low-cost building materials and furnishing available at our ReStore.**

[hfhec.org](http://hfhec.org)

**Housing and Credit Counseling**  
1-800-383-0217

**Reviews your current financial situation and determines the best strategy to deal with concerns you may have.**

[hcci-ks.org](http://hcci-ks.org)

**Kansas Legal Services**  
2017 Vine St., Hays  
785-625-4514

Non-Profit laws firm that focuses its efforts on individuals such as victims of domestic violence, homeless elderly, individuals with disabilities and individuals that need basic assistance in consumer and housing and family law issues.

[kansaslegalservices.org](http://kansaslegalservices.org)

**LINK, Inc. (Living Independently in NW Kansas)**  
2401 13th St., Hays  
785-625-6942

Provides services to individuals of all ages with any type of disability. Services include but not limited to: Information & Referral, Independent Living Skills Training, Peer Support, Advocacy, Transition Services, Financial Management Services, Housing Referrals and Durable Medical Equipment Loan Pool. [linkinc.org](http://linkinc.org)

**Options: Domestic and Sexual Violence Services, Inc.**  
2716 Plaza Ave., Hays  
785-625-4202

Provides emergency shelter, transportation, crisis counseling, legal and social advocacy, support groups, community education, and information and referral for victims of domestic violence, sexual abuse, and stalking violence.

[help4abuse.org](http://help4abuse.org)

**USDA Service Center-Rural Development**  
2715 Canterbury Dr., Hays  
785-628-3081

Provides loans to people to purchase homes in rural areas.

[rd.usda.gov/ks](http://rd.usda.gov/ks)

**Western Kansas Association on the Concern of the Disabled (WKACD)**  
105 E. 27th St., Suite A, Hays  
785-628-3081

Provides outreach services to individuals in the Ellis County area. They provide Social Security services, Representative Payee services, job services through Vocational Rehabilitation Services, and medical assistance.

[wkacd.org](http://wkacd.org)

**Salvation Army**  
205 E 7th St. Ste. A, Hays  
785-621-2479

Assists homeless veterans or veterans at risk of homelessness with housing, utilities, and other services.

[salvationarmyusa.org](http://salvationarmyusa.org)

**Senior Housing Options**  
Income based housing for senior citizens.

**Centennial Towers**  
2502 Sherman, 785-625-6242

**Epworth Towers**  
2800 August, 785-628-6825

**Hays Plaza Apartments**  
1005 W. 28th, 785-628-2660

**Wyndam Place Senior Residences**  
2734 Hall, 785-625-5757

**Assisted Living Centers**  
**Brookdale**  
1801 E. 27th St., 785-628-1111  
**Homestead of Hays**  
2929 Sternberg Dr., 785-628-2116  
**Via Christi Village**  
2225 Canterbury Dr., 785-628-3241

**Low-Income Housing Options**  
**Briarwood Place Apartments**  
2800 Canal Blvd., 785-623-4252  
**Epworth Village**  
2700 Epworth St., 785-628-2116  
**Golden Plains Apartments**  
2105 E. 21st, 785-625-2193  
**Sundance Apartments**  
1311 E. 33rd St., 785-628-2922  
**Sunrise Apartments**  
1709 Sunset Trail, 785-625-1188

**Mental Health Services**

**Angels Care Home Health**  
785-743-2270

Provides skilled nursing care, restorative therapy, and medical social services to patients in their homes or wherever they may reside, including assisted living facilities and retirement communities. Services are covered 100% by Medicare.

[angelscarehealth.com](http://angelscarehealth.com)

**Catholic Charities**  
122 E. 12th St., Hays  
785-625-2644  
[ccnks.org](http://ccnks.org)



**Center for Life Experience, Inc.**  
103C E. 27th St., Hays  
785-259-6859

A community-based non-profit offering grief and loss support groups, completely free of charge. Groups address a wide range of loss and are open and welcoming of all.

[cflehope.org](http://cflehope.org)

**Clinical Associates P.A.**  
208 E. 8th St., Suite D, Hays  
785-258-6100

Provides individual, family, and group mental health therapies as well as psychological assessment. We work with both children and adults.

[clinical-assoc.com](http://clinical-assoc.com)

**High Plains Mental Health**  
208 E. 7th St., Hays  
1-800-432-0333

A licensed community mental health center that provides counseling to people in emotional distress.

[hpmhc.com](http://hpmhc.com)

**Health and Wellness Services-FHSU**  
Fischli-Wills Center for Student Success  
Third Floor, Room 301  
FHSU Campus, Hays  
785-628-4401

Provides a range of counseling, medical, and accessibility services for FHSU students, faculty, and staff.

[fhsu.edu/health-and-wellness](http://fhsu.edu/health-and-wellness)

**KVC Wheatland**  
205 E. 7th St., Hays  
785-624-6000

Provides psychiatric inpatient and residential treatment services for children and adolescents.

[kvc.org](http://kvc.org)

**National Alliance on Mental Illness (NAMI)**  
c/o Center for Life Experience  
205 E. 7th St., Suite 251, Hays  
785-259-6859

[nami.org](http://nami.org)

**Psychiatric Associates-Hays Med**  
2214 Canterbury Dr. Ste. 314, Hays  
785-623-5160

Providing Psychiatric and Therapy Services that include psychiatric evaluations, medication management, family and couples therapy and psychological evaluation and testing.

[haysmed.com/psychiatry](http://haysmed.com/psychiatry)

**Turning Point**  
1301 Oak St., Hays  
785-628-3575

Offers counseling services for families and children as well as Parenting Skills Classes.

[turningpointpcs.net](http://turningpointpcs.net)

**Post Partum Resource Center of Kansas**  
1-866-363-1300

**Suicide Prevention Lifeline**  
1-800-273-TALK

**Parenting Resources**

**Clinical Associates P.A.**  
208 E. 8th St., Suite D, Hays  
785-258-6100

Provides individual, family, and group mental health therapies as well as psychological assessment. We work with both children and adults.

[clinical-assoc.com](http://clinical-assoc.com)

**Dept. for Children and Families (DCF)**  
2250 E. 22nd St., Hays  
785-628-1066

Provides a number of programs including Food Assistance, childcare and Child Support Services, LIEAP Program, Rehabilitation Services and Protection and Prevention Services.

[dcf.ks.gov](http://dcf.ks.gov)

**Early Childhood Connection-Early Head Start**  
2501 E. 13th St., Hays  
785-623-2430

[usd489.com](http://usd489.com)

**Early Childhood Connection-Preschool**  
2501 E. 13th St., Hays  
785-623-2430

A free comprehensive child development program for children 3 to 5, concerned with the health, education, and welfare of its participants. The program serves income eligible families or over income families who meet certain criteria. Children must be three years of age before August 31. Center and home-based services are provided in Ellis, Rooks, Rush, and Russell counties.

[usd489.com](http://usd489.com)

**Early Childhood Connection-Parents as Teachers**  
2501 E. 13th St., Hays  
785-623-2430

Parents as Teachers (PAT) is a child development/parenting/family services program for pregnant women and families with a child between birth through age three. Parent Educators meet with parents once to twice a month in their home. The primary focus is development and parenting and is open to eligible families that live in the Hays School District.

[usd489.com](http://usd489.com)

**Ellis County Dolly Parton Imagination Library**  
2501 E. 13th St., Hays  
785-623-2430

Through the Dolly Parton Imagination Library, registered Ellis County children will receive a free, age-appropriate book in the mail each month.

[haysparents.com/dolly-parton-imagination-library](http://haysparents.com/dolly-parton-imagination-library)

**Families Together, Inc. (Family to Family Health Center)**  
1518 Taylor Plaza, Garden City, KS  
620-276-6364

Serves and Assists families of children, youth, and young adults with disabilities and/or special health care needs from birth through 26 years old. Offers Parent Training and Learning Workshops.

[famielstogetherinc.org](http://famielstogetherinc.org)

**Hays Area Children's Center**  
94 Lewis Dr., Hays  
785-625-3257

[hacc.info](http://hacc.info)

**Hays Public Library**  
1205 Main St., Hays  
785-625-9014

Offers a variety of educational and entertaining resources and programs for all ages.

[www.hayslibrary.org](http://www.hayslibrary.org)

**High Plains Mental Health**  
208 E. 7th St., Hays  
1-800-432-0333

Offers parental support and training designed to provide education, assistance, and other support to parents and families.

[highplainsmentalhealth.com](http://highplainsmentalhealth.com)

**Kansas Legal Services**  
2017 Vine St., Hays  
785-625-4514

Non-Profit law firm that focuses its efforts on individuals such as victims of domestic violence, homeless, elderly, individuals with disabilities and individuals that need basic assistance in consumer and housing and family law issues.

[kansaslegalservices.org](http://kansaslegalservices.org)

**Parents and Children Together (PACT)**  
2501 E. 13th St., Hays  
785-623-2430

Provides educational opportunities to improve the lives of children and reduce the occurrence of child abuse and neglect in Ellis County. PACT sponsors the "Ten Steps to Positive Discipline" parent education class four times a year.

[haysparents.com](http://haysparents.com)

#### **Veterans Resources**

**American Red Cross- Western KS**  
120 W. Prescott Ave., Salina, KS 67402  
785-827-3644

Works hand-in-hand with military and VA hospitals and clinics, as well as local veteran's homes and other community organizations dedicated to improving the quality of life for active-duty personnel, veterans, and their families.

[redcross.org](http://redcross.org)

**Kansas Commission on Veteran Affairs**  
205 E. 7th St. Ste. C, Hays  
785-625-8532

**Assists Veterans with paperwork for VA Claims, Health Care, and Pensions. Provides information to vets and family members.**

[kcva.ks.gov](http://kcva.ks.gov)

**Salvation Army**  
205 E. 7th St. Ste. A, Hays  
785-621-2479

**Assist homeless veterans or veterans at risk of homelessness with housing, utilities, and other services.**

[salvationarmyusa.org](http://salvationarmyusa.org)

**Hays VFW Post 9076**  
2106 Vine St., Hays  
785-625-9940  
[vfw.org](http://vfw.org)

**American Legion Post 173**  
785-623-6747  
[facebook.com/AmericanLegionPost173](https://facebook.com/AmericanLegionPost173)

**American Veterans Crisis Line**  
1-800-273-8255

#### **Volunteer Opportunities**

**ARC Thrift Shop**  
600 Main St., Hays  
785-628-8831

**Accepts donations of household items. Is a 501(3)c. Funds are used in the local community for people with disabilities. They always need volunteers to help in store and process donations.**

**Big Brothers Big Sisters**  
1200 Main St., Suite 102, Hays  
785-625-6672

**Matches carefully screened adult volunteers with children between 5 and 17 to help them achieve their full potential.**

[kansasbig.org](http://kansasbig.org)

**Boy Scouts of America**  
205 E. 7th St. Ste. 115, Hays  
785-301-2724

[coronadoscout.org](http://coronadoscout.org)

**CASA of the High Plains**  
107 W. 13th St., Hays  
785-628-8641

**Volunteers advocate for abused and neglected children in the community by bringing concerns regarding the child's well-being to the appropriate professionals. Also provide testimony in court and advocate for the child's best interests.**

[kansascasa.org](http://kansascasa.org)

**Community Assistance Center**  
208 E. 12th St., Hays  
785-625-9110

**Accepts donations of food and household items for community members in need.**

[facebook.com/community-assistance-center](https://facebook.com/community-assistance-center)

**Habitat for Humanity of Ellis County, Inc.**  
P.O. Box 44, Hays  
785-623-4200

**Offers safe, decent, affordable housing and homeowner repair services to low-income individuals and families. Low-cost building materials and furnishing available at our ReStore.**

[hfhec.org](http://hfhec.org)

**Foster Grandparent Program (FHSU)**  
600 Park St., Hays  
785-628-5809

**Connects volunteers aged 55 and over with opportunities to provide one-on-one mentoring, nurturing and support with children with special or exceptional needs, or who are at an academic, social, or financial disadvantage.**

[fhsu.edu/fostergrandparents](http://fhsu.edu/fostergrandparents)

**LINK, Inc. (Living Independently in NW Kansas)**  
2401 13th St., Hays  
785-625-6942

**Provides services to individuals of all ages with any type of disability. Services include but are not limited to: Information & Referral, Independent Living Skills Training, Peer Support, Advocacy, Transition Services, Financial Management Services, Housing Referrals and Durable Medical Equipment Loan Pool.**

[linkinc.org](http://linkinc.org)

**Northwest Kansas Volunteers**  
205 E. 7th St., Suite 111, Hays  
785-628-8281

A website that connects volunteers to agencies with volunteer opportunities. No cost to sign up.

[nwksvolunteers.org](http://nwksvolunteers.org)

**Options: Domestic and Sexual Violence Services, Inc.**  
2716 Plaza Ave., Hays  
785-625-4202

Provides emergency shelter, transportation, crisis counseling, legal and social advocacy, support groups, community education, and information and referral for victims of domestic violence, sexual abuse, and stalking violence.

[help4abuse.org](http://help4abuse.org)

**Senior Companion Program (FHSU)**  
600 Park St., Hays  
785-628-5537

Connects volunteers aged 55 and over with adults needing support to remain independent. companions help aging citizens maintain their dignity and quality of life while enriching their own lives through service.

[fhsu.edu/seniorcompanions](http://fhsu.edu/seniorcompanions)

**Salvation Army-Service Extension**  
205 E. 7th St. Ste. A, Hays  
785-621-2794

Provides short term financial services not limited to rent, utilities, vision, prescriptions, food, fuel, and medical needs.

[salvationarmyusa.org](http://salvationarmyusa.org)

**Tigers in Service (FHSU)**  
600 Park St.  
785-628-5537

Links individuals with volunteer opportunities in the community.

[fhsu.edu/tis](http://fhsu.edu/tis)

**United Way of Ellis County**  
205 E. 7th St. Ste. 111, Hays  
785-628-8281

Offers referrals for social services and provides funding support for partner agencies.

[liveunited.us](http://liveunited.us)

#### Youth Programs

**Big Brothers Big Sisters**  
1200 Main St., Suite 102, Hays  
785-625-6672  
[kansasbiggs.org](http://kansasbiggs.org)

**Boy Scouts of America**  
205 E. 7th St. Ste. 115, Hays  
785-301-2724

Promotes through cooperation with other agencies, the ability of youth to do things for themselves and others, to teach youth patriotism, courage, self-reliance, and kindred virtues.

[coronadoscout.org](http://coronadoscout.org)

**Girl Scouts of Kansas Heartland**  
2707 Vine St. Ste. 8, Hays  
785-625-5671

Builds girls of courage, confidence, and character, who make the world a better place. Helps girls discover their strengths, passions, and talents.

[kansasgirlscouts.org](http://kansasgirlscouts.org)

**Hays Rec Center**  
1105 Canterbury, Hays  
785-623-2650

Offers a wide variety of programs and activities from age 0 to 18. Also offers youth sports year-round.

[haysrec.org](http://haysrec.org)

**Hays Public Library**  
1205 Main St., Hays  
785-625-9014  
[www.hayslibrary.org](http://www.hayslibrary.org)

**4-H Youth Development**  
601 Main St., Hays  
785-628-9430

Organization for youth ages 5-18 of age to use research-based project information to empower them to do things they've never done before.

[cottonwood.k-state.edu](http://cottonwood.k-state.edu)

# V. Detail Exhibits

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[VVV Consultants LLC]

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## a.) Patient Origin Source Files

[VVV Consultants LLC]

## Patient Origin History – Years 2021- 2023

Ellis County, Kansas Residents				
#	Inpatients - KHA HIDI	FFY23	FFY22	FFY21
	County Totals	2408	2424	2487
1	HaysMed - Hays, KS	1864	1,832	1910
	% Patients Receiving Care in Home County	77.4%	75.6%	76.8%
2	The University of Kansas Health System - KC, KS	110	110	99
3	Wesley Healthcare - Wichita, KS	86	60	79
4	Salina Regional Health Center - Salina, KS	40	68	70
5	Trego County-Lemke Memorial Hospital - Wakeeney, KS	24	72	72
6	Ascension Via Christi Hospitals Wichita, Inc. - Wichita, KS	53	43	39
7	The University of Kansas Health System - Great Bend, KS	30	26	30
8	Children's Mercy Kansas City - Kansas City, MO	23	23	19
9	Rooks County Health Center - Plainville, KS	17	31	17
10	Stormont Vail Health - Topeka, KS	22	23	19
11	Grisell Memorial Hospital District No. 1 - Ransom, KS	16	12	12
12	Rush County Memorial Hospital - La Crosse, KS	7	21	9
13	Salina Surgical Hospital - Salina, KS	11	13	10
	Others	105	90	102

Ellis County, Kansas Residents				
#	Outpatients - KHA HIDI	FFY23	FFY22	FFY21
	County Totals	55,195	53,763	43,529
1	HaysMed - Hays, KS	47,710	45,571	35,518
	% Patients Receiving Care in Home County	86.4%	84.8%	81.6%
2	Trego County-Lemke Memorial Hospital - Wakeeney, KS	1,189	1,892	1,828
3	The University of Kansas Health System - Kansas City, KS	1,427	1,299	1,279
4	Rooks County Health Center - Plainville, KS	1,227	1,229	1,172
5	Russell Regional Hospital - Russell, KS	541	660	761
6	Children's Mercy Kansas City - Kansas City, MO	520	543	536
7	Salina Regional Health Center - Salina, KS	399	451	410
8	The University of Kansas Health System Great Bend Camp	301	329	301
9	Children's Mercy Hospital Kansas - Overland Park, KS	277	229	260
10	Clara Barton Medical Center - Hoisington, KS	265	219	144
11	Gove County Medical Center - Quinter, KS	189	157	134
12	Rush County Memorial Hospital - La Crosse, KS	132	145	155
	Others	1,017	1,038	1,030

Ellis County, Kansas Residents				
#	Emergency - KHA HIDI	FFY23	FFY22	FFY21
	County Totals	9,730	9,246	8,648
1	HaysMed - Hays, KS	9,075	8,501	7,959
	% Patients Receiving Care in Home County	93.3%	91.9%	92.0%
2	Trego County-Lemke Memorial Hospital - Wakeeney, KS	75	149	144
3	Salina Regional Health Center - Salina, KS	77	88	88
4	Rooks County Health Center - Plainville, KS	61	76	40
5	Wesley Healthcare - Wichita, KS	51	46	61
6	Ascension Via Christi Hospitals Wichita, Inc. - KS	45	40	31
7	Russell Regional Hospital - Russell, KS	39	34	28
8	The University of Kansas Health System Great Bend Camp	18	26	15
9	The University of Kansas Health System - Kansas City, KS	17	18	12
10	Rush County Memorial Hospital - La Crosse, KS	15	10	19
11	Centura St. Catherine Hospital - Garden City - Garden City	20	7	13
12	Centura St. Catherine Hospital - Dodge City - Dodge City, K	6	15	15
13	Hutchinson Regional Medical Center - Hutchinson, KS	15	10	10
	Others	215	225	212



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## b.) Town Hall Attendees, Notes, & Feedback

[VVV Consultants LLC]

Attendance Ellis Co. KS CHNA Town Hall 2/23/24 11:30-1pm (N=32)						
#	Table	Lead	Attend	Last	First	Organization
1	A	xx	1	Dreiling	Sarah	HaysMed
2	A		1	Herrman	Edward	Hays Medical Center
3	A		1	Schmidtberger	Jerry	A different mindset
4	B	xx	1	Flax	Eric	First Care Clinic, Inc.
5	B		1	Koerner	Monique	K-State Research and Extension
6	B		1	Orozco	Armando	Dept for Children & Families
7	B		1	Petty	Reid	U.S. Senator Jerry Moran's Office
8	C	xx	1	Quillin	David	Hays Recreation Commission
9	C		1	Bucholz	Jacy	
10	C		1	Jennings	Joanne	
11	C		1	Nickelson	Thelma	
12	D	xx	1	Veach	Shae	HaysMed
13	D		1	Horsfall	Jana	
14	D		1	Janney	Cristina	Eagle Radio
15	E	xx	1	Simpson	Arielle	Early Childhood Connections
16	E		1	Armstrong	Micki	A Different Mindset
17	E		1	Howie	Stephanie	HaysMed - Center For Health
18	E		1	Younger	Neal	Ellis County
19	F		1	Gannon	Drew	FHSU
20	F		1	Reel	Kim	Ellis co health department
21	F		1	Winkel	Karrissa	A different mindset
22	G	xx	1	Schroeder	Danita	Ellis County EMS
23	G		1	Kraus	Deb	
24	G		1	Swart	Leanna	Hays Medical Center
25	H	xx	1	Gerber	Brett	FHSU
26	H		1	Brady	Bryan	Hays Medical Center
27	H		1	Campbell	Bev	
28	H		1	Haselhorst	Jobeth	Smoky Hill Foundation
29	I	xx	1	Bixenman	Roger	
30	I		1	Beougher	Chloe	
31	I		1	Bob	Campbell	
32	I		1	Leikam	Connie	

# Hays Medical Center Town Hall Event Notes

Date: 2/23/2024 – 11:30 a.m. to 1:00 p.m. @ The Venue Attendance: N=32

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INTRO: Following is a recap of the community conversation during the CHNA 2024 Town Hall

Shae Veach opened the Town Hall and let the community know that there are more Primary Care providers than ever at HaysMed.

- Spanish, Dari, German are other languages than English spoken in the Community.
- There is a Veteran's clinic in Hays. For greater care, they go to Wichita and Topeka.
- Health Dept commented that the County is at a 50% decrease for vaccinations in the County. Also, commented that STDs are trending in the wrong direction.
- There is a lot of vaping happening in Ellis County.
- Fentanyl, Meth, Opioids, Marijuana, Cocaine. Mushrooms (hallucinogens) are the drugs in the Community.
- Community wants substance abuse separated out (alcohol & drugs)

What is coming/occurring that will affect health of community:

1. If legislation passes today, it will remove all isolation and quarantine guidelines for infectious disease.
2. Adronix will be closing at the end of March (A large company-will affect employment)

Things going well for healthcare in the community:

- |   |  |
|---|--|
| 1. Access to recreational & educational opportunities   | 5. Strong sense of community           |
| 2. Educational Opportunities (College & Elem-secondary) | 6. Emergency Services                  |
| 3. Overall access to physicians                         | 7. Access to long-term water solutions |
| 4. Access to food                                       | 8. Internet Options provided.          |

Community health areas we need to change and/or improve (each table reflections):

- |   |  |
|---|--|
| 1. Awareness of Healthcare Services                                     | 9. Senior Housing (Safe & Affordable)                        |
| 2. Childcare (Affordable & Available)                                   | 10. Social/Community Engagement (Younger Generation)         |
| 3. Community Health Needs   | 11. Specialists (Ger, Neuro, Endo, Rheum, Pod, Lyme Disease) |
| 4. Dentists/Periodontists   | 12. Transportation   |
| 5. Domestic Violence/Abuse  | 13. Uninsured/Underinsured                                   |
| 6. Housing (Safe & Affordable)  |  |
| 7. Memory Care  |  |
| 8. Mental Health (Diagnosis, Placement, Aftercare, Access to Providers) |  |

Round #5 CHNA - Ellis Co KS PSA			
Town Hall Conversation - Strengths (Big White Cards) N=28			
Card #	What are the strengths of our community that contribute to health?	Card #	What are the strengths of our community that contribute to health?
3	Access to care.	10	Long term water solutions.
19	Access to child care.	3	Low unemployment.
7	Access to emergency healthcare.	10	Lower suicide rate.
19	Access to ER specialties at Hays Med.	1	Mental health- depression + suicide.
13	Access to exercise.	4	Mental Health.
16	Access to food - not a desert.	2	More PCP needed.
22	Access to groceries.	28	Multitude of clinics available.
25	Access to gyms, trails, and recreation.	5	Need endocrinologist.
16	Access to health care.	27	New school facilities- higher access.
16	Access to health care/ physicians.	2	Obesity.
27	Access to long term H2O solutions.	4	Opioid use.
15	Access to outdoor recreation - trails, parks, etc..	2	Opioids being dispensed.
26	Access to outdoor recreation.	18	Opportunities to exercise.
10	Access to physicians.	26	Organizations meeting to address need/ action towards
10	Access to recreational education activities.	24	Outdoor recreation access + gyms.
21	Access to specialists.	19	Parks & access to safe walking trails.
27	Activated for social life.	6	Poverty resources/ charities.
24	Ambulance / EMS.	9	Poverty/ employment.
28	Availability of health care directed programs.	4	Preventative care.
9	Child care- affordable.	13	Primary care + pediatric care - new to town personal
9	Chronic disease.	22	Primary care available.
18	Collaboration.	21	Primary care physicisim % NP.
23	Collaboration.	9	Primary care providers.
14	Community awareness.	11	Primary care providers.
15	Community collaboration to address problems.	15	Primary care providers.
6	Community engagement/ involvement.	26	Primary care, permanency of doctors.
16	Community involvement.	24	Public health growing.
27	Community involvement.	22	Quality of hospital care.
24	Community support.	12	Quality of life above stave average.
17	Connecting institutions.	8	Rec center.
9	Domestic violence.	27	Recreation + exercise options.
18	DR. specialist.	14	Recreation.
18	ED services.	23	Regional heath center.
10	Education opportunities.	17	rentals/ housing.
16	Education opportunities.	22	Safe transportation to other communities.
24	Education.	8	School system.
20	Educations.	18	School system.
10	Emergency services.	3	Schools.
13	Emergency services.	14	Schools/ education.
16	Emergency services.	12	Service rate lower than state average.
2	Excess drinks.	2	Smoking.
7	Exercise opportunities.	16	Social interactions are good.
17	Facilities.	6	Specialty medical providers.
24	FCC - opening up another walking pharmacy.	23	Specialty services.
8	Food access.	27	Strong medical community.
9	Food insecurity.	18	Strong sense of community.
6	Food shortage providers, resources.	21	Strong sense of community.
25	Forward thinking leaders.	10	Strong sense to community.
12	FR services quality.	4	Suicide.
25	Good doctors - permanent.	13	Suicides - comparatively.
19	Good opportunities for social interaction with many	23	Talented doctors.
14	Health and emergency services.	26	Taskforces created to address childcare + housing.
20	Health care.	21	Transportation & easy, quick trips.
13	Health specialists at Hays med.	18	Transportation size. - off.
18	Healthcare hospital; clinic.	22	Transportation.
21	Healthcare.	4	Uninsured.
14	Healthcare/ clinics.	3	University.
28	Higher housing options.	5	Unmet needs: drugs + alcohol and nursing homes.
2	Higher population and income.	18	VA clinic.
24	HME- access to hospital/ healthcare.	9	Vaccinations - 50% decrease.
18	Hospital.	2	Vaccinations, vaping, and childcare.
8	Housing uninsured.	4	Vaccine acceptance.
9	Internet - better & affordable.	9	Vaping.
16	Internet providers.	20	Variety.
28	Job availability.	25	Vibrant healthcare community.
13	Life expectancy + quality of life.	9	Visiting specialists.
10	Life expectancy.	22	voice of community.
12	Life expectancy.	16	Water access long term.
23	Local community	16	Wellness/ fitness facilities.

Round #5 CHNA - Ellis Co KS PSA			
Town Hall Conversation - Weaknesses (Color Cards) N= 21			
Card #	What are the weaknesses of our community that contribute to health?	Card #	What are the weaknesses of our community that contribute to health?
8	Abuse/ violence.	4	Mental health.
4	Access to healthy foods.	12	Mental health.
15	Access to healthy foods.	15	Mental health.
6	Affordable childcare.	8	Mental health/ depression/ suicide.
12	Affordable housing + childcare.	7	More internet options - affordable.
15	Affordable transportation.	17	More resources & support for all forms of dementia outside of nursing homes care.
20	Alcohol abuse.	17	Need help for caregivers.
18	Approach in addressing alcohol/ substance abuse.	20	Need more doctors.
13	Attention to young adult/children depression/mental.	20	Need more housing.
18	Attract health professionals.	10	No STP program at health department.
14	Awareness/ education to options.	8	Obesity.
9	Behavioral health - Suicide.	14	Open access to delta 8, delta 9. kratom in convenience
18	Behavioral health.	20	Opioid dispensing rate is way above state average.
10	Better access to health apts. - more timely access.	6	Opioid.
16	BH.	2	Periodontist.
11	Childcare options/ services.	9	Poverty for accessing healthcare.
1	Childcare services.	10	Poverty is preventing access to health care.
17	Childcare.	10	Poverty is preventing access to healthy food.
16	Community perception.	2	Poverty.
18	Community perception.	3	Preventative care.
16	Cost of health care (uninsured).	6	Primary care - options + consistency.
21	Dementia.	7	Provide actual affordable housing.
5	Dentists (spec. KanCare).	21	Realizing need for help.
10	Domestic violence/ sexual assault treatment &	1	Senior living.
12	Drug usage + alcohol.	11	Senior living.
2	Drugs.	5	Social engagement/ community engagement.
8	Elderly care.	17	Specialist in geriatric care.
6	Employers pay.	6	Stability with police - mass shootings.
2	Employment.	13	Staff hiring where needed.
2	Endocrinologist.	8	STD.
9	Excessive drinking.	9	STD.
12	Food access.	21	Stigma of needing help.
9	Food in security - poverty accessing.	1	Substance abuse (vaping).
16	Food insecurity.	11	substance abuse.
20	Food security numbers are high.	15	Substance abuse.
14	Healthy options to food/ convenience.	8	Substance abuse/ inc. alcohol.
6	Housing - middle income/ affordable.	1	Suicide prevention.
1	Housing.	4	Suicide prevention.
3	Housing.	11	Suicide.
4	Housing.	16	Support system awareness/access - outside of Hays.
11	Housing.	8	Teen/ youth activities and services.
7	Improve affordable fitness options.	21	Thinking outside the box.
7	Improve primary care providers - consistent.	12	Transportation.
7	Increase childcare providers that are affordable.	21	Understanding healthcare.
15	Increase childcare providers.	3	Uninsurance.
7	Increase employers, better & high paying jobs.	8	Uninsured.
5	Inflation/ taxes.	10	Vaccination rate/ education.
6	Inflation/ taxes.	8	Vaccination rates.
19	Isolation guidelines may be removed.	9	Vaping/ smoking.
14	Mental health diagnosis.	6	Veterans accessibility.
5	Mental health providers.	12	Violence/ abuse.
6	Mental health services.		

## Round #5 CHNA - Ellis Co KS PSA

Social Determinants "A" Card Themes (N = 20 with 53 Votes): E=18, P=14, N=11, C=8, F=8 & ED=1.



Card #	Code	First Impressions on Social Determinants Impacting Delivery	Card #	Code	First Impressions on Social Determinants Impacting Delivery
2	C	Abuse/Violence.	6	F	Access to healthy food options.
4	C	Community & social context.	10	F	hunger, and social integration.
7	C	Supports systems.	11	F	Hunger - access to healthy foods.
15	C	Social integration.	12	F/C	Health care accessibility, healthy foods, child care, primary care providers, depression.
16	C	Age of residents.	1	N	Rentals, transportation, and access to walking.
2	C	Elderly care.	2	N	Affordable housing.
2	E	Uninsured.	2	N	Substance abuse inc. alcohol.
3	E	Economic stability - income.	4	N	Neighborhood - affordable housing.
4	E	Economic stability.	6	N	Affordable housing is an issue.
5	E	Economic stability.	10	N	housing, transportation
6	E	Inflation.	12	N	Child care.
7	E	Medical bills cost.	3	N	Affordable housing.
7	E	RX costs.	7	N	Transportation needs to be affordable.
8	E	Median income.	8	N/F	Housing and access to healthy food expenses.
9	E	Economic stability.	2	P	Mental Health/ Depression/ Suicide.
10	E	Income/ finance,	3	P	Health care system.
9	E	Economic stability.	6	P	Health status is "OK".
14	E	Poverty.	8	P	Access to care.
15	E	Transportation, income, and violence/abuse.	11	P	Provider accessibility for mental health.
16	E/C	Economic stability - Drugs/ alcohol abuse, domestic violence.	14	P	Endocrinologists - visiting specialists.
17	E/P	Economic stability/ poverty & access to HC.	16	P	Ideas: community paramedicine program.
18	E/P	Economic stability, healthcare access quality.	12	P	Our hospital and the variety of services (clinics).
8	ED	Education.	20	P	First impression: reasonable availability of medical.
2	F	Obesity.	20	P	Need higher quality of care.
4	F	Food.	20	P	Need more providers.
5	F	Access to healthy foods.	18	P/E/N	Language barriers, housing, VA, higher income, internet, telehealth, vaccinations, vaping, and

## EMAIL #1 Request Message (Cut & Paste)

**From:** Shae Veach

**Date:** 12/11/2023

**To:** Community Leaders, Providers and Hospital Board and Staff

**Subject:** 2024 Ellis County, KS Community Health Needs Assessment

**Hays Medical Center (Ellis County, KS)** is working with other community health providers to update our 2021 Community Health Needs Assessment. The goal of this assessment update is to understand progress in addressing health needs cited in the 2015, 2018, and 2021 CHNA reports and to collect up-to-date community health perceptions.

We're gathering important community health information and need your help! Below we have created an online survey link for you to access as your feedback will help the hospital identify the most critical needs in our communities.

**LINK:** [https://www.surveymonkey.com/r/CHNA2024\\_HaysMed\\_EllisCoOnlineSurvey](https://www.surveymonkey.com/r/CHNA2024_HaysMed_EllisCoOnlineSurvey)

VVV Consultants LLC, an independent healthcare consulting firm from Olathe, KS, has been retained to conduct this countywide research. All responses will be confidential if you choose to participate in this online survey.

All community residents and business leaders are encouraged to complete the 2024 CHNA online survey by **January 19<sup>th</sup>, 2024**. In addition, please **HOLD the date** for the Town Hall meeting scheduled for **Friday, February 23<sup>rd</sup>, 2024**, for lunch from **11:30 a.m. – 1:00 p.m.** Please stay on the lookout for more information to come soon. Thank you in advance for your time and support!

If you have any questions regarding CHNA activities, please call (785) 623-5000.



## **PR#1 News Release**

Local Contact: Shae Veach

**Media Release: 12/11/2023**

# **Ellis County Begins 2024 Community Health Needs Assessment**

Over the next few months, **Hays Medical Center (Ellis County, KS)** will be working together along with other area community leaders to update the Ellis County, KS 2024 Community Health Needs Assessment (CHNA). Today we are requesting all community members input regarding current healthcare delivery and unmet resident needs.

The goal of this assessment update is to understand progress from past community health needs assessments conducted in 2021, 2018 and 2015, while collecting up-to-date community health perceptions and ideas. VVV Consultants LLC, an independent research firm from Olathe, KS has been retained to conduct this countywide research.

A brief community survey has been developed to accomplish this work. The CHNA survey link can be accessed by visiting our HMC hospital website and/or Facebook page. You may also utilize the QR code below for quick access.



All community residents and business leaders are encouraged to complete this online survey by **January 19<sup>th</sup>, 2024**. In addition, a CHNA Town Hall meeting to discuss the survey findings and identify unmet needs will be held on **Friday, February 23<sup>rd</sup> 2024 for lunch from 11:30am-1:00pm**. More info to come soon! Thank you in advance for your time and support!

If you have any questions regarding CHNA activities, please call (785) 623-5000.

## EMAIL #2 Request Message

**From:** Shae Veach

**Date:** 1/22/24

**To:** Area Community Leaders, Providers and Hospital Board & Staff

**Subject:** Hays Medical Center Community Health Needs Assessment Town Hall lunch– February 23, 2024

**Hays Medical Center** will host a Town Hall Community Health Needs Assessment (CHNA) lunch on Friday February 23<sup>rd</sup>. The purpose of this meeting will be to review collected community health indicators and gather community feedback opinions on key unmet health needs for Ellis County, KS. **Note: This event will be held on Friday, February 23<sup>rd</sup> from 11:30 a.m.- 1:00 p.m. at The Venue, 2704 Vine, Hays, KS, with a check-in time starting at 11:15 a.m.**

We hope you find the time to attend this important event. All business leaders and residents are encouraged to join us. To adequately prepare for this event, it is imperative all RSVP who plan to attend town hall.

LINK: <https://www.surveymonkey.com/r/HaysMedTownHallRSVP>



*Thanks in advance for your time and support!*

If you have any questions regarding CHNA activities, please call (785) 623-5000.

## **Hays Medical Center to host community health needs Town Hall Friday, February 23, 2024.**

Media Release: 01/22/24

To gauge the overall community health needs of residents, **Hays Medical Center**, in conjunction with other area providers, invites the public to participate in a Community Health Needs Assessment Town Hall roundtable on Friday, **February 23<sup>rd</sup> for lunch from 11:30 a.m.-1:00 p.m.** located at The Venue, 2704 Vine, Hays, KS.

This event is being held to identify and prioritize the community health needs. Findings from this community discussion will also serve to fulfill both federal and state mandates.

To adequately prepare for this event, is vital everyone planning to attend this event RSVPs. Please visit our hospital website and social media sites to obtain the link to complete your RSVP OR please utilize the QR code below.



We hope that you will be able to join us for this discussion on February 23<sup>rd</sup>. Thanks in advance for your time and support!

If you have any questions about CHNA activities, please call (785) 623-5000.

###

# HaysMed updating Community Health Needs Assessment; take survey

Posted Dec 22, 2023

<https://hayspost.com/posts/fc0fd3c0-a749-46e4-a6bf-87defb1769e6>



Hays Medical Center will be partnering with other community health providers to update our 2021 Community Health Needs Assessment. The goal of this assessment update is to understand progress in addressing health needs cited in the 2015, 2018, and 2021 needs assessment reports and to collect up-to-date community health perceptions.

Your feedback and suggestions regarding community health delivery are especially important to collect to be able to complete the 2024 Community Health Needs Assessment and implementation plan updates. Our facility has again contracted VVV Consultants for the fifth round since 2012 to diligently and efficiently complete this work over the next few months.

Important community health information is being gathered and your help is needed. Below is an online survey link for you to access as your feedback will help the hospital identify the most critical needs in our communities.

LINK: [https://www.surveymonkey.com/r/CHNA2024\\_HaysMed\\_EllisCoOnlineSurvey](https://www.surveymonkey.com/r/CHNA2024_HaysMed_EllisCoOnlineSurvey)

All responses will be confidential if you choose to participate in this online survey.

All community residents and business leaders are encouraged to complete the 2024 CHNA online survey by **Jan. 19**. In addition, please hold the date for the Town Hall meeting scheduled **Friday, Feb. 23** for lunch from **11:30 a.m. – 1 p.m.** Please stay on the lookout for more information to come soon.



## HAYSMED UPDATING COMMUNITY HEALTH NEEDS ASSESSMENT; TAKE SURVEY

*POSTED DEC 22, 2023 4:30 AM*



HAYS MEDICAL CENTER WILL BE PARTNERING WITH OTHER COMMUNITY HEALTH PROVIDERS TO UPDATE OUR 2021 COMMUNITY HEALTH NEEDS ASSESSMENT. THE GOAL OF THIS ASSESSMENT UPDATE IS TO UNDERSTAND PROGRESS IN ADDRESSING HEALTH NEEDS CITED IN THE 2015, 2018, AND 2021 NEEDS ASSESSMENT REPORTS AND TO COLLECT UP-TO-DATE COMMUNITY HEALTH PERCEPTIONS.

YOUR FEEDBACK AND SUGGESTIONS REGARDING COMMUNITY HEALTH DELIVERY ARE ESPECIALLY IMPORTANT TO COLLECT TO BE ABLE TO COMPLETE THE 2024 COMMUNITY HEALTH NEEDS ASSESSMENT AND IMPLEMENTATION PLAN UPDATES. OUR FACILITY HAS AGAIN CONTRACTED VVV CONSULTANTS FOR THE FIFTH ROUND SINCE 2012 TO DILIGENTLY AND EFFICIENTLY COMPLETE THIS WORK OVER THE NEXT FEW MONTHS.

IMPORTANT COMMUNITY HEALTH INFORMATION IS BEING GATHERED AND YOUR HELP IS NEEDED. BELOW IS AN ONLINE SURVEY LINK FOR YOU TO ACCESS AS YOUR FEEDBACK WILL HELP THE HOSPITAL IDENTIFY THE MOST CRITICAL NEEDS IN OUR COMMUNITIES.

LINK: [HTTPS://WWW.SURVEYMONKEY.COM/R/CHNA2024\\_HAYSMED\\_ELLISCOONLINESURVEY](https://www.surveymonkey.com/r/CHNA2024_HAYSMED_ELLISCOONLINESURVEY)

ALL RESPONSES WILL BE CONFIDENTIAL IF YOU CHOOSE TO PARTICIPATE IN THIS ONLINE SURVEY.

ALL COMMUNITY RESIDENTS AND BUSINESS LEADERS ARE ENCOURAGED TO COMPLETE THE 2024 CHNA ONLINE SURVEY BY JAN. 19. IN ADDITION, PLEASE HOLD THE DATE FOR THE TOWN HALL MEETING SCHEDULED FRIDAY, FEB. 23 FOR LUNCH FROM 11:30 A.M. – 1 P.M. PLEASE STAY ON THE LOOKOUT FOR MORE INFORMATION TO COME SOON.



JAN 28, 2024

## Hays Medical Center to host community health needs town hall

Posted Jan 28, 2024 4:30 AM <https://hayspost.com/posts/582bo225-93ob-4f62-9399-fc2575ed18d9>

To gauge the overall community health needs of residents, Hays Medical Center, in conjunction with other area providers, invites the public to participate in a Community Health Needs Assessment Town Hall roundtable from 11:30 to 1 p.m. Friday, Feb. 23 for lunch at The Venue, 2704 Vine, Hays.

This event is being conducted to identify and prioritize the community health needs. Findings from this community discussion will also serve to fulfill both federal and state mandates. To adequately prepare for this event, it is vital everyone planning to attend this event RSVPs. Please click on the RSVP link below to complete your RSVP.

We hope that you will be able to join us for this discussion on Feb. 23. Thanks in advance for your time and support! If you have any questions about CHNA activities, call 785-623-2265.

ADVERTISING

RSVP

LINK: <https://www.surveymonkey.com/r/HaysMedTownHallRSVP>



# HaysMed town hall addresses what's working, what's not in Ellis County health care

<https://hayspost.com/posts/7a63d8f2-ccea-4355-abed-486116d046ed>

Hays Post Posted Feb 25, 2024 5:01 AM By CRISTINA JANNEY



A group of community members gathered in Hays Friday for a HaysMed health assessment. As a nonprofit, HaysMed is required to conduct a community health assessment every three years. Although the assessment focuses on the overall community, not all the aspects addressed in the assessment are under the purview of HaysMed.

Almost two-thirds of 32 participants said mental health care is one of the top needs in the community. Mental health also topped the list for residents responding to a community health needs assessment survey. Also among the top needs were medical care for the uninsured and underinsured, more medical specialists and a memory care unit.

Increasing awareness of community services and addressing domestic violence and sexual assault tied to round out the top six most important health needs for the community as identified by the group.

Other unmet needs making a list included social engagement for youth, affordable and available child care, dentist and periodontist, access to transportation, senior housing, and safe and affordable housing.

## **Mental health care**

Data presented at the town hall indicated Hays has about the same rate of depression diagnosis as the rest of northwest Kansas — 19.9 percent of residents ever being diagnosed with depression.



The suicide rate was lower than the state average of 18.7 per 100,000 people and 21.6 per 100,000 people for northwest Kansas.

Twenty percent of the survey respondents indicated that Ellis County's community readiness to deal with mental health is poor or very poor. Similar percentages said they also thought the community readiness to deal with substance abuse and suicide prevention was also poor or very poor, which facilitator Vince Vandehaar said were concerning trends.

The survey respondents said they thought Ellis County had a similar lack of readiness to address violence and abuse prevention.

### **Access to health care**

According to the data presented at the town hall, 12.3 percent of Ellis County residents lived in poverty as of 2022. That is a slight decline from 13.1 percent in 2021 when the last health assessment was completed. It is higher than the averages for the state and northwest Kansas, which are both 11 percent.

However, the number of uninsured residents in Ellis County has risen since 2021 with 8.8 percent of Ellis County residents uninsured in 2021 and 9.6 percent in 2024.

However, this is still less than the state and northwest Kansas average of 10 percent. HaysMed has continued to give back to the community through charity care and bad debt write-offs. In 2023, HaysMed had \$5.8 million in charity care and wrote off almost \$2.7 million in bad debt.

About 69 adults (20-64) per 1,000 (about 7 percent) in Ellis County are receiving Kansas medical assistance. That is less than almost 100 per 1,000 residents (10 percent), which is the state average.

### **Meeting medical needs**

Although the group expressed a need for more specialists Friday, data presented indicated most Ellis County residents use HaysMed for their medical care.

- 77.4 percent of inpatients used HaysMed
- 86.4 percent of outpatients used HaysMed
- 93.5 percent of emergency patients used HaysMed

Data indicated Ellis County residents have average to good access to preventive health measures.

- Almost 90 percent had access to exercise opportunities
- 52 percent received their annual mammography screening, which is 10 percent higher than the state average
- 74 percent received their annual checkups, which was about the regional average
- 67 percent had an annual checkup with their dentist, which is 4 percent higher than the state average

Overall, 61 percent of health assessment survey respondents said they rated health care delivery in their community as good or very good. Another 30 percent said it was average.

## d.) Primary Research Detail

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[VVV Consultants LLC]

CHNA 2024 Community Feedback: Ellis County, KS (N=336)						
ID	Zip	Rating	c1	c2	c3	Q10. Being this a strong topic of interest, do you have any thoughts, ideas, and/or specific suggestions (food, housing, transportation, support, etc.) to address these 5 social determinants to improve our community health? (Please Be Specific)
1089	67601	Very Good	ACC	QUAL	PEDS	Access to Quality Health Services. If you have a sick child with respiratory issues, our local pediatricians will ship them off. Need some to care for people with stomach issues such as ulcers and GI bleeds, pediatric broken bones, basic neuro issues.
1005	67601	Very Poor	ACC	QUAL	SERV	Access to QUALITY health services. The reluctance to consult or refer is a large and systemic issue. HaysMed is neither the best nor the only option for many of us, but for others it is the only option made available.
1050	67801	Average	ACC	QUAL	TRAN	Access to quality health services is limited in our area due to the physical limitations of our patients. We have limited ways to get to the hospital in our community.
1101	67601	Average	CARD	SERV	HOUS	concentrate on getting a heart surgeon and team at the hospital. There is PLENTY of free health services, affordable housing, food stamps etc
1001	67601	Average	COVID	ACC		3 weeks ago 4 family members had COVID. It would have been nice if there could have been one place to go to get tested and get rapid test results. To get started on what ever the latest COVID treatments are. We went tot he county health office and they said they do not do the COVID test anymore. COVID will be here for year to come, so a one stop COVID office would be nice.
1104	67601	Average	CULT	SPRT		Male dominant culture/hiring practices for decision making positions
1290	67637	Average	DOH	QUAL	STFF	Work with the County Health Department to evaluate their current mission and review successful health departments to identify ways to improve. The Health Department always responds we do not have enough staff.
1271	67601	Good	DRUG	SH	EDU	I think the best return on investment at this time would be drug/alcohol prevention programs in schools and with youth, even college age. It may seem like a black hole, but consistent and constant education does pay off over time if the community is persistent.
1303	67601	Average	ECON	WAG		higher paying jobs
1185		Good	EDU	ACC	RESO	Offering more classes on education on these topics who need it.
1150	67601	Very Good	EDU	ADOL	QUAL	Education at an early age on these issues. Keep improving our quality health services.
1024	67601	Good	EDU	INSU	PHAR	Education about Medical conditions and treatment plans could be improved. There seems to be a good relationship between the hospital and the university. Yet it doesn't pass down to the patients. the working hours of the pharmacist in the community could be improved. It's very surprising that Walgreens pharmacy is not open on the weekend. Sometimes I believe that you get more education from a pharmacist than you do from other medical personnel I think it's because they will take the time. These aren't really the answers to this particular question but they are things I thought of for previous question.
1026	67601	Good	EDU	PRIM	FINA	People need more education about their health and how important regular checkups are. People worry about the cost but some don't know they don't have to pay for these wellness visits. Hospital should do more to educate than just give papers to patients and expect them to read it.
1072	67601	Good	EDU	PRIM		Education that it is important to see primary care. It is not impressive to not go to the doctor
1064	67601	Average	EDU	RESO	ACC	I don't think the community's health needs to be entirely addressed through hays med, but all citizens need ready access to Healthcare and education as a principle. There are resources like extension for nutrition and HRC for fitness but we need emphasis on access for everybody. Access to abortion services needs to be present
1178	67601	Very Good	EDU	SPRT		I know we have health education access through the Cottonwood Extension District, and I know they work hard to get their information out there through a variety of channels. I don't know how to improve health education without doing it like the Jehovah's Witnesses do, and just going door-to-door, which of course is silly and not feasible. It's going to take a major cultural shift.
1314	67601	Good	FINA	HOUS	ECON	Jobs and rent in Hays take away from being able to afford these health systems. Jobs pay lower than they should here, and rent is higher then it should be.
1210	67601	Very Good	FINA	NUTR		Lower prices for more affordable groceries
1107	67601	Good	FINA			Affordability
1156	67601	Good	FIT	FINA	REC	There are many people who cannot afford gyms, swimming pool, fresh fruits and vegetables, gas for their car if they have one. Or to go elsewhere for better or more healthcare options. They are left out.
1130	67601	Very Good	HOUS	FIT	SPRT	There is a huge lack of affordable housing in our community as well as a huge lack of affordable exercise facilities. It would also be nice if there was an affordable indoor pool that the community had easy access to. I don't feel there is enough support for addicts, and there is also a lack of support groups in Hays for the teen to young adult age groups who may struggle with various mental health issues, addiction, abuse, etc.
1127	67601	Poor	HOUS	NUTR	SERV	Crisis housing food bank
1329	67601	Poor	HOUS	NUTR	SH	Housing and food affordability. High taxes. Poor public schools
1181	67601	Average	HOUS	STFF	ECON	housing cost and access available comparable markets to other towns, support level staff jobs don't pay enough for aiding in housing outside of rentals -
1292	67601	Average	INSU	ACC	DOCS	A major thing that needs to be done is the expansion of Medicaid. This could potentially help hundreds of families in Ellis County alone. This would help individuals get access to healthcare and help the different health care providers as well.

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1287	67601	Poor	INSU	FINA		The way that health care is charged. Even with insurance hardly anything seems to be covered so worrying about the bill that will come in is a deterrent to be seen and then to be seen and possible told you are being a hyperchondriac and that what you are chronically feeling is not a concern. Why pay hundreds - thousands of dollars to be told you are crazy.
1004	67601	Good	INSU	HOUS	CC	Medicaid expansion would help the most, followed by affordable housing and more child care options.
1086	67601	Very Good	INSU			Secure Medicaid funding in Kansas.
1277	67601	Good	MH	DRUG		We need a mental health and/or drug abuse treatment facility.
1286	67601	Very Good	MH	SCREE	EMER	More access for mental health services and screenings need to be available to help relieve the burden on hospital emergency department
1206	67601	Very Good	NH	EDU	FINA	Senior citizens do not understand the importance of health care. The dollar sign is utmost important and they think they can do without care as a way to cut costs.
1317	67627	Good	NO			Unable to think of any at this time.
1177		Good	NUTR	ACC		We are in a health food desert.
1093	67601	Poor	NUTR	OBE	QUAL	Change the hospital's focus/culture regarding what the primary objective should be given that right now local residents and others who seek care here are suffering due to misplaced priorities on behalf of executives and management at the hospital. Fire them, have an experiment where they are cared for as a patient for a day under their new policies and changes that have taken place recently there at the hospital. Provide more healthy food options in town to combat obesity problems in children and adults. Please achieve better air quality for the same of those with respiratory issues/illnesses. More affordable housing needs to be achieved or local residents will continue to leave and not come back which affects the population and local economy. Affordable housing within Hays for those age 25+ is a complete joke in 2023.
1264	67665	Average	NUTR	SPRT		More fresh food support for families
1164	67601	Very Good	OBE	EDU	NUTR	I see way too much obesity in all age groups. Parents need education on proper diets. Too much junk food availability.
1054	67601	Very Poor	OTHR			Stop the City and County from claiming credit for what the State has done and give local governmental control of the private hospital which we treat as public.
1137	67601	Good	PALL	ACC		We need a Palliative Care program
1229	67637	Average	PRIM	DOCS		need more primary care providers.
1235	67601	Average	QUAL	EDU	NUTR	Access to Quality Health Services-If I wanted to have quality health Services (nutrition, access) where would I start? Don't know
1047	67601	Good	QUAL			The first step is to recognize that these factors have an influence on healthcare. Addressing these factors will be extremely difficult.
1139	67601	Good	REC	RESO	TRAV	An indoor place for people to go during colder months. Example, skyline or a trampoline park and ropes course. That would also draw in more people from outside communities to Hays for the day or weekend and boost our economy. Also more shopping would draw in more people instead of people leaving town to shop or using Amazon
1327	67601	Good	REC	RESO		Create more walking trails for community members to walk. There needs to be more community engagement activities that cater to those in their 20's - 30's that do not revolve around drinking.
1059	67640	Good	RESO	EDU	TELE	Many people just do not realize the resources are available. For example, I frequently hear people complain about lack of mental health services. In reality, access to mental health services is better than ever with telehealth, 988 and expanded programs at local CCBHC. That is one example. I think people simply are not aware and do not pay attention to know what is available. Community education campaigns with multiple providers across various platforms may be helpful.
1196	67672	Average	RURAL	SCH	FINA	Rural access to specialist appointments, outpatient care, inpatient care is difficult--please help financially support your rural public transportation services.
1291	67601	Average	SCH	DIAG		I think a lot of people are scheduling with their health because they will get told they have a,b and c wrong but they don't get a good explanation on how to help/fix the problems.
1116	67601	Poor	SCH	PHONE		When I call for appointments. Have a person answer the phone. Not a computer. And have the answers for your customers. Not I'll call you back in a week or two.
1161	67601	Good	SERV	FINA	REC	Offer more free or low cost services without any income guidelines for exercise, nutrition, etc. Perhaps organize city wide/neighborhood walking contests. Keeping track of participant results. Offering prizes to the most successful walkers from each neighborhood
1055		Average	SERV	MAN		The "safety net" of non-profit services has declined in the past five years. Leadership is needed for helping not-for-profits. More cooperation in the community among these groups. fund raising organizations need to provide more leadership and consultation services along with funding. Get off Hansen Foundation models.
1267	67601	Good	SERV	NUTR	ACC	A Community Garden to address food insecurity and availability of healthy foods.
1283	67601	Good	SERV	VIO	EDU	Offer cooking classes with healthy ingredients at the CHI. Community garden. Child abuse/neglect and intimate partner violence education and prevention.
1227	67601	Average	SERV			I'm hoping with the addition of the GROVE it will "hit" some of these determinates.

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1021	67601	Average	SH	EDU	ADOL	If we could improve our schools (get teachers who know the topic to teach it ...) and improve the knowledge base of our children and youth, the other areas would also improve.
1199		Average	SPEC			Help getting to specialist we don't have hete
1311	67601	Average	SPRT	EDU		break the chain over continuous broken families that know nothing more than how they were raised
1034	67601	Average	SPRT	NUTR	FINA	A positive, spiritual and connected upbringing is vital to all human beings. I know what we look for and how we assist others when we can. EVERYONE has to be a good neighbor and reach out. Our church has some retired people who will drive people to their Dr's appt, clinics etc. We take food to families in need. GROCERY prices haven't dropped since the pandemic. Our Kansas government has shaved off some of the food tax. We all have an opportunity to improve our circumstances. Helping others is my priority.
1011	67601	Poor	SPRT	QUAL	FAC	I think social/community support is very poor. I have talked to many people who are upset with what has been happening at the hospital! Several have chosen other healthcare options. They have lost confidence in Hsts Medical Center. How sad!
1151	67601	Poor	SPRT	QUAL		Bring in people that actually care for the community and not about the money or paycheck
1148	67601	Good	SPRT	SH	EDU	Church food blessings boxes and pantries are emptied regularly. Schools now have food pantries. Work ethic is lacking in some who are untrained or uninterested in employment and education. Expand Medicare! Unemployed should seek jobs. Educate young people and make exercise a priority. Insurance should cost more for obese people.
1297	67671	Very Good	SPRT	STFF	FINA	Business's, healthcare, support services are struggling everywhere. People don't want to work anymore causing staffing shortages, cost of living is off the charts, things people used to be able to afford they no longer can, healthcare is being triaged to the least important as you need to feed and shelter your families first. Health is declining. I don't think it is because of a shortage of agencies, but more a choice of what is priority in your family setting.
1033	67601	Good	SPRT			Additional community support for those most vulnerable
1278	67601	Average	STFF	TRAN	EDU	Unfortunately, the main issue is lack of people. The community needs more workers to help with all areas of transport, care, and education for every level of the community.
1157	67601	Good	TELE			Telehealth
1065	67601	Average	TRAIN	QUAL	INSU	Training to all Hays Med Employees for these issues. University students and staff could be encouraged to stay in Hays and assist with our Health needs. This community has quality workers as so many are Germans. The support would have to come from the employers and owners of the businesses. Insurance is too expensive. Taxes are too expensive. Food prices never went down after Covid???????? Personal care comes from the heart. Our families care. What about the who we work for?????
1163	67601	Average	TRAN	ACC		More options for public transport would be helpful for those needing medical care.
1143	67601	Average	TRAN	FINA	NUTR	Better and cheaper transportation, housing that isn't so expensive and food to be easier to get for the poor at anytime.
1166	67601	Very Good	TRAN	FIT	FINA	Transportation options have multiplied although I believe most if not all require a fee which might limit options for some. We have several options for exercise but compared to the # of Hays residents, not sure enough are finding or using those options - again, more come with a cost. I would like to see the Walk with a Doc expand the # of those participating. Not sure how far into the community the education efforts reach. The new HMC Sr. residence option should be a positive but most nursing homes and other similar facilities seem to be constantly short of staff which impacts the quality of care. Good quality help in ALL medical areas is critical so it is important not to just attract good help but to RETAIN it.
1075	67637	Average	TRAN	HOUS	CC	A city bus would be very helpful for those without transportation to get grocery items. We also need more affordable housing and childcare options for our lower income community members.
1203	67601	Average	TRAN	SPRT	NUTR	Online access since usually transportation is an issue Social support services whether volunteer or paid Need more providers to accommodate services needed Everything is too expensive for food at store

CHNA 2024 Community Feedback: Ellis County, KS (N=336)						
ID	Zip	Rating	c1	c2	c3	Q8. In your opinion, what are the root causes of "poor health" in our community? Other (Be Specific)
1075	67637	Average	CC			Limited childcare
1060	67601	Average	CHRON	PREV		Lack of continuity of care with chronic disease management
1139	67601	Good	DOCS	QUAL		Patients don't feel listened to by the dr
1104	67601	Average	DRUG			Increase in substance abuse
1156	67601	Good	FINA	FIT	NUTR	If people cannot afford to belong to a gym or cannot afford "healthy" food, there are no options for them.
1178	67601	Very Good	FINA	INSU		The expenses of seeking care even if one has health insurance
1317	67627	Good	FINA	NUTR	INSU	Cost of food, medication and insurance
1231		Good	FINA	NUTR	OWN	this is not on Med Professionals, this is on the community itself. We are lazy and it is easier to talk about exercising and eating right than to do it..It is also very expensive to eat healthy. it is crazy to go to the grocery store and NEVER get out without spending at least \$120.00 life is just not easy anymore. so, "lets just go to McDonalds and feel better, we will start getting healthy tomorrow". mentality is killing us.
1152	67601	Good	FINA	SERV	INSU	cost of healthcare even with insurance
1064	67601	Average	FINA			Deferring health care because of overall costs
1134	67665	Average	FINA			not having funds
1287	67601	Poor	INSU	FINA		Cost to be seen even with insurance
1086	67601	Very Good	INSU			Lack of Medicaid
1001	67601	Average	OWN	NUTR	FIT	Most people are not proactive in trying so keep healthy and it is easy to be lazy about eating right, exercising as needed and doing other things needed to maintain good health.
1059	67640	Good	OWN	QUAL	TRAU	Stigma and reluctance to seek care. Trauma.
1018	67637	Very Good	OWN			Too many worthless people in the community
1065	67601	Average	POV	SPRT		low income families needing assistance.
1021	67601	Average	POV			Poverty
1169	67601	Very Good	QUAL	RURAL		we are a pretty healthy community



CHNA 2024 Community Feedback: Ellis County, KS (N=336)						
ID	Zip	Rating	c1	c2	c3	Q13. What "new" community health programs should be created to meet current community health needs?
1286	67601	Very Good	ACC	MH	SPRT	Improved access/availability of mental health programs/facilities
1011	67601	Poor	ADMIN	QUAL		Transparency...administration should be upfront about the problems at the hospital...and quit making changes that negatively impact the lives of caregivers. People in this community are watching and are very disappointed in the direction the hospital is heading!
1327	67601	Good	ADOL	SPRT		Larger engagements that cater to more the younger population.
1112	67601	Very Good	CANC	SCREE	EDU	Cancer screenings and education
1073	67548	Good	CC	FINA		affordable child care for those that work.
1001	67601	Average	CLIN	ACC		A one stop testing site. For example if you have something wrong, but you don't know what it is and you don't know which doctor would be the Dr to set up an appointment with, the "One stop Testing site" could be the place to start. I suppose the Walk-in clinic can serve this purpose, but what if it is in area that don't test for or have an area of expertise. Plus if you have a problem/ailment on a Sunday and you call your Dr on Monday morning, chance are they will not be able to see you for a day or two.
1034	67601	Average	CLIN	ACC		The First Call and Walk-In Clinic are a great addition to our communities.
1163	67601	Average	CLIN	MH	FINA	An urgent care facility would be helpful. More mental health options for lower income individuals too.
1116	67601	Poor	CLIN	SCH	LAB	Walk in doctors. Not weeks before appointments. Walk in for tests and exams and x-rays and ct and mri. Not 6 weeks to get a mri of your back. Who can wait for things like that. It's crazy.
1206	67601	Very Good	COMM	ACC		Nothing new is needed. Communication just needs to be continued with what is available. There are too many organizations doing the same thing. There needs to be one central place where people can go to get information.
1021	67601	Average	COMM	CLIN	HRS	I think in order to be successful, there needs to be communication to regular people about what is there. If there could be blood pressure, arthritis, health improvement clinics, that were available to people who work 9-5, they might be successful.
1291	67601	Average	COUN	MH		Counselors and therapists for mental and behavioral health
1107	67601	Good	DENT	FINA		Affordable dentistry
1272	67637	Good	DENT	INSU		Dental needs for various insurances
1096	67601	Poor	DENT			More dentist and dental hygienist
1191	67637	Average	DOCS	CC		More providers for children with Kan Care
1093	67601	Poor	DOCS	HOUS	ECON	A program addressing healthcare coverage and providers A program that addresses housing issues related to affordable housing for those post college who would like to stay in the area A program that focuses on economic growth and job preparedness and placement for those who are college graduates and would like to stay in the area and build a life here.
1189	67601	Good	DOH			Public health dept?
1271	67601	Good	DRUG	ADOL	SERV	Dangers of drug/alcohol/smoking/vaping programs for youth from Kinder thru College.
1265	67667	Average	DRUG	MH		day tx programs for drug tx and mental health
1130	67601	Very Good	DRUG	SPRT		Addiction/abuse support for the 17-30 age groups.
1278	67601	Average	EDU	AWARE		Educational health fairs every 6 months to help bring awareness to the available services, and to educate people on basic care of themselves
1024	67601	Good	EDU	CHRON	COVD	Education about different community health needs and topics. For example, I was surprised there was no education during Covid Chronic diseases and other health issues. Maybe an ongoing hotline or blog that is kept up-to-date with facts. So we get up-to-date information from Hays med rather than from national news
1229	67637	Average	EDU	DOH	PRIM	education, public services, public health and more primary care providers as well as transportation to and from doctor visits and appointments
1325	67601	Good	EDU	MH	NUTR	I think education throughout the community of options regarding mental health, nutrition, exercise.
1026	67601	Good	EDU	NUTR	RESO	Education programs that can provide healthy food or tools for people to have better daily lives.
1059	67640	Good	EDU	STFF	RET	Can community agencies work together to solve common problems, such as lack of community education and staffing shortages? Can Grow Hays help with recruitment strategies?
1224	67601	Good	EDU			Education community events
1235	67601	Average	EDU			something online to say "eat this" instead of this, or a fun walking program?
1317	67627	Good	EMER	INSU	NUTR	Help with finding emergency insurance at lower cost, Organic foods at lower cost, low cost access to generic meds or pt assistance.
1064	67601	Average	FEM	SERV		Abortion clinic
1089	67601	Very Good	FEM	SPRT	DRUG	Injury Prevention Programs Community Breastfeeding Promotion Campaigns Support for our younger population and drug/alcohol Abuse Healthy Food Choices
1004	67601	Good	FF	SURG	NH	Some type of follow up program for surgical patients; the elderly; and perhaps new parents?
1178	67601	Very Good	FINA	SPRT	OBE	It would be nice to have a low-cost/free program to learn how to meal prep. Or a support group for people trying to lose weight (diet/exercise).
1287	67601	Poor	FIT	FINA	ACC	affordable gym access with no enrollment fees. If we could get like a planet fitness in town. Some where where all fitness levels are comfortable. and can afford to go
1148	67601	Good	FIT	RESO		Exercise programs that start for the young. Can't imagine how difficult it is to keep electronics out of the hands of the young.
1020	67637	Good	GER			Geriatric care
1290	67637	Average	HOUS	ACC		Halfway house Some beds for homeless (short term.)
1143	67601	Average	HOUS	NUTR	DOCS	Homeless housing, places that are open more for food for the poor, providers that listen to their patients.
1149	67601	Good	INSU	SERV		Expansion of Medicaid and existing services
1336	67601	Very Good	INSU			Medicaid expansion
1086	67601	Very Good	INSU			Medicaid expansion.



## CHNA 2024 Community Feedback: Ellis County, KS (N=336)

ID	Zip	Rating	c1	c2	c3	Q13. What "new" community health programs should be created to meet current community health needs?
1311	67601	Average	MAN	STFF	RET	leaderships taking a note of what is needed to be provided to base employees and having concern to make necessary changes to retain good employees
1023	67601	Average	MAT	FEM		Becoming a Mom Maternal Child Health
1033	67601	Good	MH	AWARE		Mental health awareness
1166	67601	Very Good	MH	DRUG	NH	I am not sure of any specific areas. We have a solid mental health facility, multiple organizations working with drug and alcohol problems. Outside of HMC I am not sure there is anyone else focused on diet and no clue the extent of help available to abused spouses or children. I would expect SOMEONE has numbers on those issues but not sure much is known to or available to the public. We might need to focus on health care for the elderly since Hays may be a final destination for many who have lost family, health care, and other needed services and find Hays offers much or all of what they need but those numbers may grow as the population ages. Nursing home, assisted living, or independent living options may be a need growing faster than the services needed.
1297	67671	Very Good	MH	DRUG		Mental Health and Addiction Services
1058	67601	Poor	MH	DRUG		Mental heath and addiction prevention
1075	67637	Average	MH	PSY	PRIM	More mental health providers, especially psychiatrists. A lot our family docs are sending patients to psychiatrists and there are none in town.
1281	67601	Very Good	MH	PSY	THER	Mental health services. More psychiatrist and therapists
1220	67601	Good	MH	SCH	SPEC	more mental health providers and appointments with specialty areas
1050	67801	Average	MH	SERV		We need more mental health services.
1168	67601	Good	MH			Mental Health
1223	67601	Good	MH			Mental Health
1313	67601	Good	MH			Mental Health
1063	67601	Good	NH	SPEC		Specialty care, Senior Citizen watchdog.
1185		Good	NO			I am not sure what would help out community.
1264	67665	Average	NUTR	EDU		Food preparation/canning
1314	67601	Good	NUTR	EDU		Nutrition education provided.
1283	67601	Good	NUTR	FIT	EDU	Group classes for diet and exercise. Group behavioral health classes.
1031	67601	Good	NUTR	INSU		Maybe a community healthy food restaurant.
1068	67601	Good	OBG	FEM		Women/OB services
1047	67601	Good	OP	SW	GOV	Outpatient social services not connected to the government.
1137	67601	Good	PALL	HH		Palliative Care program, board certified palliative care provider and clinic. Home Health should be part of Haysmed. More continuity of care.
1007	67665	Poor	PEDS	ADOL	CHRON	Pediatric/ adolescent chronic disease management
1156	67601	Good	POV	RESO	ACC	Help for low income people/families to be healthy.
1196	67672	Average	PREV	EDU	MH	Continue or start more health/wellness initiatives. If you want people to be healthy, they have to start with healthy lifestyle choices for nutrition and physical activity, help with drug/alcohol issues (prevention), mental/behavioral health. I'm guessing these are not money-makers for your institution--and medical care is a money-maker--but if you care about peoples actual health/wellness, it begins with supporting healthy choices from the start.
1268	67601	Very Good	REC			expand walking trails
1329	67601	Poor	SERV	POV	VIO	Homeless outreach services, meals for low income, reduced violence, more customer service oriented health services, non-profit hospital
1199		Average	SERV	TRAN		Treatment for. Parkinson's and dementia, or transportstion
1151	67601	Poor	SERV			All of them
1227	67601	Average	SERV			We need ot look at multigenrational needs/ideas/projects
1267	67601	Good	SPRT	NUTR		Help for families with food insecurity.
1142	67601	Good	SPRT	SCH	TRAN	Patient assistance programs-which helped patients with appts, transportation, mobility concerns, etc.
1104	67601	Average	SPRT	STFF	COMM	Interprofessional development programs to help healthcare staff work together more efficiently.
1044	67601	Average	SURG	SPEC	ACC	Availability of specialists, surgeons, etc.
1203	67601	Average	SW	SPRT	NUTR	those who live alone to have social support or help to get groceries or to appts
1054	67601	Very Poor	SW	TRAIN		Increase social work involvement in what is currently treated as criminal. More trained personnel to deal with crises and fewer militarized police.
1157	67601	Good	TELE			Telehealth
1244	67601	Good	TRAN	CC	NH	more public transportation, childcare, nursing staff in nursing homes
1006	67601	Good	TRAN	FINA	MH	County wide transportation at no/low cost to get to health programs, including mental health and drug/alcohol services. Wait times for the access van are very unpredictable.
1205		Very Good	TRAN	SCH	MH	free transportation to office appointments- be it mental health or physical health
1303	67601	Average	WAG	ECON		higher paying jobs

**Hays Medical Center (HMC) area providers have begun the process of updating a comprehensive community-wide 2024 Community Health Needs Assessment (CHNA) to identify unmet health needs. To gather current area feedback, a short online survey has been created to evaluate current community health needs and delivery. NOTE: Please consider your answers to the survey questions as it relates to ALL healthcare services in our community, including but not limited to our local hospital.**

**While your participation is voluntary and confidential, all community input is valued. Thank you for your immediate attention! CHNA 2024 online feedback deadline is set for Jan 19, 2024.**

1. In your opinion, how would you rate the "Overall Quality" of healthcare delivery in our community?

☐ Very Good    ☐ Good    ☐ Average    ☐ Poor    ☐ Very Poor

2. How would our community area residents rate each of the following health services?

	Very Good	Good	Fair	Poor	Very Poor
Ambulance Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chiropractors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dentists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Eye Doctor/Optometrst	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family Planning Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospice/Palliative	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Telehealth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. How would our community area residents rate each of the following health services?  
(Continued)

	Very Good	Good	Fair	Poor	Very Poor
Inpatient Hospital Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nursing Home/Senior Living	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outpatient Hospital Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pharmacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Primary Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visiting Specialists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. In your own words, what is the general perception of healthcare delivery for our community (i.e. hospitals, doctors, public health, etc.)? Be Specific.

5. In your opinion, are there healthcare services in our community/your neighborhood that you feel need to be improved, worked on and/or changed? (Please be specific)

6. From our past CHNA, a number of health needs were identified as priorities. Are any of these an ongoing problem for our community? Please select top three.

- |  |  |
|--|--|
| <input type="checkbox"/> Mental Health Services (Access, Provider, Treatment, Aftercare) | <input type="checkbox"/> Home Health / Hospice |
| <input type="checkbox"/> Drugs / Alcohol Abuse   | <input type="checkbox"/> Water Quality         |
| <input type="checkbox"/> Nursing Home / Senior Care                                      | <input type="checkbox"/> Womens Health         |
| <input type="checkbox"/> Awareness / Education of Health Services                        | <input type="checkbox"/> Pediatric Care        |
| <input type="checkbox"/> Poverty / Employment  | <input type="checkbox"/> Cancer Treatment      |
| <input type="checkbox"/> Nutrition - Health Food Options                                 | <input type="checkbox"/> Air Quality           |
| <input type="checkbox"/> Exercise / Fitness Services                                     |  |

7. Which past CHNA needs are NOW the "most pressing" for improvement? Please select top three.

- |  |  |
|--|--|
| <input type="checkbox"/> Mental Health Services (Access, Provider, Treatment, Aftercare) | <input type="checkbox"/> Home Health / Hospice |
| <input type="checkbox"/> Drugs / Alcohol Abuse   | <input type="checkbox"/> Water Quality         |
| <input type="checkbox"/> Nursing Home / Senior Care                                      | <input type="checkbox"/> Womens Health         |
| <input type="checkbox"/> Awareness / Education of Health Services                        | <input type="checkbox"/> Pediatric Care        |
| <input type="checkbox"/> Poverty / Employment  | <input type="checkbox"/> Cancer Treatment      |
| <input type="checkbox"/> Nutrition - Health Food Options                                 | <input type="checkbox"/> Air Quality           |
| <input type="checkbox"/> Exercise / Fitness Services                                     |  |

8. In your opinion, what are the root causes of "poor health" in our community? Please select top three.

- |  |  |
|--|--|
| <input type="checkbox"/> Chronic Disease Management                  | <input type="checkbox"/> Limited Access to Mental Health |
| <input type="checkbox"/> Lack of Health & Wellness                   | <input type="checkbox"/> Family Assistance Programs      |
| <input type="checkbox"/> Lack of Nutrition / Access to Healthy Foods | <input type="checkbox"/> Lack of Health Insurance        |
| <input type="checkbox"/> Lack of Exercise                            | <input type="checkbox"/> Neglect                         |
| <input type="checkbox"/> Limited Access to Primary Care              | <input type="checkbox"/> Lack of Transportation          |
| <input type="checkbox"/> Limited Access to Specialty Care            |  |

Other (Be Specific).

9. Community Health Readiness is vital. How would you rate each of the following?

	Very Good	Good	Fair	Poor	Very Poor
Behavioral/Mental Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Preparedness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food and Nutrition Services/Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Wellness Screenings/Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prenatal/Child Health Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance Use/Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Suicide Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Violence/Abuse Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Women's Wellness Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exercise Facilities / Walking Trails etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Social Determinants are impacting healthcare delivery. These determinants include 1) Education Access and Quality, 2) Economic Stability, 3) Social / Community support, 4) Neighborhood / Environment, and 5) Access to Quality Health Services. Being this a strong topic of interest, do you have any thoughts, ideas, and/or specific suggestions (food, housing, transportation, support, etc.) to address these 5 social determinants to improve our community health? (Please Be Specific)

11. Over the past 2 years, did you or someone in your household receive healthcare services outside of your county?

☐ Yes

☐ No

If yes, please specify the services received

12. Access to care is vital. Are there enough providers/staff available at the right times to care for you and your community?

☐ Yes ☐ No

If NO, please specify what is needed where. Be specific.

13. What "new" community health programs should be created to meet current community health needs?

14. Are there any other health needs (listed below) that need to be discussed further at our upcoming CHNA Town Hall meeting? Please select all that apply.

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Abuse/Violence                   | <input type="checkbox"/> Health Literacy                   | <input type="checkbox"/> Poverty                       |
| <input type="checkbox"/> Access to Health Education       | <input type="checkbox"/> Heart Disease                     | <input type="checkbox"/> Preventative Health/Wellness  |
| <input type="checkbox"/> Alcohol                          | <input type="checkbox"/> Housing                           | <input type="checkbox"/> Sexually Transmitted Diseases |
| <input type="checkbox"/> Alternative Medicine             | <input type="checkbox"/> Lack of Providers/Qualified Staff | <input type="checkbox"/> Suicide                       |
| <input type="checkbox"/> Behavioral/Mental Health         | <input type="checkbox"/> Lead Exposure                     | <input type="checkbox"/> Teen Pregnancy                |
| <input type="checkbox"/> Breastfeeding Friendly Workplace | <input type="checkbox"/> Neglect                           | <input type="checkbox"/> Telehealth                    |
| <input type="checkbox"/> Cancer                           | <input type="checkbox"/> Nutrition                         | <input type="checkbox"/> Tobacco Use                   |
| <input type="checkbox"/> Care Coordination                | <input type="checkbox"/> Obesity                           | <input type="checkbox"/> Transportation                |
| <input type="checkbox"/> Diabetes                         | <input type="checkbox"/> Occupational Medicine             | <input type="checkbox"/> Vaccinations                  |
| <input type="checkbox"/> Drugs/Substance Abuse            | <input type="checkbox"/> Ozone (Air)                       | <input type="checkbox"/> Water Quality                 |
| <input type="checkbox"/> Family Planning                  | <input type="checkbox"/> Physical Exercise                 |  |

Other (Please specify).

15. For reporting purposes, are you involved in or are you a....? Please select all that apply.

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Business/Merchant               | <input type="checkbox"/> EMS/Emergency     | <input type="checkbox"/> Mental Health             |
| <input type="checkbox"/> Community Board Member          | <input type="checkbox"/> Farmer/Rancher    | <input type="checkbox"/> Other Health Professional |
| <input type="checkbox"/> Case Manager/Discharge Planner  | <input type="checkbox"/> Hospital          | <input type="checkbox"/> Parent/Caregiver          |
| <input type="checkbox"/> Clergy                          | <input type="checkbox"/> Health Department | <input type="checkbox"/> Pharmacy/Clinic           |
| <input type="checkbox"/> College/University              | <input type="checkbox"/> Housing/Builder   | <input type="checkbox"/> Media (Paper/TV/Radio)    |
| <input type="checkbox"/> Consumer Advocate               | <input type="checkbox"/> Insurance         | <input type="checkbox"/> Senior Care               |
| <input type="checkbox"/> Dentist/Eye Doctor/Chiropractor | <input type="checkbox"/> Labor             | <input type="checkbox"/> Teacher/School Admin      |
| <input type="checkbox"/> Elected Official - City/County  | <input type="checkbox"/> Law Enforcement   | <input type="checkbox"/> Veteran                   |

Other (Please specify).



16. For reporting analysis, please enter 5-digit HOME ZIP code.



## e.) County Health Rankings & Roadmap Detail

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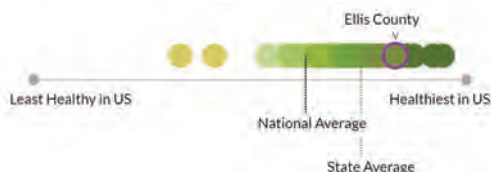
[VVV Consultants LLC]

# Ellis County

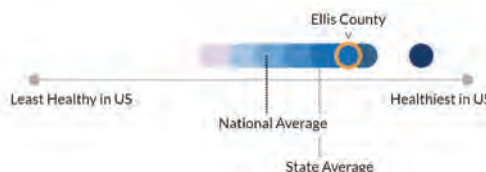


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## Health Outcomes



## Health Factors



[khi.org](https://khi.org)  
[countyhealthrankings.org](https://countyhealthrankings.org)

Health Outcomes and Health Factors summaries replace the numerical ranking provided in previous years.

Each Kansas county with sufficient data is represented by a dot, placed on a continuum from least healthy to healthiest in the nation.

The color of each dot represents data-informed groupings of counties nationwide with similar Health Outcomes or Health Factors on the continuum.

Population: 28,941

	2020	2021	2022	2023	2024	Kansas 2024	U.S. 2024
<b>Health Outcomes</b>							
<b>Length of life</b>							
Premature death (years of potential life lost, per 100,000) <sup>(1)</sup>					5938	8079	7972
<b>Quality of life</b>							
% Reporting poor or fair health, adults <sup>(1)</sup>		16	16	12	14	14	14
Average number of poor physical health days, adults <sup>(1)</sup>		4	4	3	3.3	3.2	3.3
Average number of poor mental health days, adults <sup>(1)</sup>		4	4	4	4.6	5.0	4.8
% Low birthweight, <2,500 grams	6.2	6.4	6.8	6.8	7	7	8
<b>Health Factors</b>							
<b>Health Behaviors</b>							
% Smokers, adults <sup>(1)</sup>		19	17	16	17	16	15
% Obese, adults age 20 and older <sup>(1)</sup>			36	32	38	37	34
Food environment index, 0 (worst) to 10 (best)	7.5	7.9	7.7	8	8.0	7.1	7.7
% Physically inactive, adults age 20 and older <sup>(1)</sup>			27	21	22	23	23
% Access to exercise opportunities <sup>(1)</sup>				90	85	80	84
% Excessive drinking, adults <sup>(1)</sup>		21	20	21	20	20	18
% Driving deaths with alcohol-involvement	33	15	14	14	27	20	26
Sexually transmitted infection rate, per 100,000 population	645	627	518	494	493.2	506.1	495.5
Teen birth rate, per 1,000 females age 15-19 <sup>(1)</sup>					10	19	17
<b>Clinical Care</b>							
% Uninsured, population under age 65	9	8	10	10	10	11	10
Primary care physicians rate, per 100,000 population	66	63	63	66	63	78	75
Dentists rate, per 100,000 population	101	98	101	101	100	63	74
Mental health providers rate, per 100,000 population	279	291	303	316	352	237	314
Preventable hospital stays rate, per 100,000 Medicare enrollees	3913	4681	3893	2692	2769	2576	2681
% Mammography screening, Medicare females age 65-74	53	51	53	52	58	48	43
% Flu vaccinations, Medicare enrollees	45	48	51	52	50	47	46
<b>Social &amp; Economic Factors</b>							
% High school completion, adults age 25 and older <sup>(2)</sup>		93	94	94	95	92	89
% With some college, adults age 25-44	80	78	81	81	80	71	68
% Unemployed, population age 16 and older	2.4	2.3	3.5	1.9	2.0	2.7	3.7
% Children in poverty	12	11	12	11	11	14	16
Income inequality ratio, 80th to 20th percentile	5.2	5.3	5.2	5	5.2	4.4	4.9
% Children in single-parent households	33	24	18	19	19	21	25
Membership associations rate, per 10,000 population	11.5	11.1	9.8	9.1	10.4	13.2	9.1
Injury death rate, per 100,000 population <sup>(1)</sup>					78	82	80
<b>Physical Environment</b>							
Average daily density of fine particulate matter <sup>(3)</sup>	7.5	5.4	6.7	6	6.0	6.7	7.4
Drinking water violations?	Yes	Yes	Yes	No	No		
% Households with severe housing problems	14	14	12	12	11	12	17
% Driving alone to work	85	86	85	82	79	78	72
% Long commute - driving alone	7	7	6	8	7	22	36

**Empty cells:** Shaded cells indicate measures were omitted due to methodology change<sup>(1)</sup>, new additions<sup>(2)</sup>, or are unavailable due to low reliability.

<sup>(3)</sup>Source data have not been updated since the 2023 County Health Rankings Release.

The annual *County Health Rankings & Roadmaps* data release provides a snapshot of the health of each county in two summaries: **Health Factors** (which measure issues that can shape the health outcomes) and **Health Outcomes** (which measure length and quality of life). Each county is placed on a continuum from least healthy to healthiest in the nation and categorized into a group of counties with similar Health Outcomes or Health Factors. The following tables illustrate the “drivers” for health of this county.

**What do these drivers mean?**  
The drivers indicate the measures with the greatest impact on the health of the county. Drivers labeled with a green plus sign are measures on which the county performed particularly well compared to all counties nationwide. Those labeled with a red minus sign are measures which could be improved and may warrant additional attention.

Health Factors: Drivers with the greatest impact on health, Ellis County, KS - 2024

	Measure	Description	Factor Category	County Value	U.S. Value	Direction of Impact
1	Unemployment	Percentage of population ages 16 and older unemployed but seeking work.	Social and Economic Environment	2.0%	3.7%	+
2	Some College	Percentage of adults ages 25-44 with some post-secondary education.	Social and Economic Environment	80%	68%	+
3	Children in Poverty	Percentage of people under age 18 in poverty.	Social and Economic Environment	11%	16%	+
4	Adult Smoking	Percentage of adults who are current smokers (age-adjusted).	Health Behaviors	17%	15%	+
5	High School Completion	Percentage of adults ages 25 and over with a high school diploma or equivalent.	Social and Economic Environment	95%	89%	+

Health Outcomes: Drivers with the greatest impact on health, Ellis County, KS - 2024

	Measure	Description	Factor Category	County Value	U.S. Value	Direction of Impact
1	Premature Death	Years of potential life lost before age 75 per 100,000 population (age-adjusted).	Length of Life	5938	7972	+
2	Low Birthweight	Percentage of live births with low birthweight (< 2,500 grams).	Quality of Life	7%	8%	+
3	Poor Mental Health Days	Average number of mentally unhealthy days reported in past 30 days (age-adjusted).	Quality of Life	4.6	4.8	+
4	Poor Physical Health Days	Average number of physically unhealthy days reported in past 30 days (age-adjusted).	Quality of Life	3.3	3.3	+
5	Poor or Fair Health	Percentage of adults reporting fair or poor health (age-adjusted).	Quality of Life	14%	14%	+

**N/A:** Not applicable due to insufficient data.  
**+ Green Plus:** Measure with a positive impact on a county’s health grouping.  
**- Red Minus:** Measure with a negative impact on a county’s health grouping.

*Technical Note: The U.S. values are provided as a point of reference. However, the drivers and direction of impact are determined by using the county value and the average across counties in the U.S. and then applying measure weights. Drivers are provided in order of impact on health for this year. Values have been rounded according to how they are presented on the County Health Rankings and Roadmaps website. For more information on the derivation of health groups, please visit: [bit.ly/2024CHRzScores](https://bit.ly/2024CHRzScores). For more information on data sources, year(s) of data and weights for measures, please visit [bit.ly/2024CHRmeasures](https://bit.ly/2024CHRmeasures).*



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**VVV Consultants LLC**



## **VVV Consultants LLC**

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**VVV Consultants LLC** is an Olathe, KS-based “boutique” healthcare consulting firm specializing in Strategy; Research, and Business Development services. We partner with clients. Plan the Work; Work the Plan